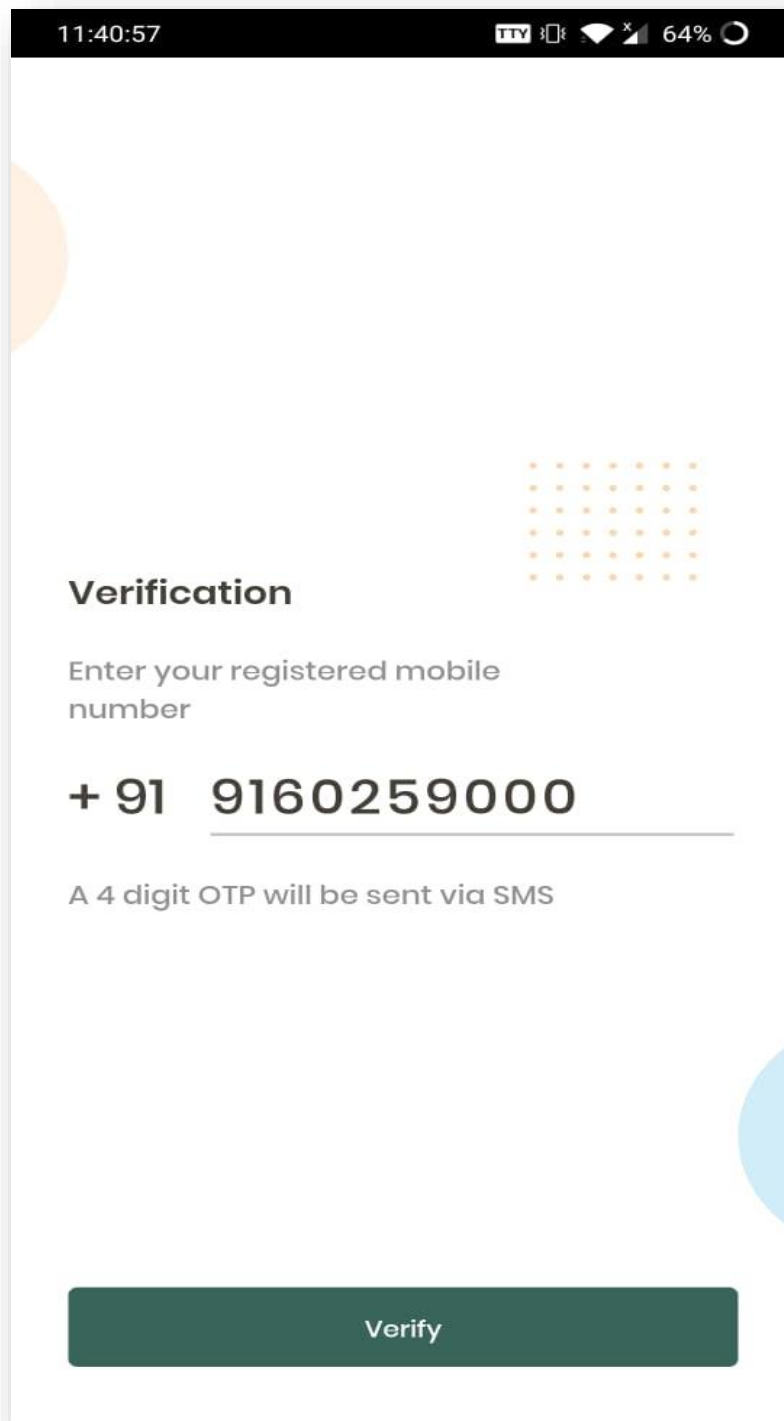


UR WORLD-MOBILE SCREENS



- **Member logs into UR World application**

A screenshot of a mobile application's verification screen. The status bar at the top shows the time 11:40:57, signal strength, Wi-Fi, and 64% battery. The screen has a white background with a large orange circle on the left and a blue circle on the right. In the center, there is a grid of 16 small orange dots. Below this, the word "Verification" is written in bold. Underneath, it says "Enter your registered mobile number". A large number "+ 91 9160259000" is displayed, with a horizontal line under the last eight digits. Below the number, it says "A 4 digit OTP will be sent via SMS". At the bottom, there is a dark green button with the word "Verify" in white.

