



SBI-User Manual (Member)



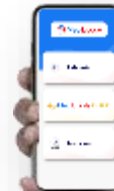
HEALTH CARE

ANYTIME, ANYWHERE

FOR THE ENTIRE FAMILY



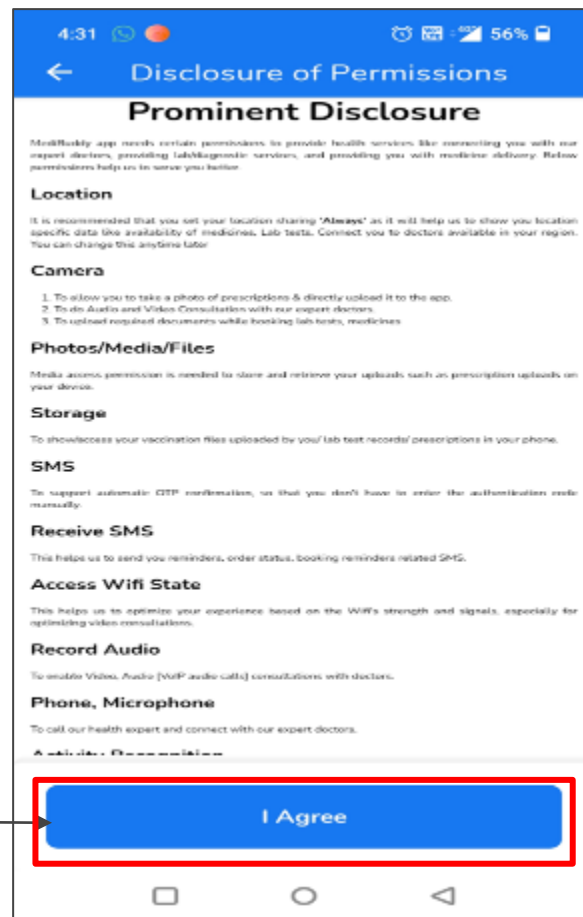
Download the MediBuddy app from
Google Play store Or App Store



HEALTH CARE

ANYTIME, ANYWHERE

FOR THE ENTIRE FAMILY

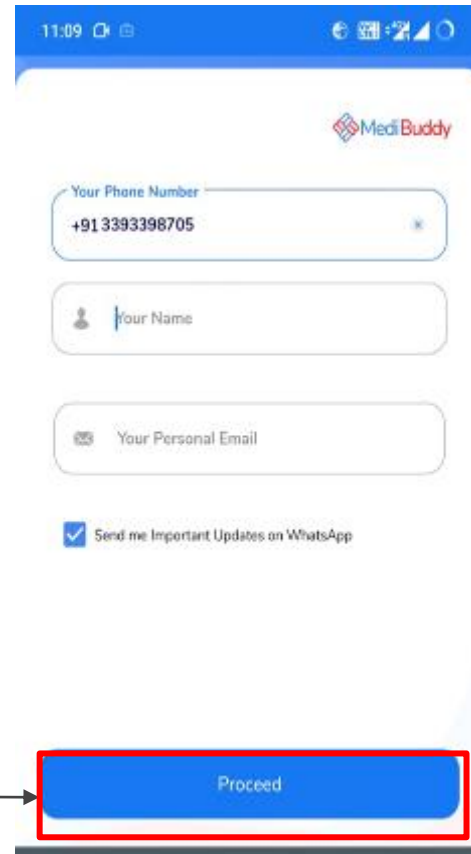


Click on I agree





Enter your registered Mobile Number



11:09

Medi Buddy

Your Phone Number
+91 3393398705

Your Name

Your Personal Email

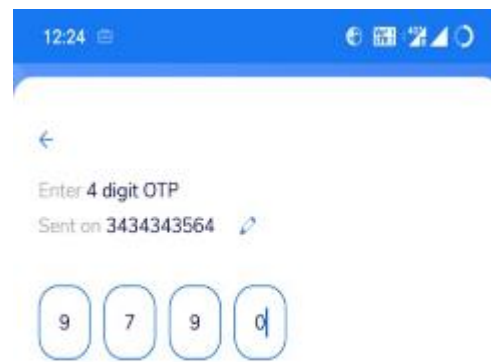
Send me Important Updates on WhatsApp

Proceed

After entering above details,
click on proceed

Enter the One Time Password (OTP) received on your mobile device





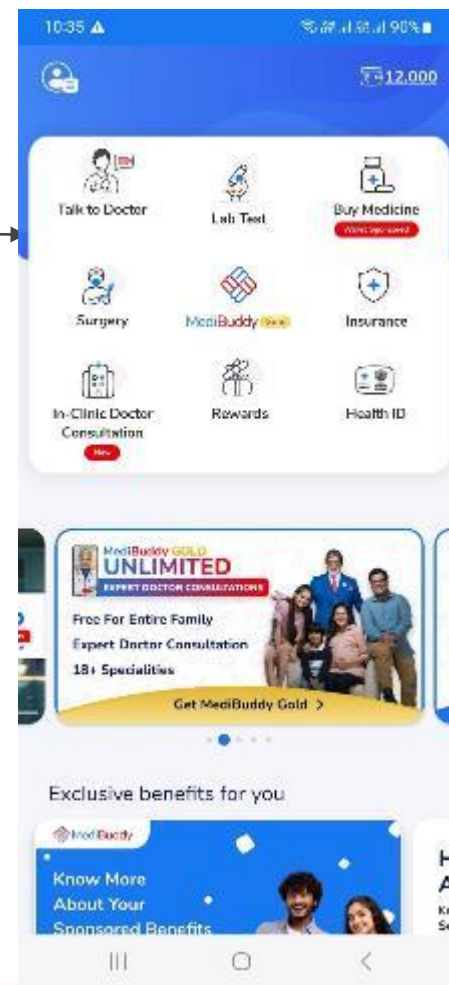
After entering OTP,
click on verify

Resend OTP in 41 sec

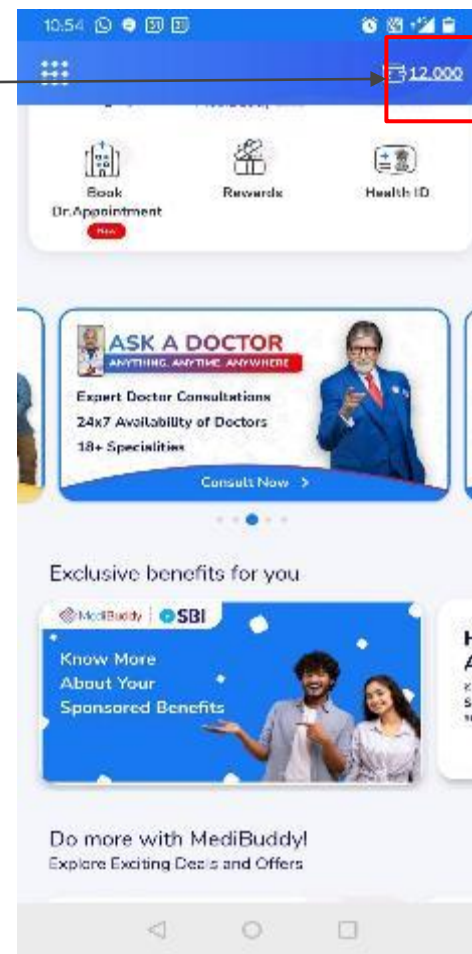
Verify



You will arrive on the landing page



You can view your benefit details by clicking on the wallet icon in the top right corner of the landing page





