



# Redefining success globally with world-class banking



Customer Care: Mail - customercare.nri@sbi.co.in

Call - 18001234, 1800112211, 91-80-26599990, 91-484-2326343 & 91-484-2796700





## Dear NRI Patrons,

## Season's greetings and warm wishes.

Wishing you and your family a very Happy New Year 2024 on behalf of State Bank of India. May the new year 2024 bring prosperity and success in your life.

I am happy to share quarterly NRI Newsletter for January'2024. State Bank of India has always been pioneering in providing excellence in services through customer centric product & services to our NRI Customers.

We are striving hard to offer you excellence in service through our 434 specialised/intensive NRI Branches in India, Foreign Offices in 29 countries,45 Exchange Houses and 5 Banks in Middle east. Global NRI Centre, Ernakulam has been set up to provide one stop services to our NRI Customers.

There has been a paradigm shift in Banking industry from Traditional Banking to Digital Banking. I feel immensely pleased in advising that now NRE/NRO account opening process is now available at YONO SBI app through self-assist journey. Now, you can also unlock the benefits of WhatsApp Banking, Virtual Debit Card etc. State Bank of India is continuously spreading its wings to imbibe and integrate itself with digital transformation happening worldwide for providing a much richer experience to our esteemed customers.

SBI has launched Green Rupee Term Deposits as the first step towards sustainable and green finance. The deposits mobilised under the scheme will be used for financing green activities, projects and developing green finance ecosystem in the country.

The investments made by you in your motherland are governed by the Foreign Exchange Management Act (FEMA) and taxation laws that may sometimes appears difficult in interpretation. In an effort to demystify these laws and empower our NRI customers, we have compiled an information booklet-"A guide to NRI Taxation & FEMA", available on our Bank's website. This handbook will serve as a reference guide and help you to take informed decision while investing in India.

We are sanguine that you will continue to patronise us. Being a Brand Ambassador of our Bank, we trust that you will share your experience with your near and dear ones to strengthen your Bank further.

We thank you for your continued patronage.

Stay Safe, Stay Healthy.

Vinay M Tonse

Managing Director
(Retail Business & Operations)

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# **NEWS FROM INDIA**

## **NEW WEBSITE FOR NRIs LAUNCHED IN PUNJAB**

In order to facilitate non-resident Indians (NRIs) for resolving their issues, a new website nri.punjab.gov.in has been launched by Punjab Government on 29.12.2023. This website is an initiative for ensuring the well-being of the NRIs on one hand and helping them to stay connected with their roots on the other. The website has detailed information pertaining to NRI police wing, state commission for NRIs and NRI sabha. The website will also provide slew of facilities offered by the government to the NRIs on single click. (Source: timesofindia.indiatimes.com,29 Dec 2023).

## CUSTOMER CAN CREATE VIRTUAL DEBIT CARD THROUGH INB OR YONO.

With increase in usage of e-commerce and PoS for accepting payment from customers, adoption of debit card has also increased substantially. Customers now prefer contactless, cashless mode of payment for goods and services. Debit Card technologies have also adapted to these changes and new form factors (wearables, tokenisation of card in mobile devices) have evolved to fulfil customers' need of fast and secure digital payments. With these in mind, SBI has launched Virtual Debit Card for the convenience of customers including NRIs. The salient features are as under: -

## **Product Features:**

- Instant generation of Debit card.
- Used for PoS transaction (Contactless) through Android mobile phones.
- Usage for e-Com, International, E-mandate.
- Free of charge. (No Annual Maintenance Charge).
- · Green Banking: No use of plastic and card chip.
- Contactless limit for Tokenised payments: Max. Rs.5,000/- per transactions.
- Daily Purchase Limit e-Com-Rs.50,000/-
- · Validity: 5 Years
- Daily cash Limit at ATMs: Nil (YONO Cash facility may be used).

## SBI: TOP 25 STRONGEST BRAND GLOBALLY (2024)

SBI (the only Indian Bank) shines as TOP25 Strongest Brands globally in 2024 in Brand Finance Report-Global500 2024.



## THE INDIAN OF THE YEAR (IOTY)'2023

Shri Dinesh Kumar Khara, Chairman, State Bank of India was honoured with the Indian of the Year Award in the Business Category at the CNN-News18 'Indian of the year (IOTY) 2023 Awards, for being the architect of the biggest turnaround of SBI and for his exceptional contribution to the Banking Sector.