11:40:57

Verification

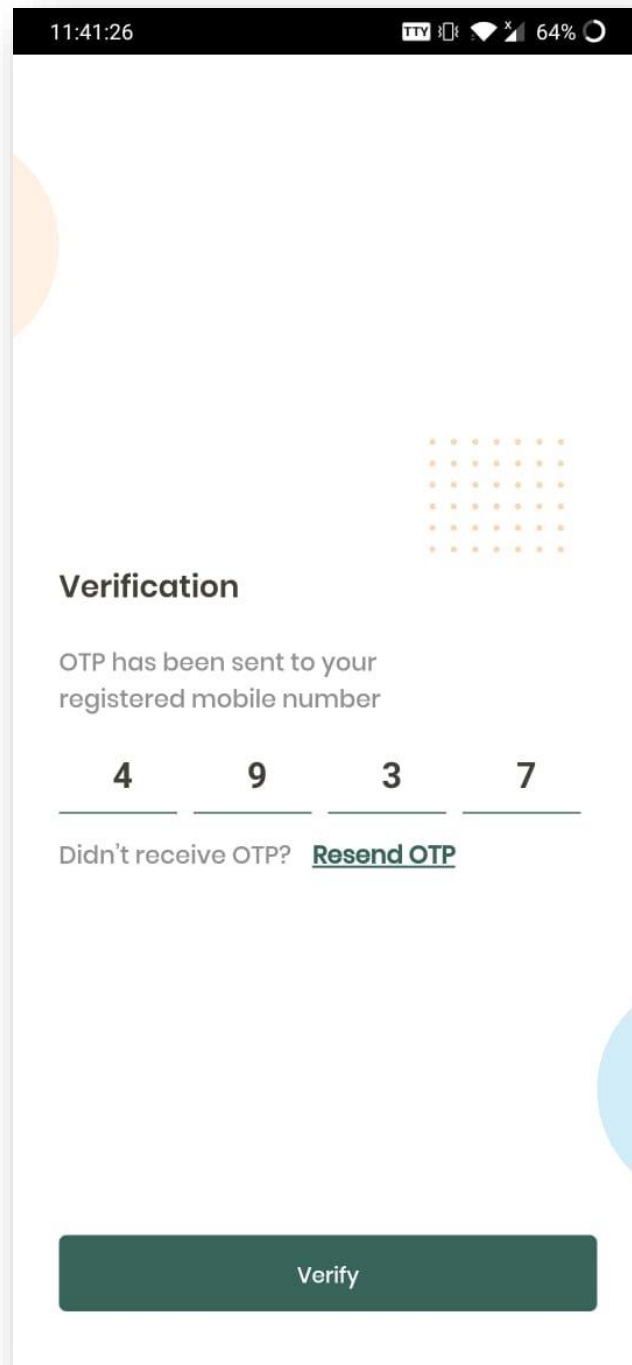
Enter your registered mobile number

+ 91 9160259000

A 4 digit OTP will be sent via SMS

Verify

- **Member of Annual Payment Plan has to enter registered mobile number to get into the application and use all the features in it.**
- **Clicking on verify button, application triggers an OTP (One Time Password) to be entered for verification.**

A screenshot of a mobile application's verification screen. At the top, a black status bar shows the time 11:41:26, signal strength, Wi-Fi, and 64% battery. The app interface has a white background with a large orange circle on the left and a blue circle on the right. A 4x4 grid of small orange dots is positioned in the upper right. The title 'Verification' is in bold black text. Below it, a message states 'OTP has been sent to your registered mobile number'. The OTP '4937' is displayed in large black digits, each within its own horizontal line. A link 'Resend OTP' is provided for users who didn't receive the code. At the bottom, a dark green button with the text 'Verify' is centered.

11:41:26

TV 64%

Verification

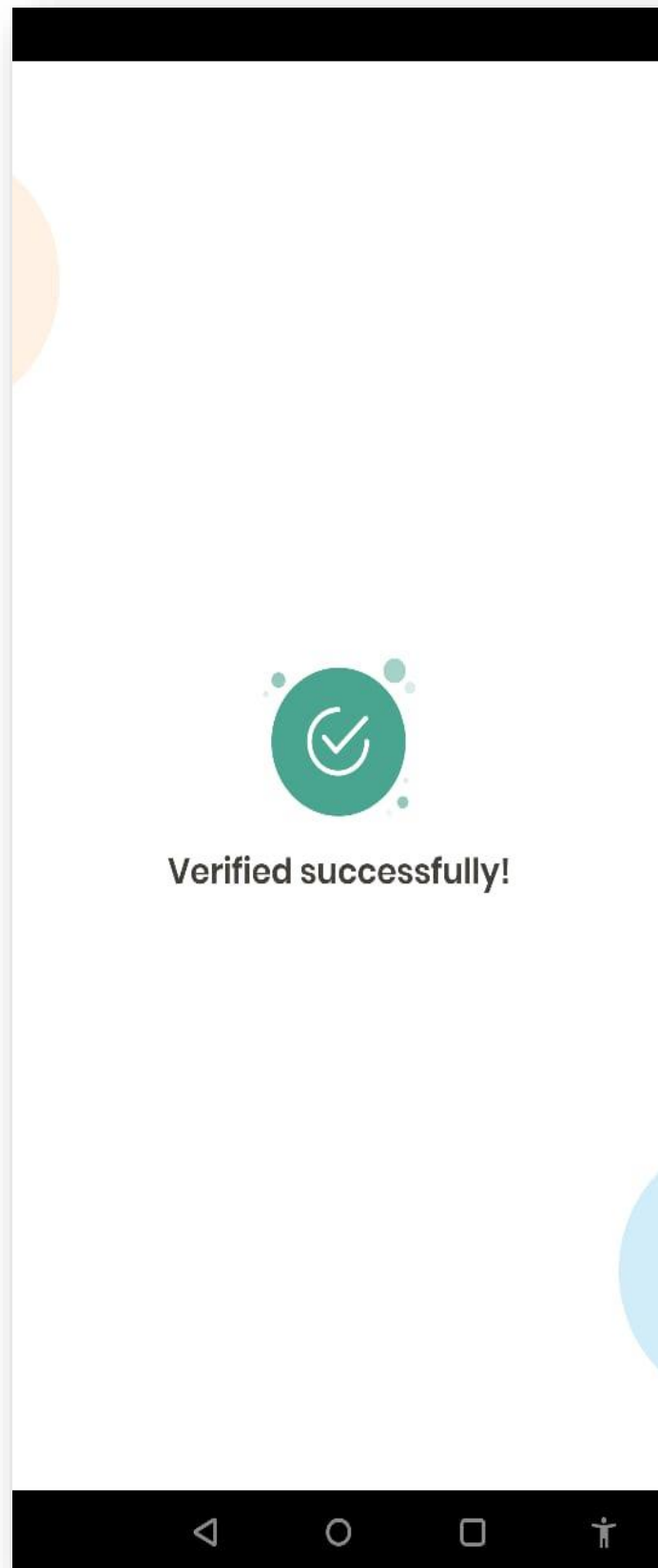
OTP has been sent to your registered mobile number