 **Rs. 12000.00***
Medical Benefits

Medical benefits information



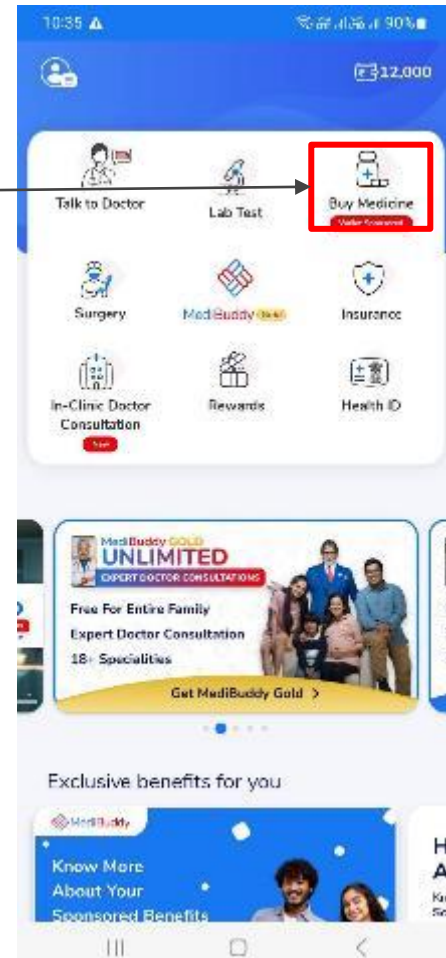
Wallet Benefits

Services Covered	1. Medicine (Pharmacy) Purchase
	Eligible: Employee, Spouse, Dependent Children
	Benefit: INR 18,000 (INR 12,000 wallet and INR 6,000 Co-pay)
	Applicable on min. order value of INR 250

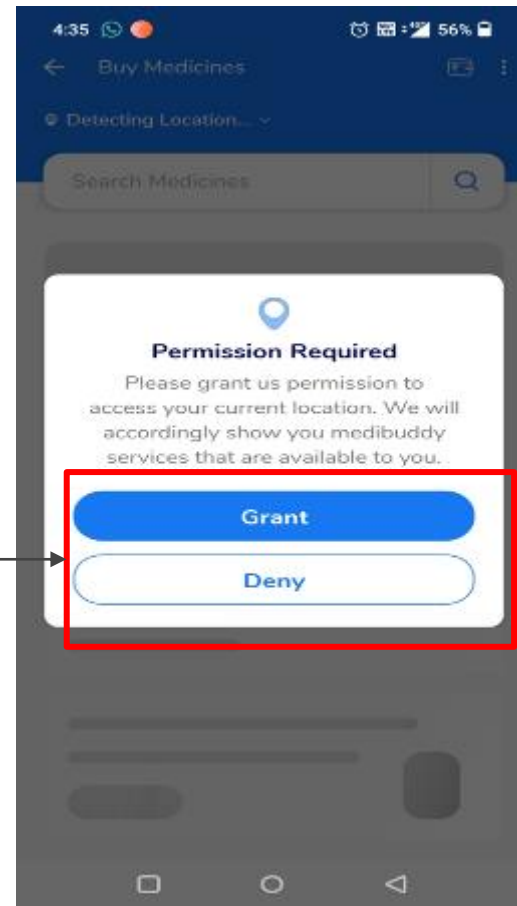
[Book Now](#)

You will be able to see your corporate wallet benefits here

On the landing page, click on buy medicine



Click on grant permission to access your current location

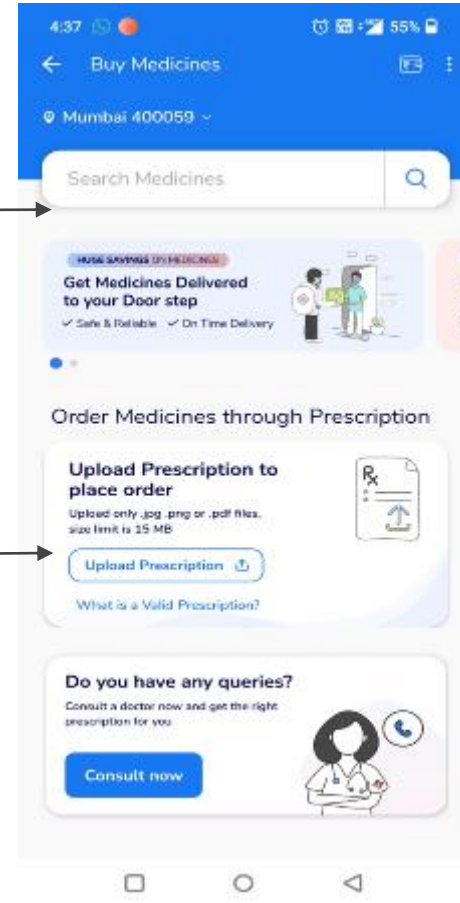


You are now all set to order your medicines via any of the below three process

1. Order by searching medicines and adding here

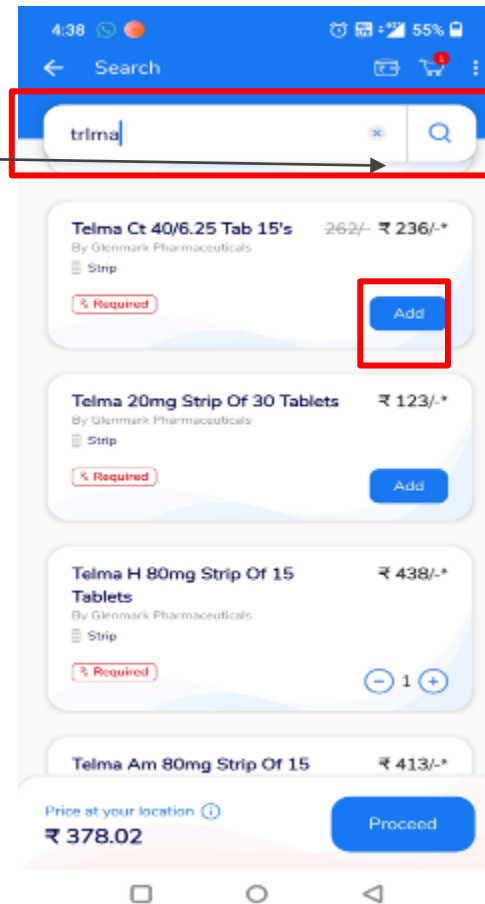
2. Order Medicines by uploading a valid prescription