## A GUIDE TO NRI TAXATION & FEMA

"A guide to NRI Taxation & FEMA" was inaugurated by Shri Dinesh Kumar Khara, Chairman, State Bank of India on 11th January 2024 and was dedicated to the NRI customers across the globe.

This handbook will serve as a reference guide and help our esteem customers to take informed decision while investing in India.

(For details, kindly visit -

https://bank.sbi/web/nri/home>Information>NRI FEMA & TAXATION Booklet)

## **SBI-FLYWIRE TIE UP**

SBI has entered into tie up with Flywire Corporation, a global payments enablement and software company, to provide a fully digital checkout experience for cross-border education payments for the students going abroad for study. This Tie up will provide a streamlined and completely digital experience to the students and families, when making high-value education payments to Educational Institutions abroad.



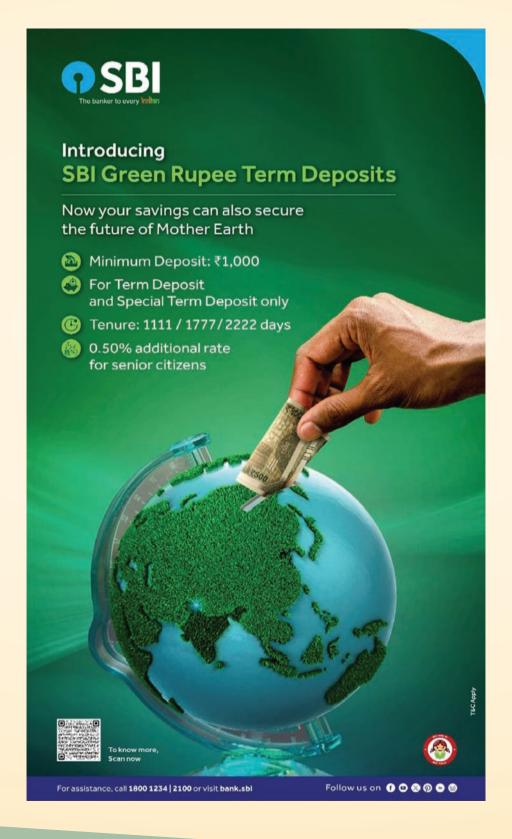
# SBI TIE -UP WITH SBI CANADA BANK TO PROVIDE HASSLE FREE SERVICES TO ITS NRI CUSTOMERS

SBI and SBI Canada Bank entered into an agreement for facilitating NRI Services. This will help Indian students and other professionals who could not be able to open accounts from India while moving to Canada due to paucity of time. They may now approach SBI Canada Bank branches for processing the NRE/NRO account opening with SBI. Tie up with SBI will also facilitate easy resolution of services related matters pertaining to NRI accounts.



## SBI GREEN RUPEE TERM DEPOSIT (SGRTD)

Bank has introduced SBI Green Rupee Term Deposit" to mobilise deposits to support SBI in financing green initiatives. NRIs/OCIs are also eligible to invest in this product and contribute towards greener earth.



# **NRI MEET**

# **NRI MEET @MUMBAI**



















# NRI MEET @LUCKNOW













# **NRIMEET**

# NRI MEET @HYDERABAD

# Hearty Welcon Our beloved custo to NRI MI Hyderabad

# NRI MEET @ BHUJ. GUJARAT



## NRI MEET @KERALA



## **NRI MEET @KOLKATA**



# DO YOU KNOW

SBI HAS A DEDICATED INTERNATIONAL FINANCIAL SERVICE CENTRE (SBI IFSC BANKING UNIT) AT GIFT CITY, GANDHINAGAR (GUJARAT)



# **Advantages to NRI Clients**

- ✓ Open NRI account
  (Savings Account, Current account, SNRR and Time Deposit)
- ✓ Available foreign currency deposit in 5 currencies (USD, EUR, GBP, CAD, JPY)
- ✓ Foreign currency time deposits available for tenures 7 days to 5
  Years.
- ✓ Repatriable Ioan against FCNR(B) and NRE time deposits.
- ✓ Customised product can be offered to suit your requirement