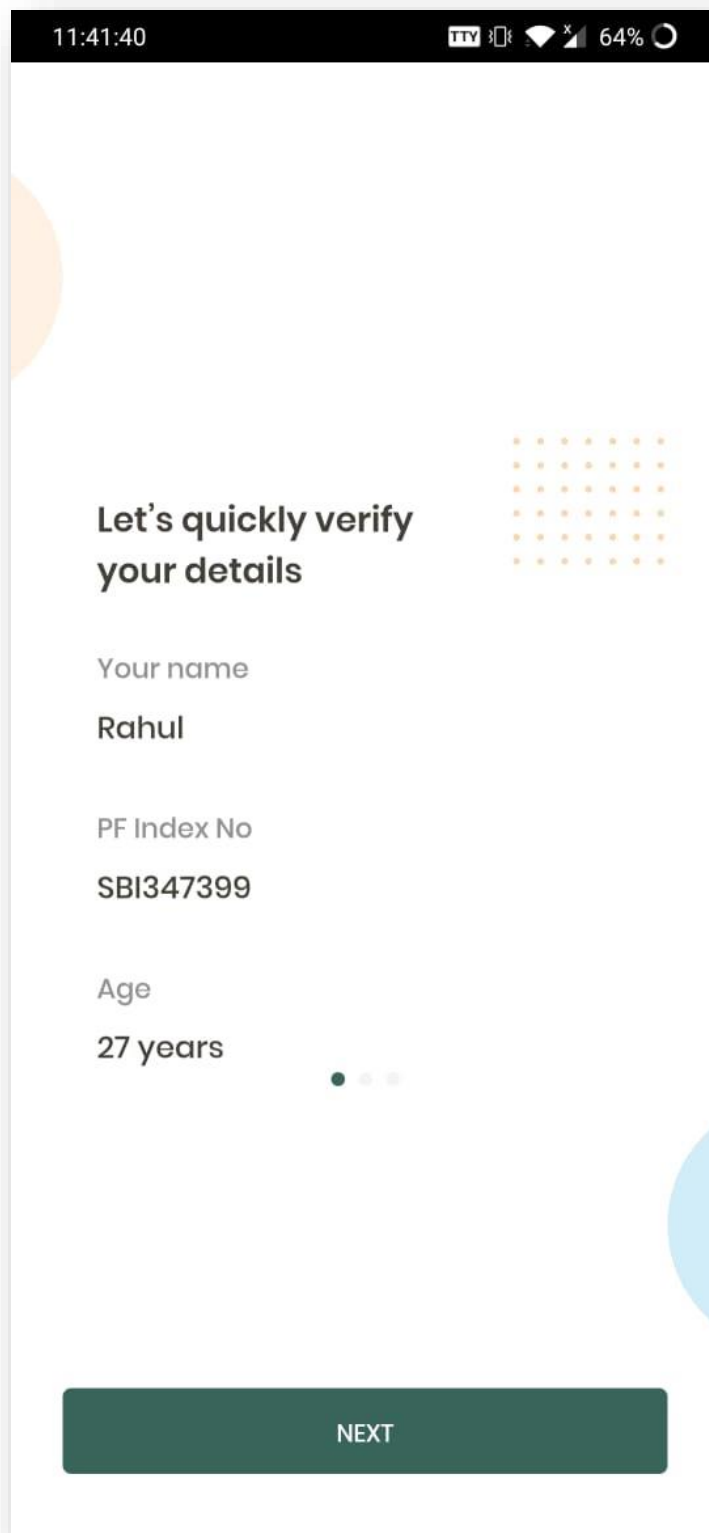
4 9 3 7

Didn't receive OTP? [Resend OTP](#)

Verify

- **Member enters the received OTP and verifies the user and the device. Once verified, page will navigate to the verification successful page.**





11:41:40 64%

**Let's quickly verify
your details**

Your name
Rahul

PF Index No
SBI347399

Age
27 years

NEXT

- **Before going further to the PIN, member has to verify his/her details, dependents details (if any) and the registered address.**