3. If you do not have a valid prescription, Medibuddy Doctor will call you

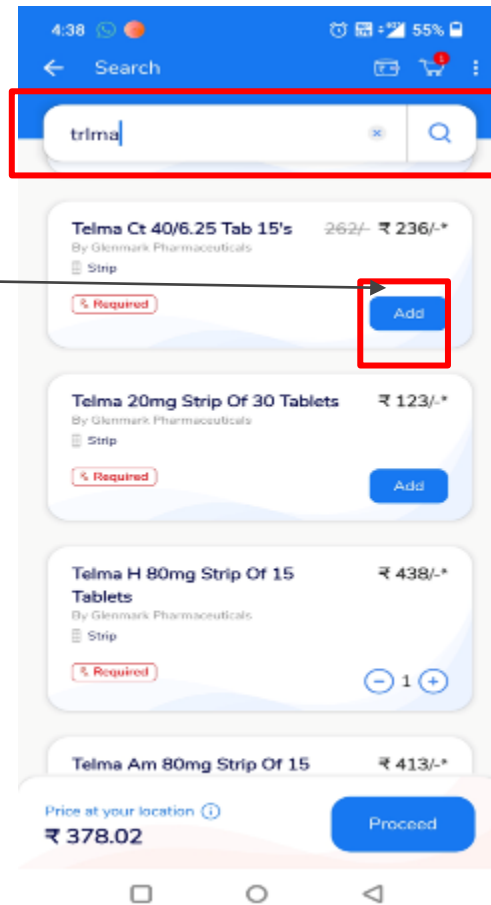


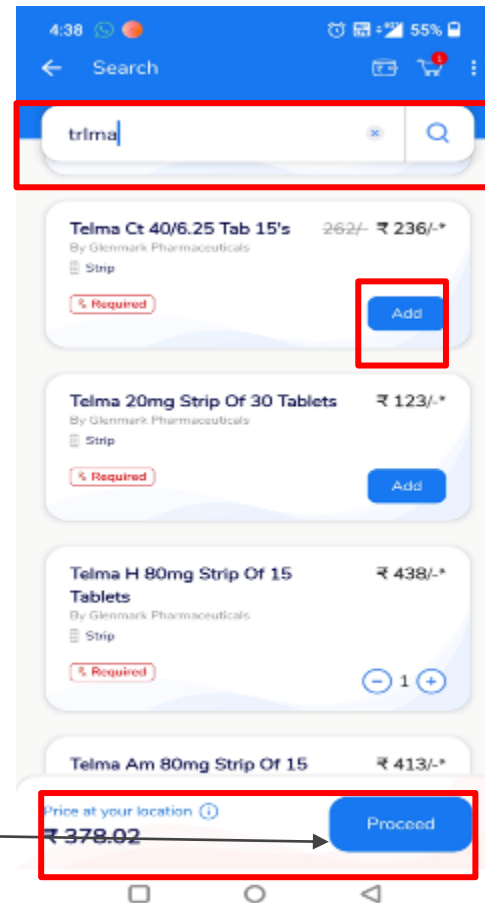
Process 1- Order by searching medicines

Search for medicines here
as per prescription

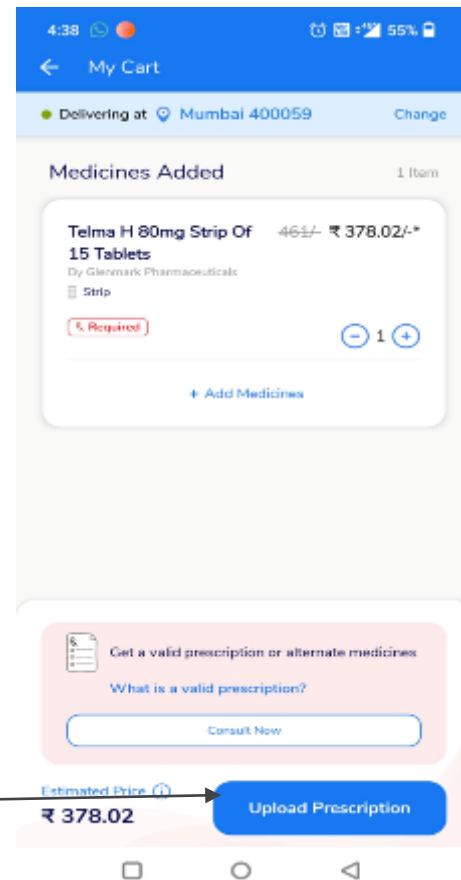


Click on Add to cart

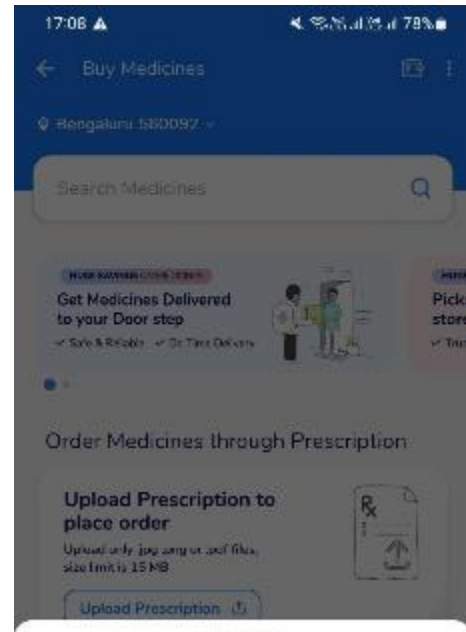




Click on proceed, after adding medicines to the cart



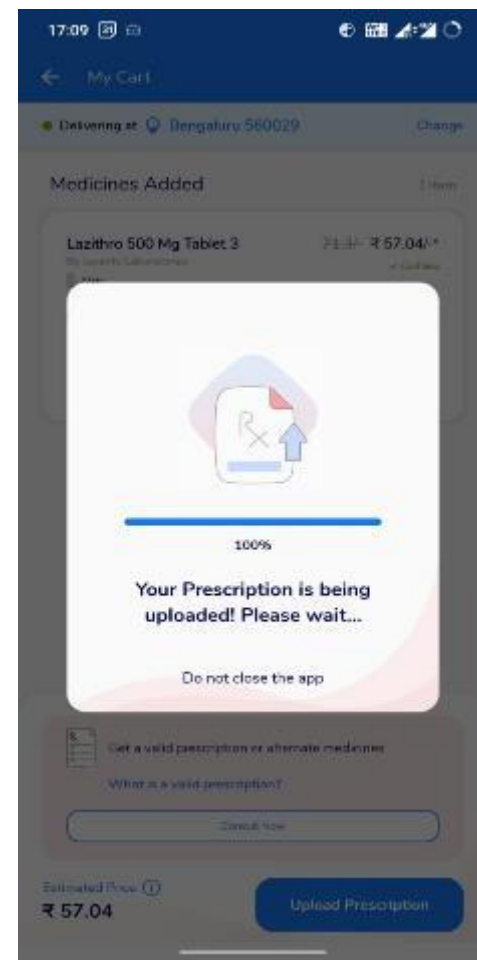
Click here to Upload your
prescription



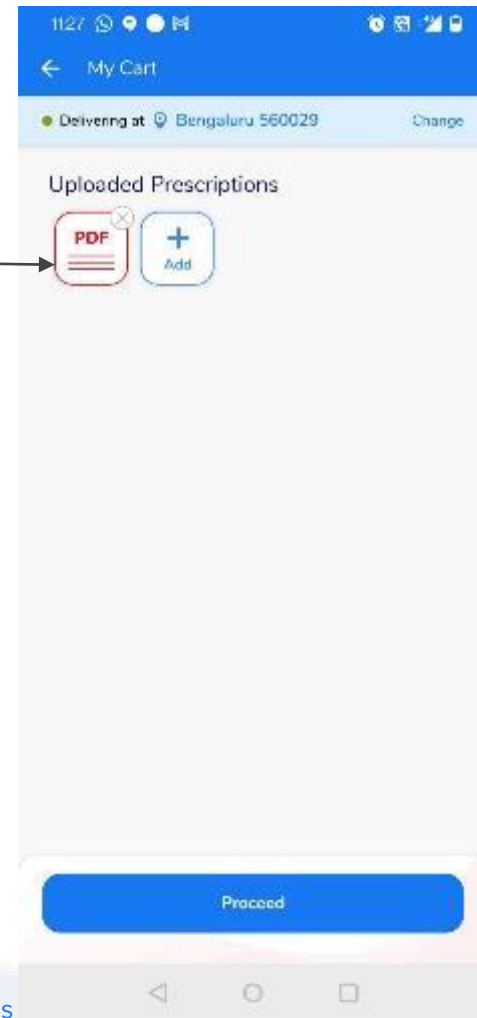
Select one of the three modes to upload your prescription (Prescription must be in .png, .jpg, .pdf format and not exceeding 15 MB in size)