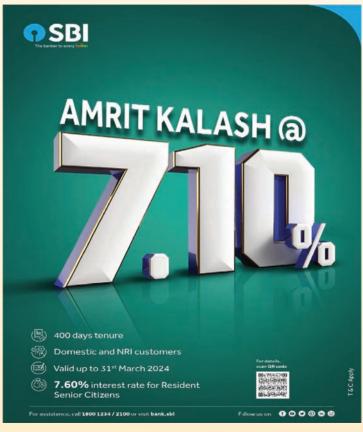
# **LOAN AGAINST NRI DEPOSITS**

Deposit	NRE/NRO	FCNR(B) Deposit			
	Time Deposit				
Purpose	Personal purpose (including acquisition of flat / house in India for own residential use) or for carrying on business activities except for re-lending or carrying out agricultural/ plantation activities or for investment in real estate business. Loan amount cannot be repatriated abroad.				
Type of facility	Demand Loan	Rupee Loan			
	Overdraft	<ul> <li>Demand Ioan/Overdraft         Foreign Currency Demand Loan     </li> <li>Demand Loan (USD/GBP/EURO)</li> </ul>			
Loan Outside India	Available	Available			
Period of Loan	Up to remaining period of maturity	Rupee Loan  Up to remaining period of maturity  Foreign Currency Demand Loan  Up to 1/2/3 years  Up to remaining period of maturity			
Minimum Loan	No Limit	Rupee Loan-RS.25000/- FCDL-\$ 25000/€ 15000/€ 20000			
Maximum Loan	No Limit	No Limit			
Repatriable	NO NO				
Repayment of Loan	<ul><li>Fresh Inward Remitt</li><li>From NRO/NRE Acc</li></ul>	Adjustment of underlying Deposit.  Fresh Inward Remittance  From NRO/NRE Account (The repayment from NRO account will be withing the cap of USD 1 Mio per FY.			
Interest Charged	<ul> <li>Monthly intervals.</li> <li>For latest interest rate kindly visit         https://bank.sbi/web/interest-rates/interest-rates/loan-schemes-interest-rates/loan-against-securities-and-consumer-durable-loans     </li> </ul>				
Premature Withdrawal	Not available.				
Loan to Third party	Available (In Rupee and in India)				
Period of Loan  Up to remaining  period of maturity  Rupee loan- Up to remaining period of FCL: Up to 1.2. or 3 year or the remaining period of maturity					
Others: - Please visit http	os://bank.sbi/web/nri/loa	ns/loan-against-deposits for more details.			



# NRI ACCOUNT OPENING THROUGH YONO APP

NRI account opening (NRE/ NRO Savings/ Current Account) process is made available on YONO SBI App through self-assist journey



# SBI AMRIT KALASH DEPOSIT SCHEME (FOR LIMITED PERIOD)

400 days deposit to get Annualized yield up to 7.31 %.

## **FCNR(B) PREMIUM DEPOSIT SCHEME**



for Latest Interest Rate, please refer our bank website @bank.sbi/web/nri/ accounts/fcnrb-premium-account

## NRE-NCD: IMPROVED NRE NON-CALLABLE DEPOSIT SCHEME

Suitable for NRIs/PIOs, who prefer long term investments with higher returns



For details, please refer our website
(a)bank.sbi/ web/nri/accounts/nre-non-callable-term-deposits



# RE-INITIATION OF OTP OVER EMAIL WITH ENHANCED SECURITIES

Now, OTP is being sent to customer's registered e-mail address for their INB transactions in addition to OTP through SMS. Customers were facing challenges in receiving OTP on mobile due to network issue, travelling etc. After this additional facility, online transactions will be smoother and hassle free.

### TIE UP WITH REMITLY

SBI has entered into tie up with Remitly, an international payments company that leverages digital channels, including mobile phones, to send money internationally, for easy and secured remittance to India.



# SBI SENIOR OFFICIALS VISIT TO MIDDLE EAST COUNTRIES (18-27 NOVEMBER'2023)



Meetings of SBI Top Officials with Mr. Sunjay Sudhir, Ambassador of India to the UAE



Meetings of SBI Top Officials with Mr. Amit Narang, Ambassador of India to the Sultanate of Oman.



Meetings of SBI Top Officials with H E Vinod K Jacob, Ambassador of India to the Kingdom of Bahrain.