11:41:44

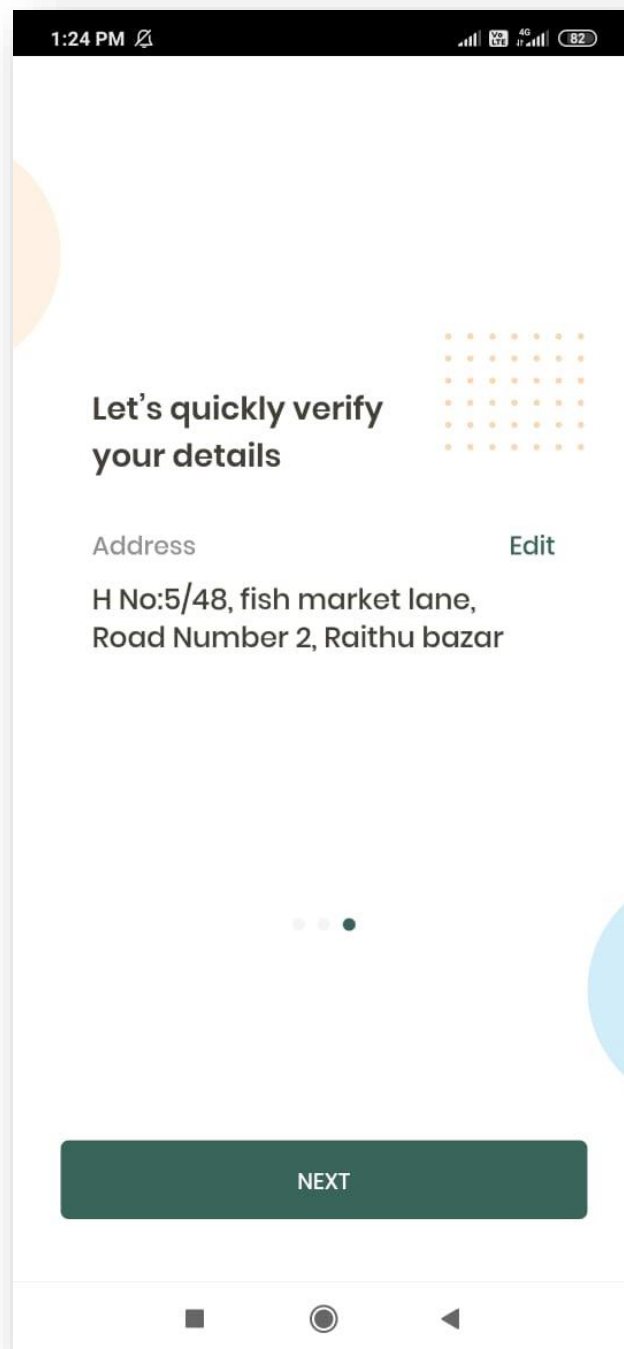
Let's quickly verify
your details

Spouse Name
Rajeswari Katika

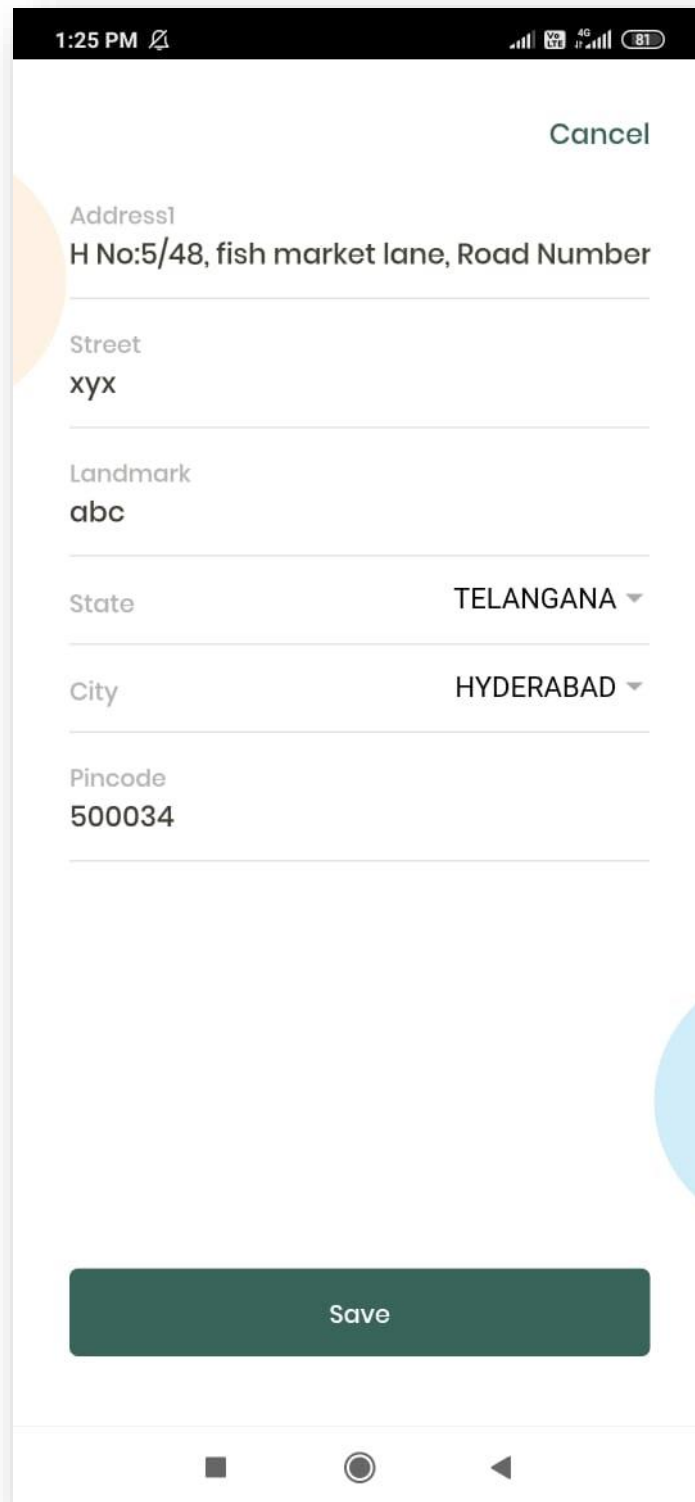
Age
23 years

NEXT

- **Member verifies other details**



- **Member verifies registered address details and has a provision to edit the address (permitted only once) on clicking the edit button.**



A screenshot of a mobile application interface for editing an address. The screen is white with a dark green status bar at the top showing the time 1:25 PM, signal strength, and battery level at 81%. A 'Cancel' link is in the top right. The form contains several input fields: 'Address1' with the text 'H No:5/48, fish market lane, Road Number', 'Street' with 'xyx', 'Landmark' with 'abc', 'State' with a dropdown menu showing 'TELANGANA', 'City' with a dropdown menu showing 'HYDERABAD', and 'Pincode' with '500034'. A dark green 'Save' button is at the bottom. The Android navigation bar is visible at the very bottom.

1:25 PM

Cancel

Address1
H No:5/48, fish market lane, Road Number

Street
xyx

Landmark
abc

State
TELANGANA ▼

City
HYDERABAD ▼

Pincode
500034

Save

- On clicking the edit button, page will navigate to this screen where member has a provision to edit the address.