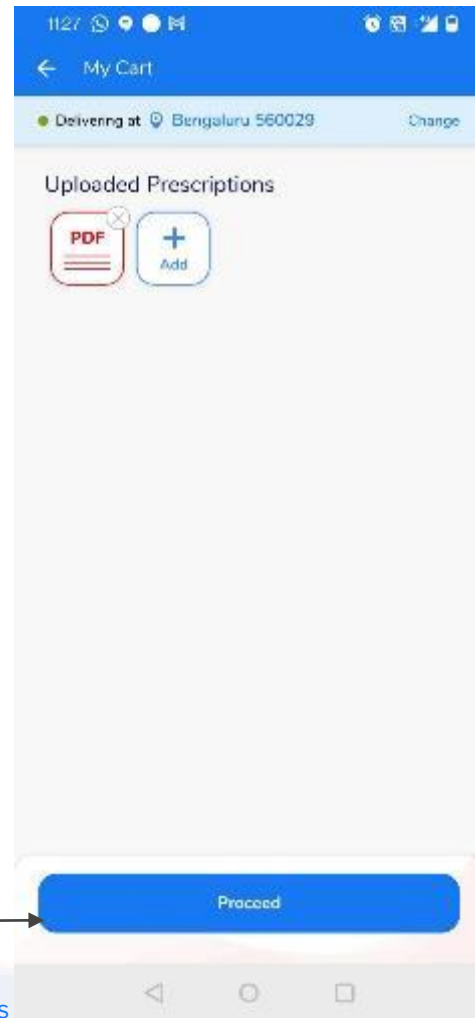


Do not go back till prescription is uploaded



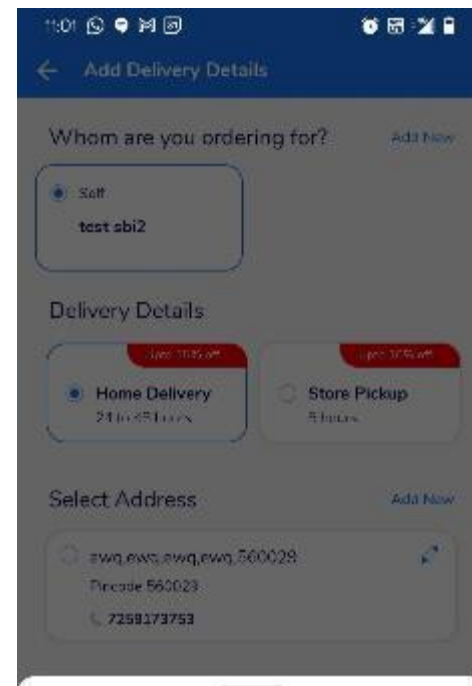
You can view your uploaded prescription here and if wrong prescription is uploaded, delete it and upload the correct one





Once you have uploaded the prescription, click on Proceed





Select the delivery address
from the address book

OR

Alternatively, click here if you
want to add a new address for
delivery

No Delivery Address Found!

You have no address added for 400059 location

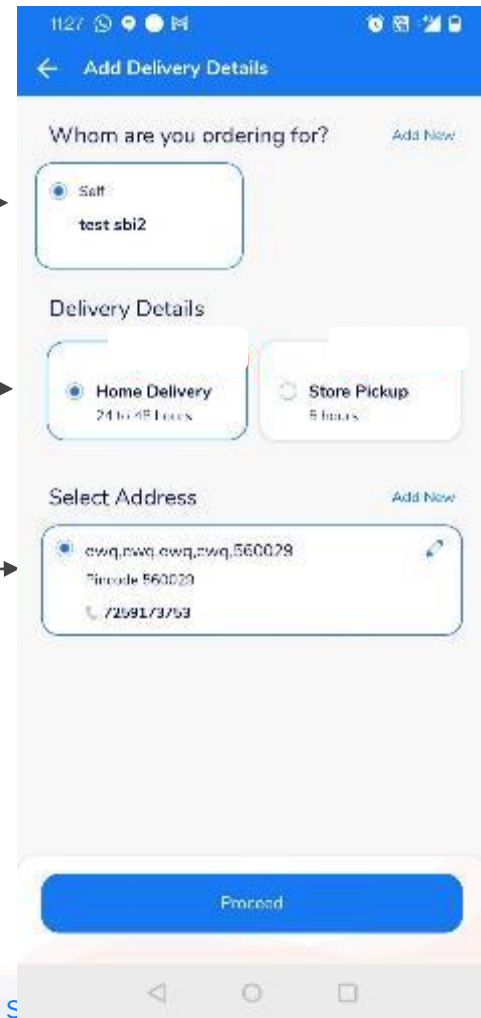
Select from Address Book

Add New Address at "400059"