Meetings of SBI Top Officials with Officials of AL Mulla Exchange, Kuwait



Meetings of SBI Top Officials with Officials of Kuwait Exchange, Kuwait

# NRI MEET @ABU DHABI & DUBAI









## SAUDI ARABIA LAUNCHES NEW RESIDENCY PLANS TO DRAW FOREIGN TALENT

Saudi Arabia has launched new residency programs aimed at attracting skilled professionals and investment as the Gulf country forges ahead with its plan to pivot its economy away from fossil fuels.

The five new premium programs catering specifically to professionals in healthcare, sports and real estate, amongst others. They will offer holders opportunities to settle in Saudi Arabia, conduct business, own real estate and obtain work permits for Holders and family members.

The move is part of Crown Prince His Highness Mohammed bin Salman Al Saud's Vision 2030 on economic transformation plan to wean Saudi Arabia's economy off its dependence on oil, which includes attracting billions in foreign direct investment.

Authorities in the UAE have, in the recent past, introduced incentives such as the 'Golden Visa' system, while Dubai launched a 'family wealth centre' last year to help wealthy individuals and businesses deal with cultural issues and governance. (Source: https://economictimes.indiatimes.com/,11Jan 2024)

## SBI UK LTD, (WHOLLY OWNED SUBSIDIARY OF STATE BANK OF INDIA)

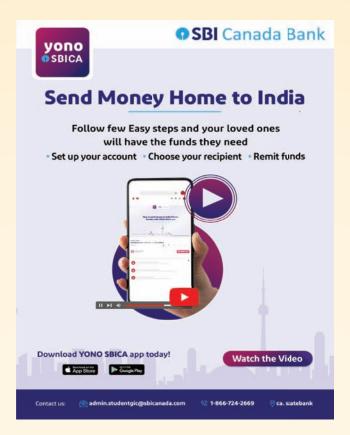
participated in the Lord Mayor Show 2023 of London which was held on 11th Nov. 2023. The Lord Mayor's Show dates back to the early 13th century, when King John allowed the City of London to appoint its own Mayor. This annual event is a spectacular show composed of about 6,500 participants, 130 floats, military and civilian bands, dozens of horses and carriages, and the magnificent Gold State Coach. Over 250,000 people lined the streets to see the show and millions watched it live on television. SBI UK has been participating in the event since 2018. This year's theme of SBI UK's float was '**Diwali Celebrations**'.





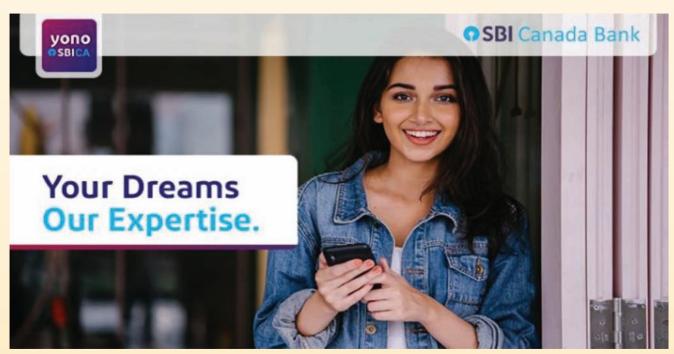






## **STUDENT GICs IN CANADA**

Bringing your money over to Canada for school can be a complicated and an intimidating process. With YONO SBICA, we make it simple for students from India to get a student GIC and meet the requirements for their student visa application. This process is much simpler than it appears, and you can get a GIC quite easily and be prepared for your studies abroad even quicker than you imagined!



# INTEREST RATE CORNER

## INTEREST RATE ON FCNR(B)/RFC DEPOSITS (% P.A.) W.E.F. 10TH JANUARY 2024

FOREIGN CURRENCY NON-RESIDENT (BANKS) A/Cs [FCNR (B)]