11:42:13

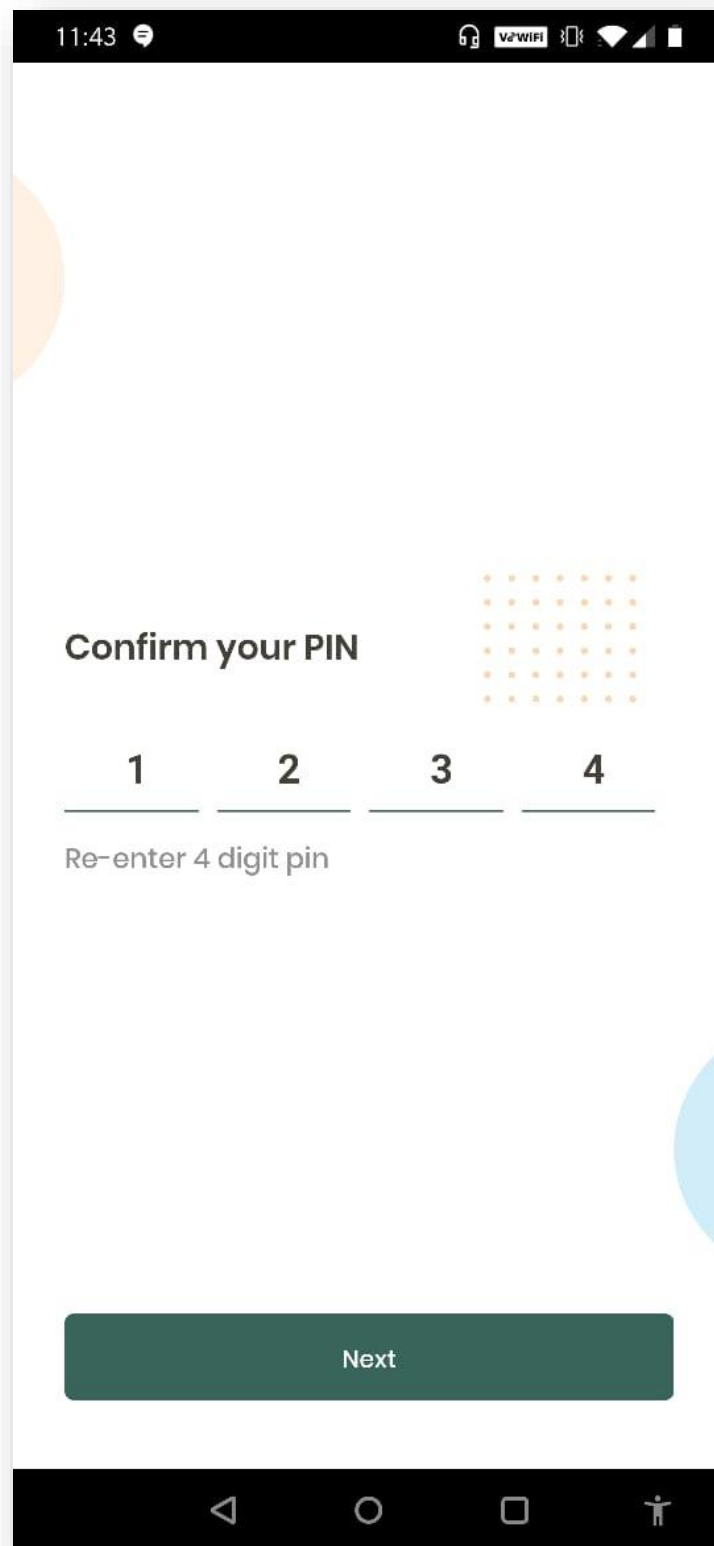
Set your PIN

1 2 3 4

Enter 4 digit number to set your PIN

Next

- **User sets the 4-digit PIN to enter into the application**



11:43

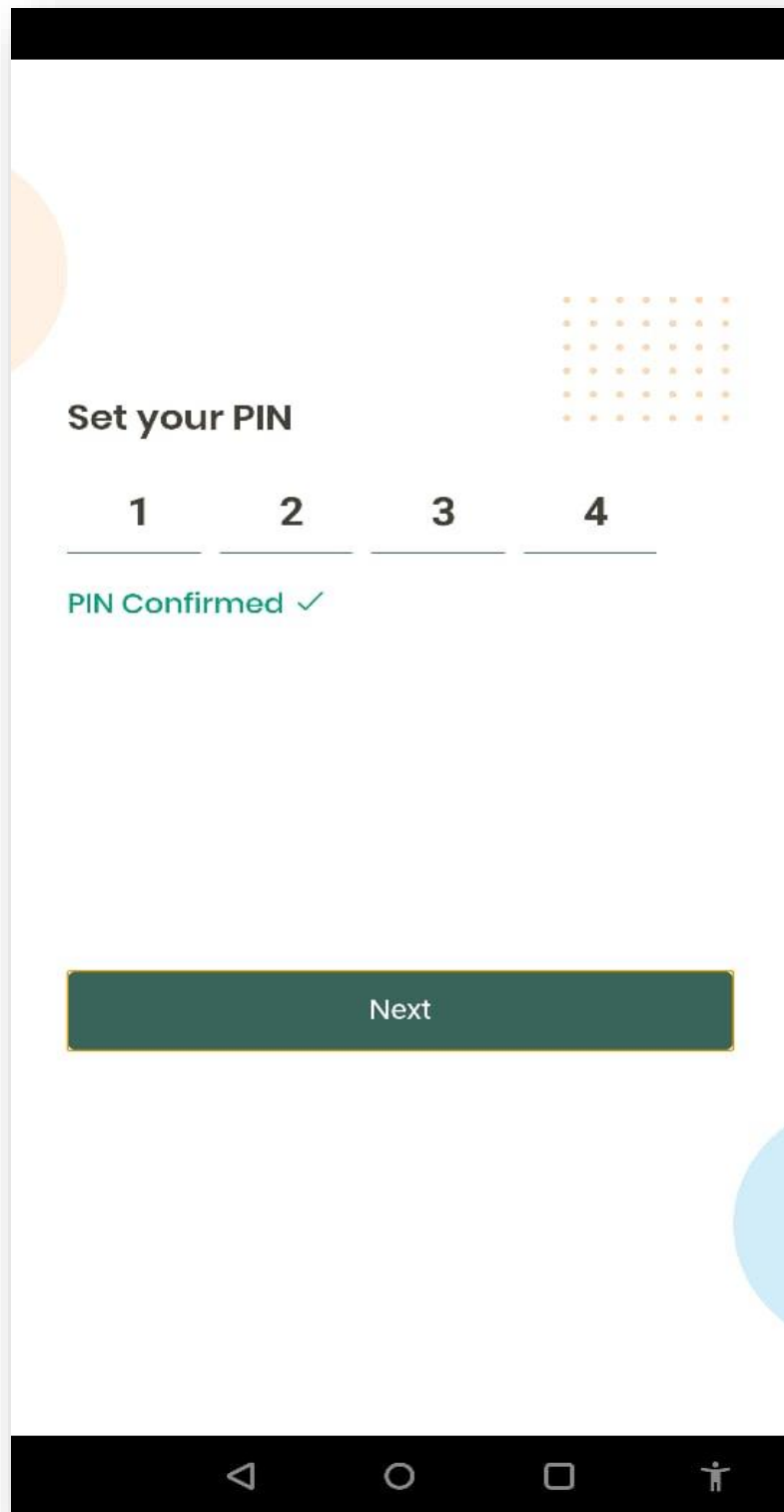