Next, select for whom you are ordering the medicines

Choose between home delivery or store pickup

If home delivery select the address



11:27

← Add Delivery Details

Whom are you ordering for? [Add New](#)

Self
test sbi2

Delivery Details

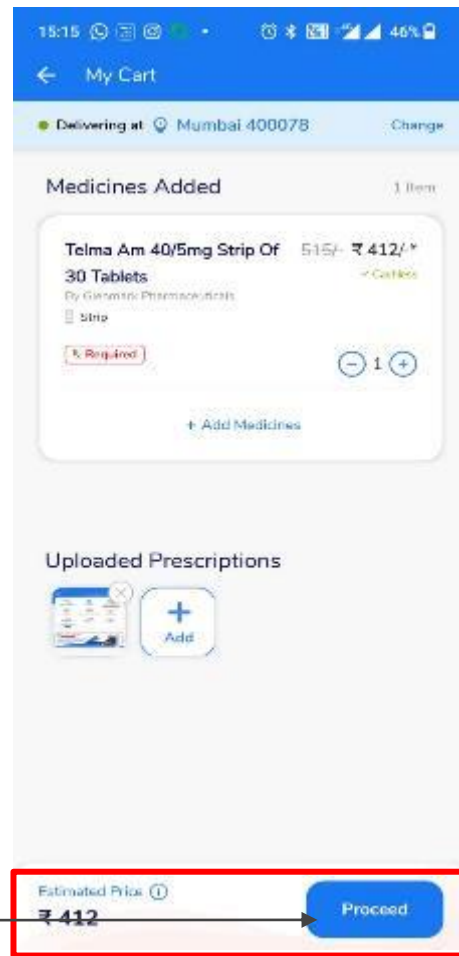
Home Delivery
24 hrs 48 Hours

Store Pickup
5 Hours

Select Address [Add New](#)

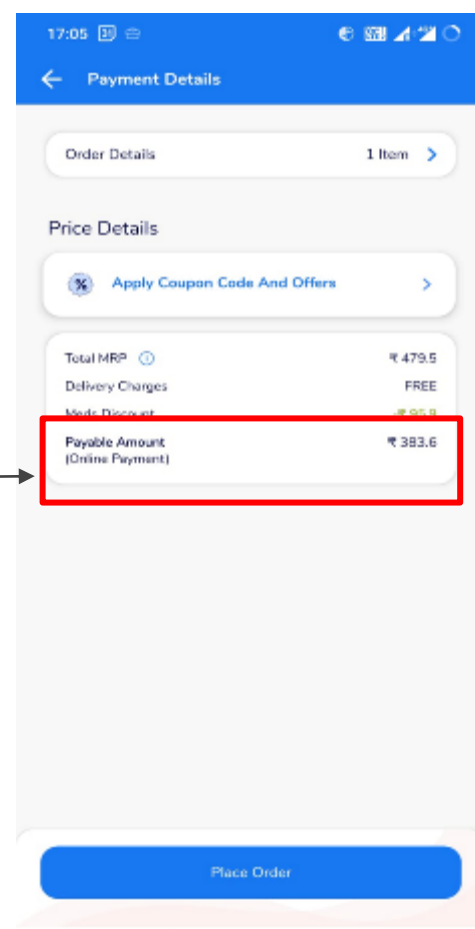
dwq,rdwq,rdwq,rdwq,560029
Pincode 560029
7259173753

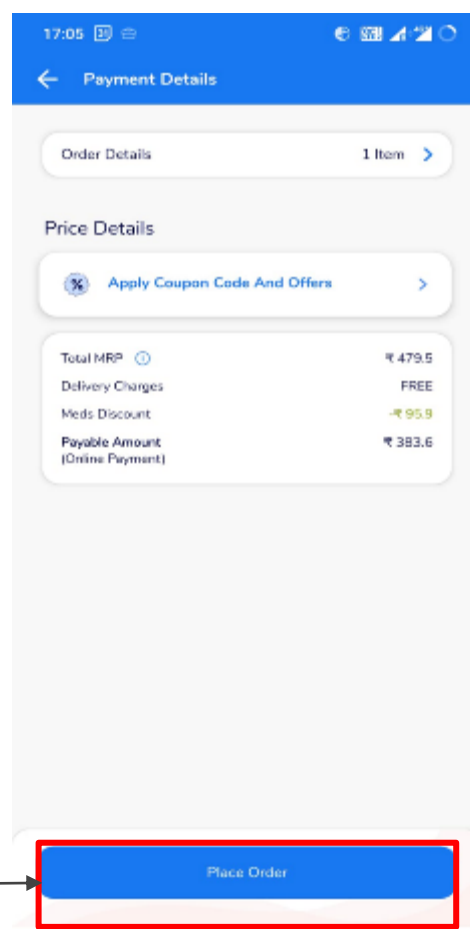
Proceed



Check your order and click on proceed

2/3rd amount of the order value will be deducted from the sponsored benefits wallet. The Payable Amount will be on self pay basis (1/3rd of the order value)





Check the order details and click on place order

Select the mode of payment here





After selecting payment mode, select on Pay Now



Order is placed.



Order Placed!

This is the acknowledgement of your order request

Items Ordered

LAZITHRO 500 MG TABLET 3 ₹ 114.00

Order Details

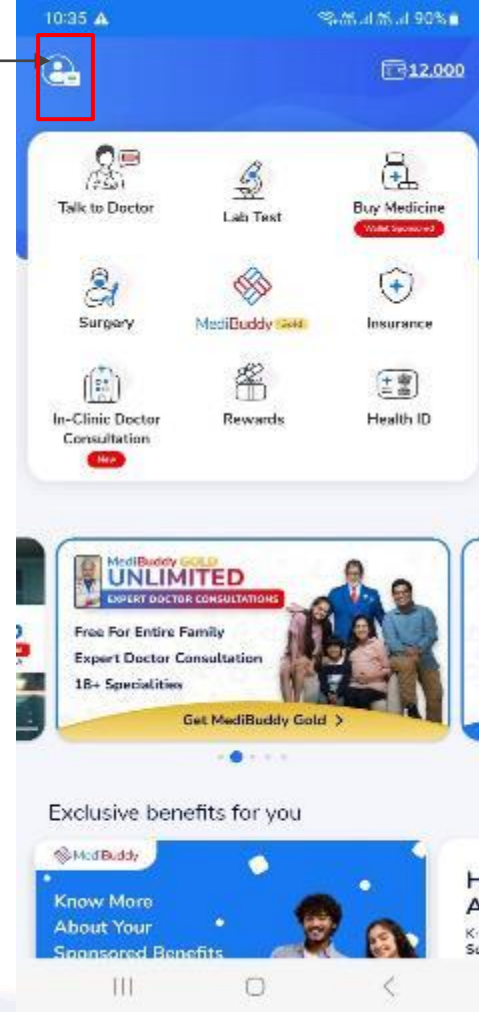
Estimated Amount	₹ 142.6
Delivery Charges	FREE
Medis Discount	- ₹ 28.52
Total Amount	₹ 0/-