**RESIDENT FOREIGN CURRENCY (RFC) ACCOUNT** 

Maturities	1 yr -	2 yrs -	3 yrs -	4 yrs -	5 yrs	Maturities	1 yr -	2 yrs -	3 years
	less	less	less	less	only		less	less	less
	than	than	than	than			than	than	only
	2 yrs	3 yrs	4 yrs	5 yrs			2 yrs	3 yrs	
USD	5.65	4.30	4.00	3.85	3.90	USD	5.65	4.30	4.00
GBP	5.25	5.00	4.00	4.00	3.90	GBP	5.25	5.00	4.00
CAD	4.50	4.10	3.85	3.90	3.95	EURO	4.00	1.50	1.50
AUD	4.50	4.40	4.30	4.20	4.10				
EURO	4.00	1.50	1.50	1.50	1.50				
JPY	0.05	0.05	0.05	0.05	0.05				

# Interest Rates on NRO/NRE Term Deposits (% p.a.) w.e.f. 27th December 2023:

Maturity period		NRO	NRE		
	Below Rs.	Rs. Two Crore	Below Rs.	Rs. Two Crore	
	Two Crore	and above	Two Crore	and above	
7 days to 45 days	3.50	5.00	NA	NA	
46 days to 179 days	4.75	5.75	NA	NA	
180 days to 210 days	5.75	6.50	NA	NA	
211 days to less than 1 year	6.00	6.75	NA	NA	
1 year to less than 2 years	6.80	6.80	6.80	6.80	
400 Days (Amrit Kalash)					
(For Limited period)	7.10	NA	7.10	NA	
2 years to less than 3 years	7.00	6.75	7.00	6.75	
3 years to less than 5 years	6.75	6.25	6.75	6.25	
5 years and up to 10 years	6.50	6.00	6.50	6.00	

# Interest Rates on NRE Non-Callable Term Deposits (% p.a.) w.e.f. 28th December 2023

Maturity Period	Deposit of Rs.100.01 lacs to less than 2.00 Crores Interest Rate (p.a.)	Deposit of Rs.2.00 Crores and above Interest Rate (p.a.)
1 year	7.10	7.10
2 years	7.40	7.15

## Dhan Lakshmi Deposit Scheme (% p.a.) w.e.f. 10th January 2024. (Scheme valid up to 31st March 2023)

PERIOD	Eligible Amount	RATE	Currency
1 year to less than 2 Years	USD 100,000/- to less than USD 250,000/-	5.75	USD

<sup>\*</sup>Subject to change in card rate

# ADDRESS OF DIFFERENT SITE AND OUR EMAIL

## FOR YOUR INVESTMENT AND LOAN NEEDS, KINDLY VISIT US ON.

SBI Life: https://www.sbilife.co.in/en/services/nri-corner

SBI Mutual fund: https://bank.sbi/web/nri/investments/mutual-funds
For Equity Trading https://bank.sbi/web/nri/investments/equity-trading

Home Loan https://bank.sbi/web/nri/loans/home-loan
Car Loan https://bank.sbi/web/nri/loans/car-loan

Please visit our exclusive portal for NRIs at https://bank.sbi/web/nri/home for more details.

## Details of our Global NRI Centre for any customer related quarry:

**State Bank of India** - Global NRI Centre: 56/170, 2<sup>nd</sup> Floor, Panampilly Nagar, Ernakulam, Kerala Ph No: 91-484-2326343,91-484-279-6700 | **Email ID: customercare.nri@sbi.co.in** 

## Phone No of Customer Care-18001234,1800112211 and 08026599990

Your feedback is important to us. We welcome your suggestions and views to improve our products and services. Please write to us at cm.nri@sbi.co.in

## **State Bank Senior Executives Driving NRI Business**

SINo	Name (Mr/Ms)	Designation		
1.	Rana Ashutosh Kumar Singh	Deputy Managing Director, (Retail-Personal Banking & Real Estate)		
2.	Janmejoy Mohanty	Chief General Manager, (Liabilities, CVE & Wealth Management BU)		
3.	Rajesh Kr Beskhiyar	General Manager, (Liabilities)		
4.	Ranjana Sinha	Deputy General Manager, (NRI Services)		

### **Beware of Phishing:**

SBI does not seek any confidential information through email or over phone. Do not click on any link which has come through email from an unexpected source. It may contain malicious code or could be an attempted phishing attack.

**Disclaimer:** This Newsletter has been brought out with the sole intention of disseminating useful information to NRIs and does not purport to be a legal document or a solicitation. In case of any variance between what has been stated here and the relevant Acts/ Rules & Regulations/ Policy Statement / Instructions of the Bank, the latter shall prevail.