Confirm your PIN

1 2 3 4

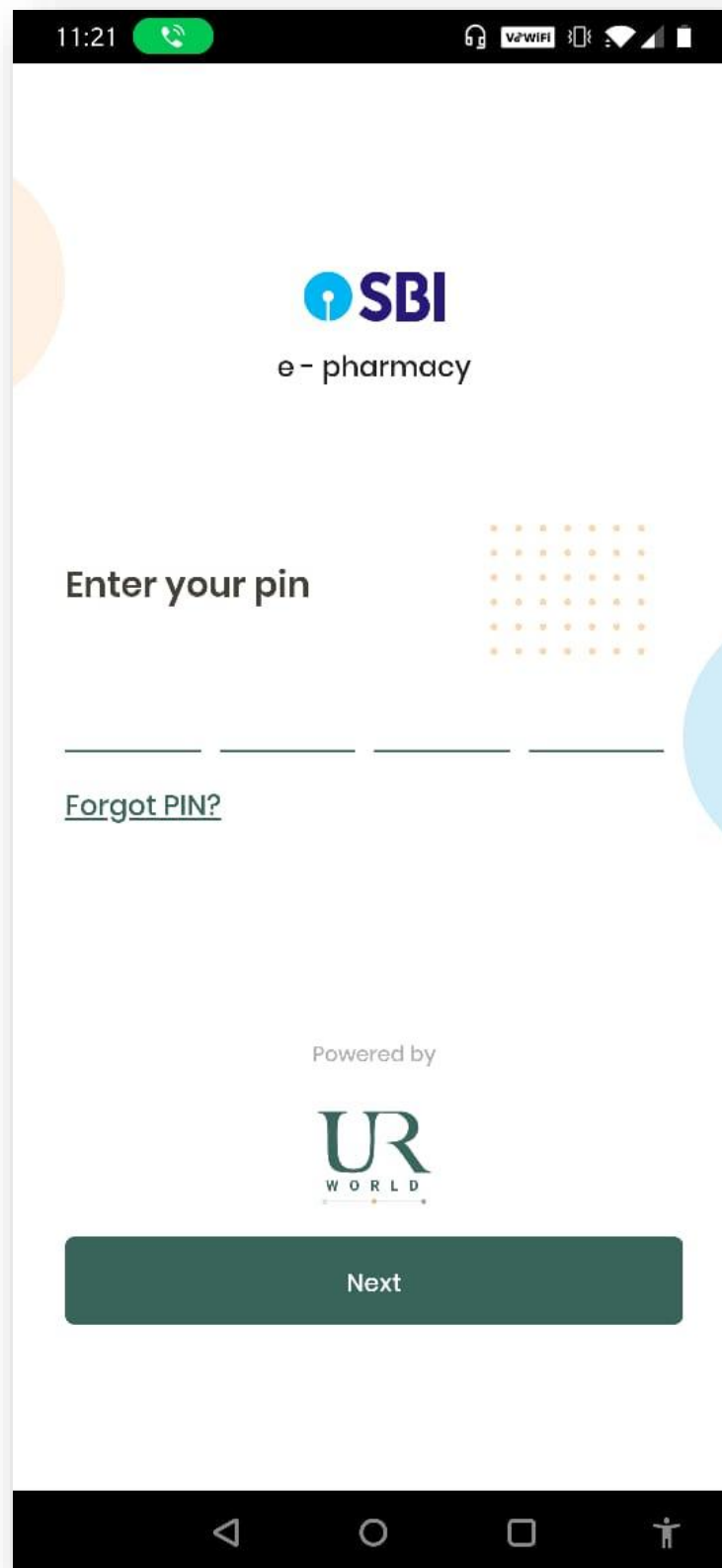
Re-enter 4 digit pin

Next

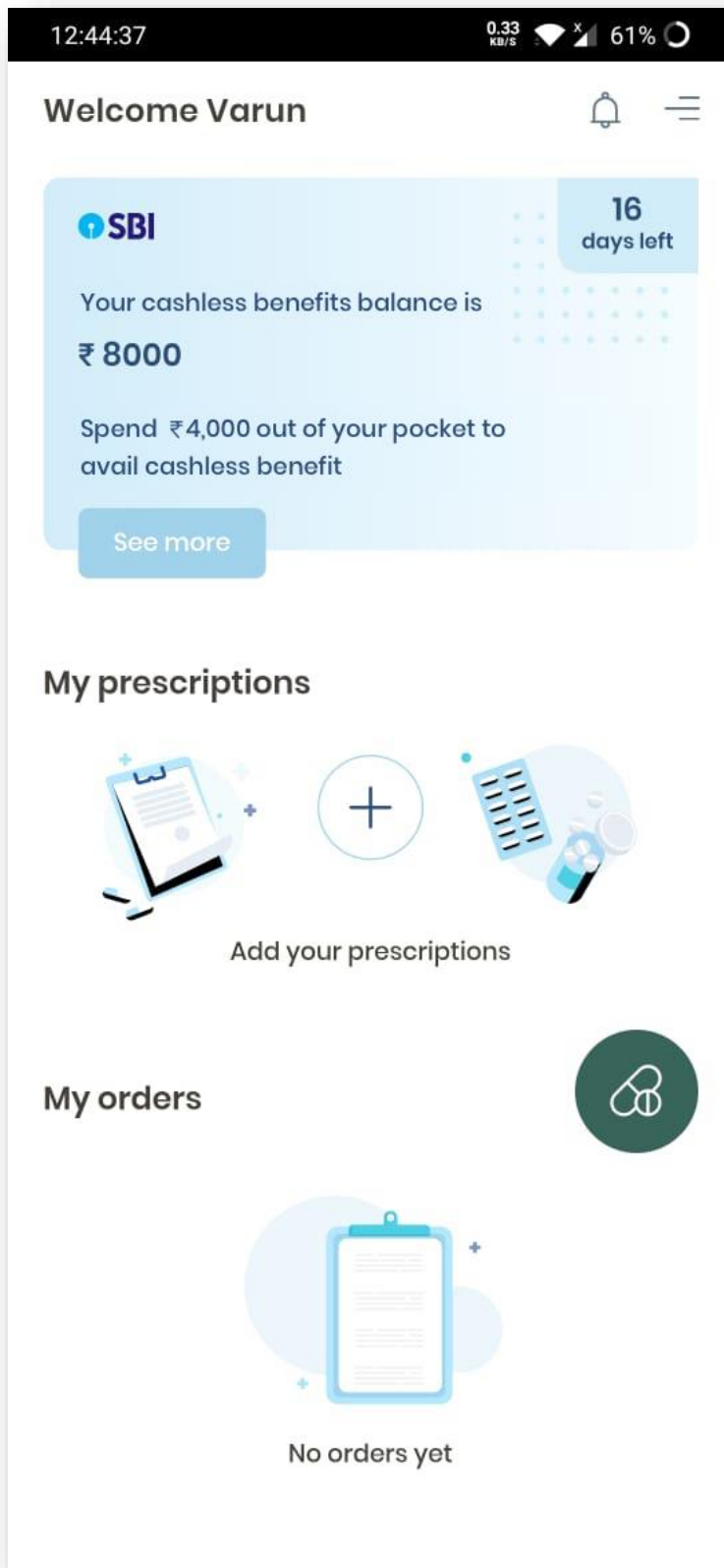
- **User re-enters the 4-digit PIN**



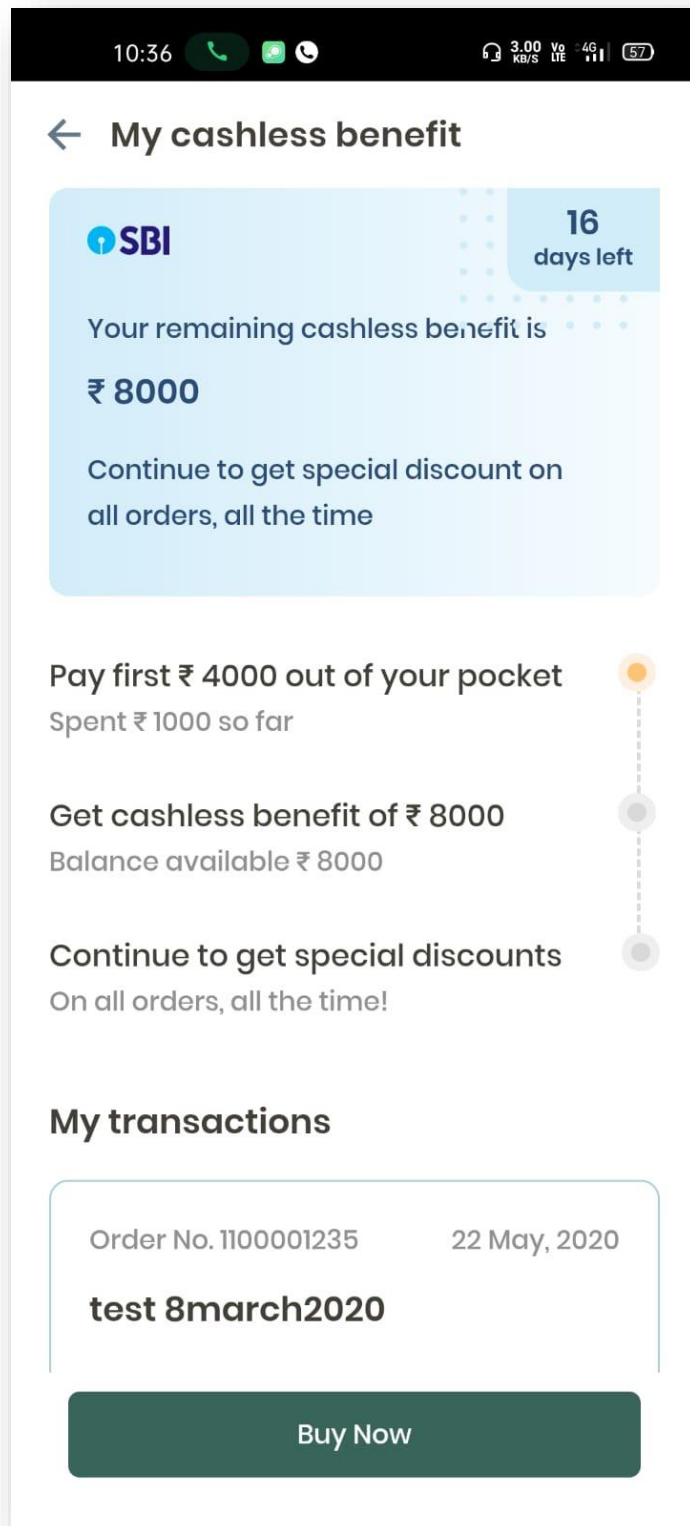