Deliver to (24 to 48 hours)

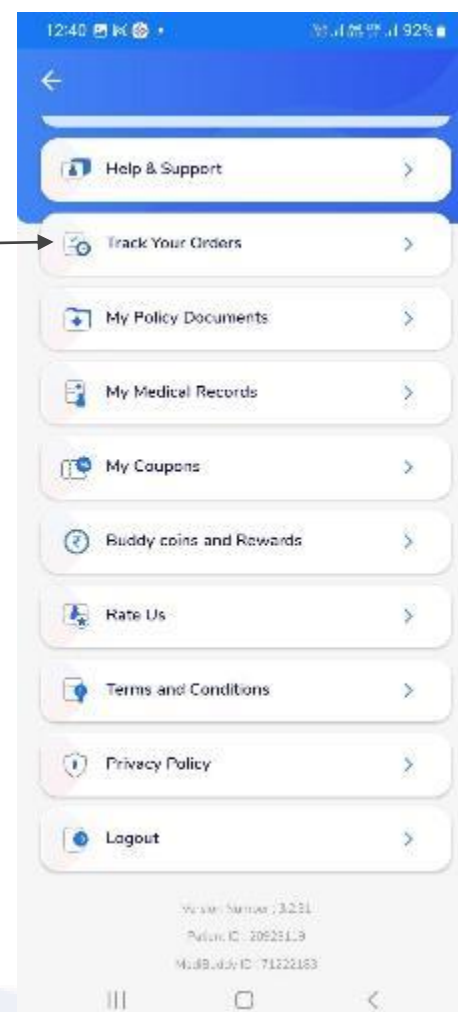
SBI Elite Test
abc, xyz, Bengaluru, jstsh
Pincode 560029



You may track your order on the landing page by clicking on the profile icon on top left hand corner of the landing page



Click on Track Your Orders to track the order

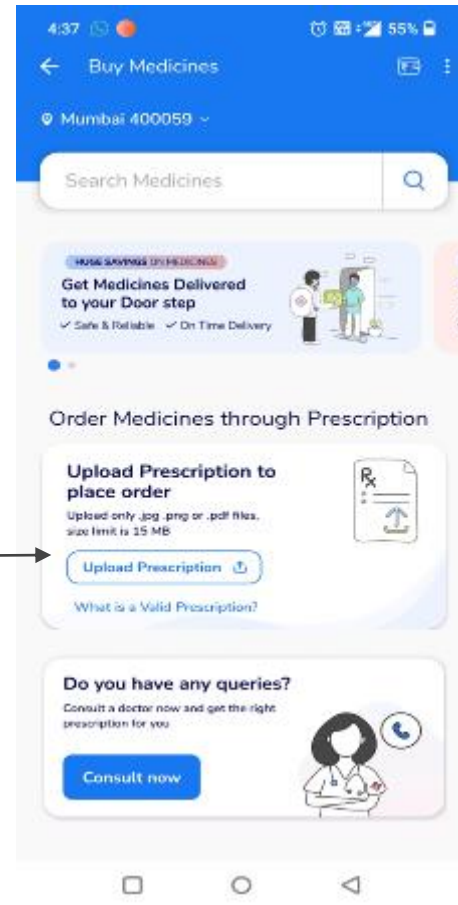


You can Track your order here

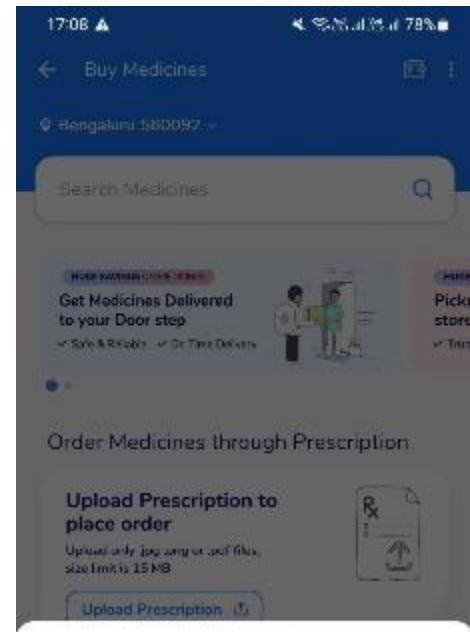


Process 2- Order Medicines by uploading a valid prescription

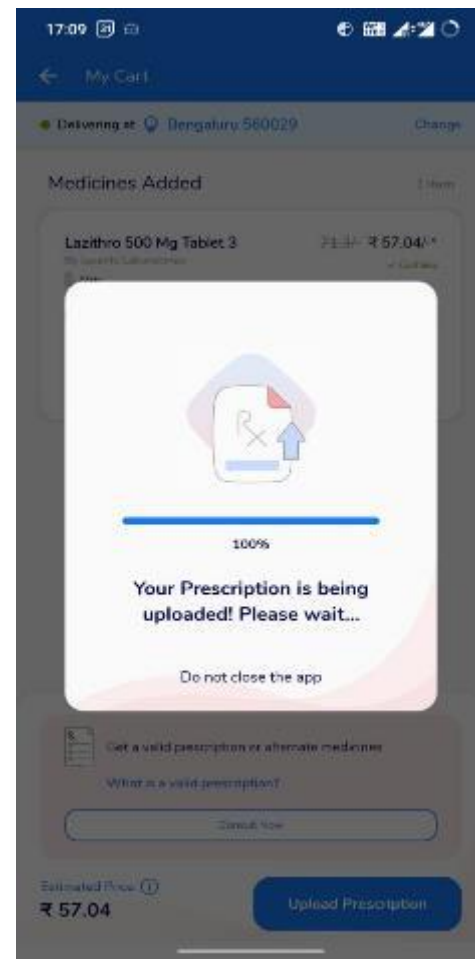
Order Medicines by
uploading a valid
prescription



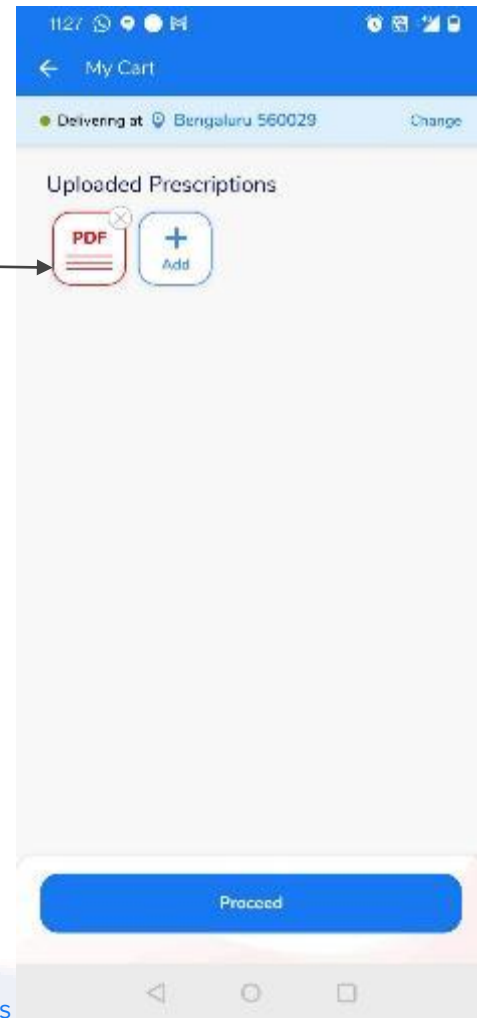
Select one of the three modes to upload your prescription (Prescriptions must be in .png, .jpg, .pdf format and not exceeding 15 MB in size)

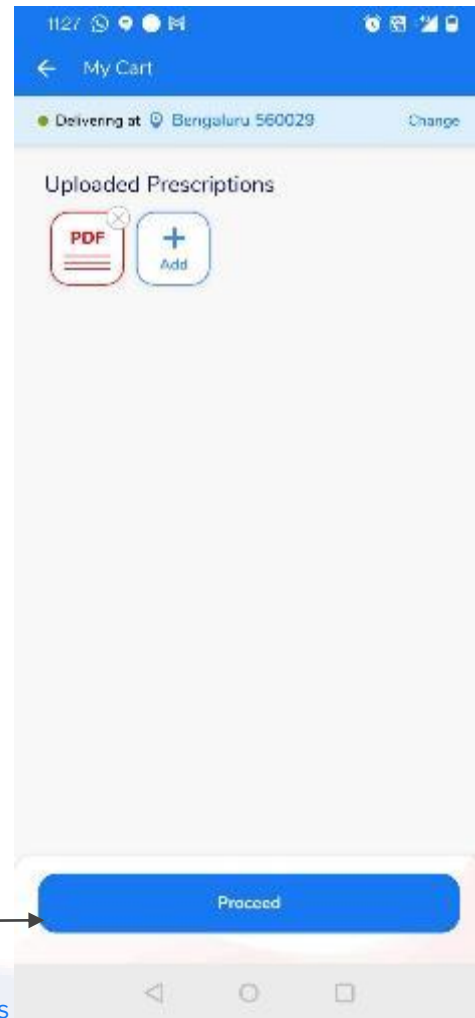


Do not go back till prescription is uploaded



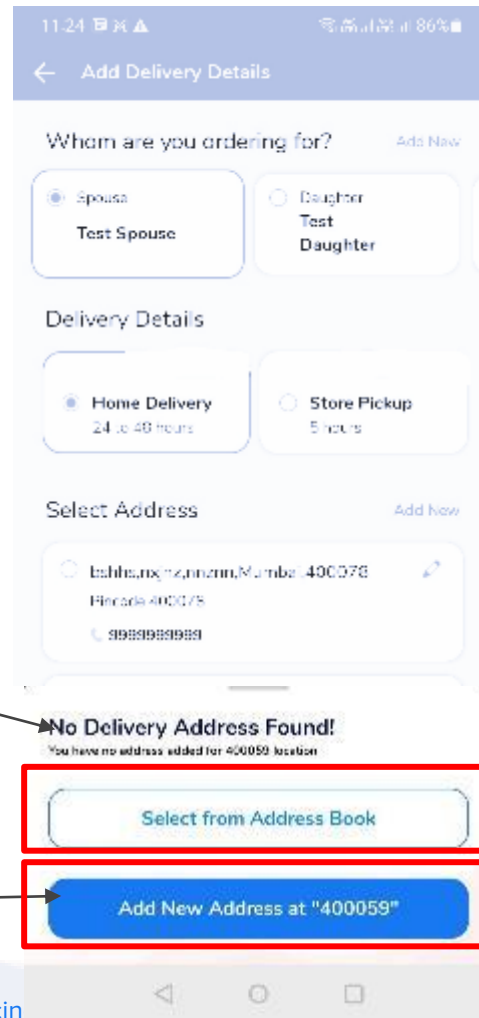
You can view your uploaded prescription here