- **Once PIN is confirmed, application navigates to the Welcome page.**



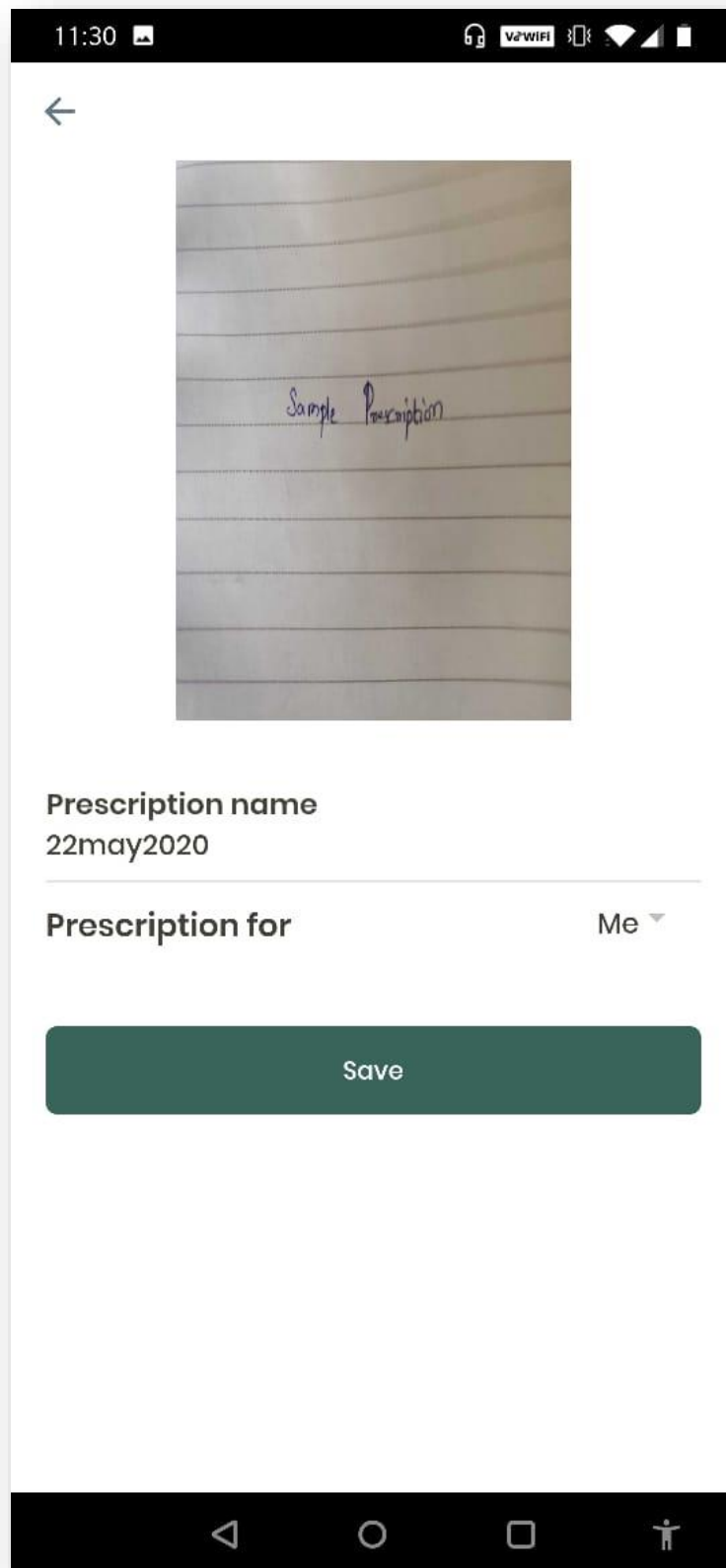
- **Member enters into the application on entering the Custom PIN that was created.**