Once you have uploaded the prescription, click on Proceed





Select the delivery address
from the address book

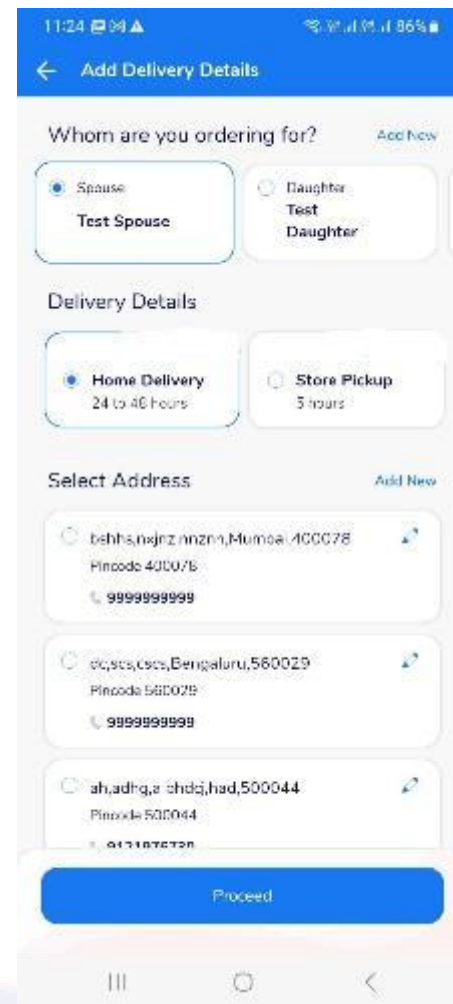
OR

Alternatively, click here if you
want to add a new address for
delivery

Next, select for whom you are ordering the medicines

Choose between home delivery or store pickup

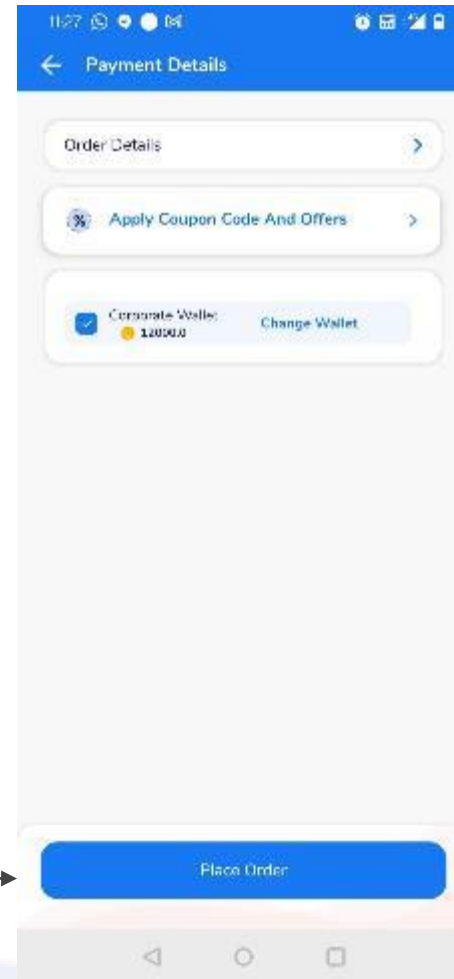
If home delivery select the address



The image shows a mobile application screen titled "Add Delivery Details". At the top, there is a blue header with a back arrow and the text "Add Delivery Details". Below the header, the screen is divided into three main sections. The first section is "Whom are you ordering for?" with a link "Add New" to the right. It contains two radio button options: "Spouse" (selected) with the text "Test Spouse" below it, and "Daughter" with the text "Test Daughter" below it. The second section is "Delivery Details" and contains two radio button options: "Home Delivery" (selected) with "24 to 48 hours" below it, and "Store Pickup" with "3 hours" below it. The third section is "Select Address" with a link "Add New" to the right. It contains three address cards, each with a radio button, a location name, a pincode, and a phone number. The first card is for "behhs,hxjrz,nnznq,Mumbai,400078" with pincode "400078" and phone number "9999999999". The second card is for "dc,scs,csce,Bengaluru,560029" with pincode "560029" and phone number "9999999999". The third card is for "ah,adhq,a chddj,had,500044" with pincode "500044" and phone number "9121876728". At the bottom of the screen, there is a blue "Proceed" button. The status bar at the very top shows the time "11:24", signal strength, Wi-Fi, and battery level "86%".

You will get a call from MediBuddy to confirm the details of the order.
The wallet will be deducted after the confirmation and link will be sent for payment in case of online payment for self pay amount

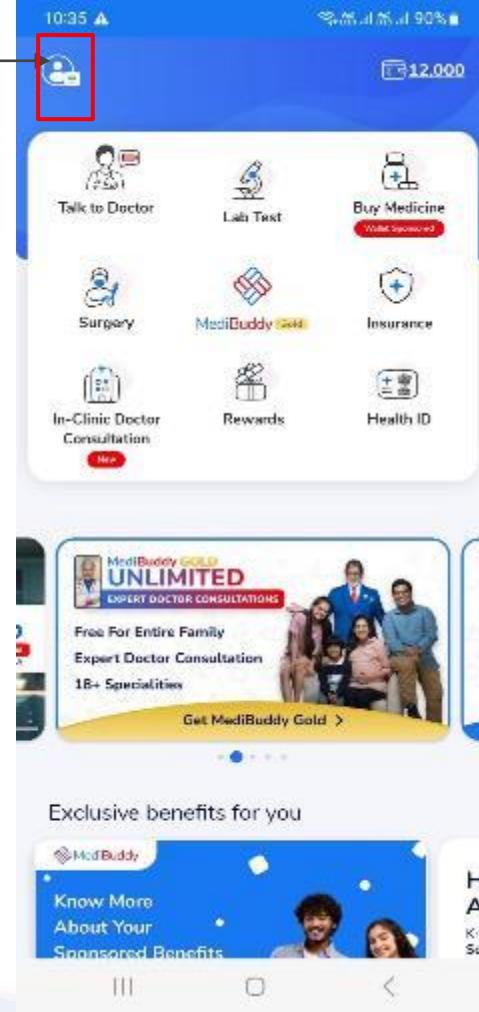
Click on place order



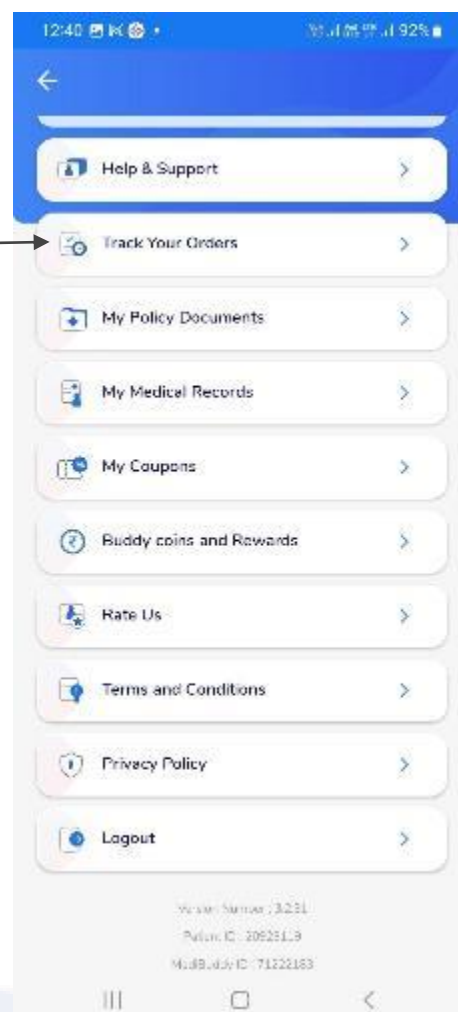
Order is placed. Details will be updated after the call completion with MediBuddy team



You may track your order on the landing page by clicking on the profile icon on top left hand corner of the landing page



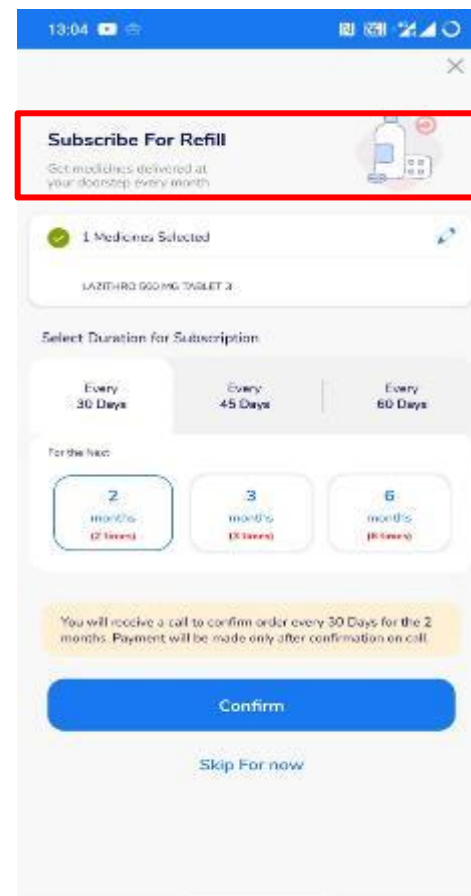
Click on Track Your Orders to track the order



You can Track your order here



You may subscribe for Refill



Process 3 - If your prescription is not valid, MediBuddy Doctor will call and give you a prescription. Refer to previous slides for the process note

For any queries, reach out to 9999991555 /
hello@medibuddy.in