- Member has a provision to view his/her tenure days left to avail the cashless benefits.
- Member has a provision to add and save prescription.



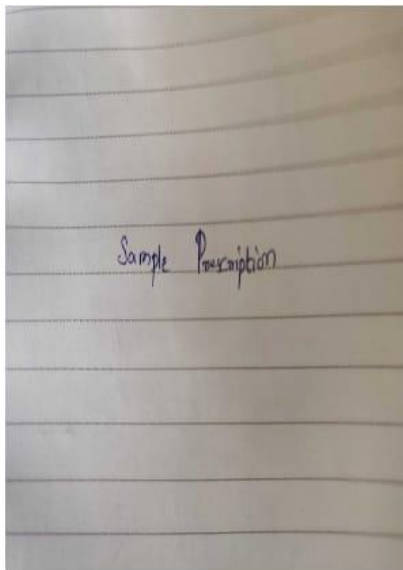
- **User can view his/her cashless benefit details and the balance details on clicking “see more” button in the welcome page**



The screenshot shows a mobile application interface for adding a prescription. At the top, there is a status bar with the time 11:30 and various icons. Below the status bar is a back arrow icon. The main content area features a large image of a piece of lined paper with the handwritten text "Sample Prescription". Below the image, there is a text input field labeled "Prescription name" containing the text "22may2020". Underneath this, there is a label "Prescription for" followed by a dropdown menu currently showing "Me". At the bottom of the form is a large green button labeled "Save". The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.

11:30

←



Prescription name
22may2020

Prescription for Me ▾

Save

- Clicking on add prescription in welcome page will navigate to the above page, where member can provide the prescription name and prescription for both him/her and dependents.

11:30

←

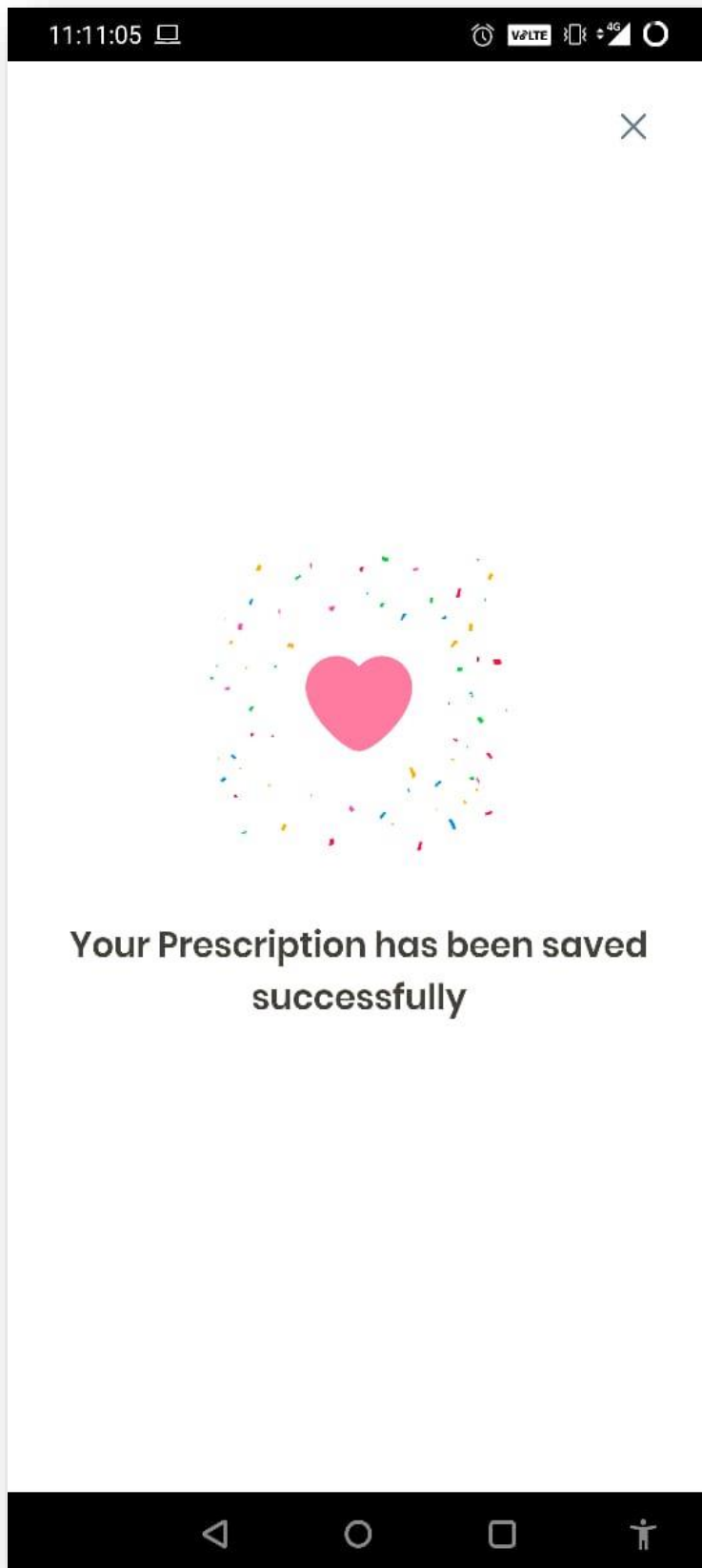
Sample Prescription

Prescription name
22may2020

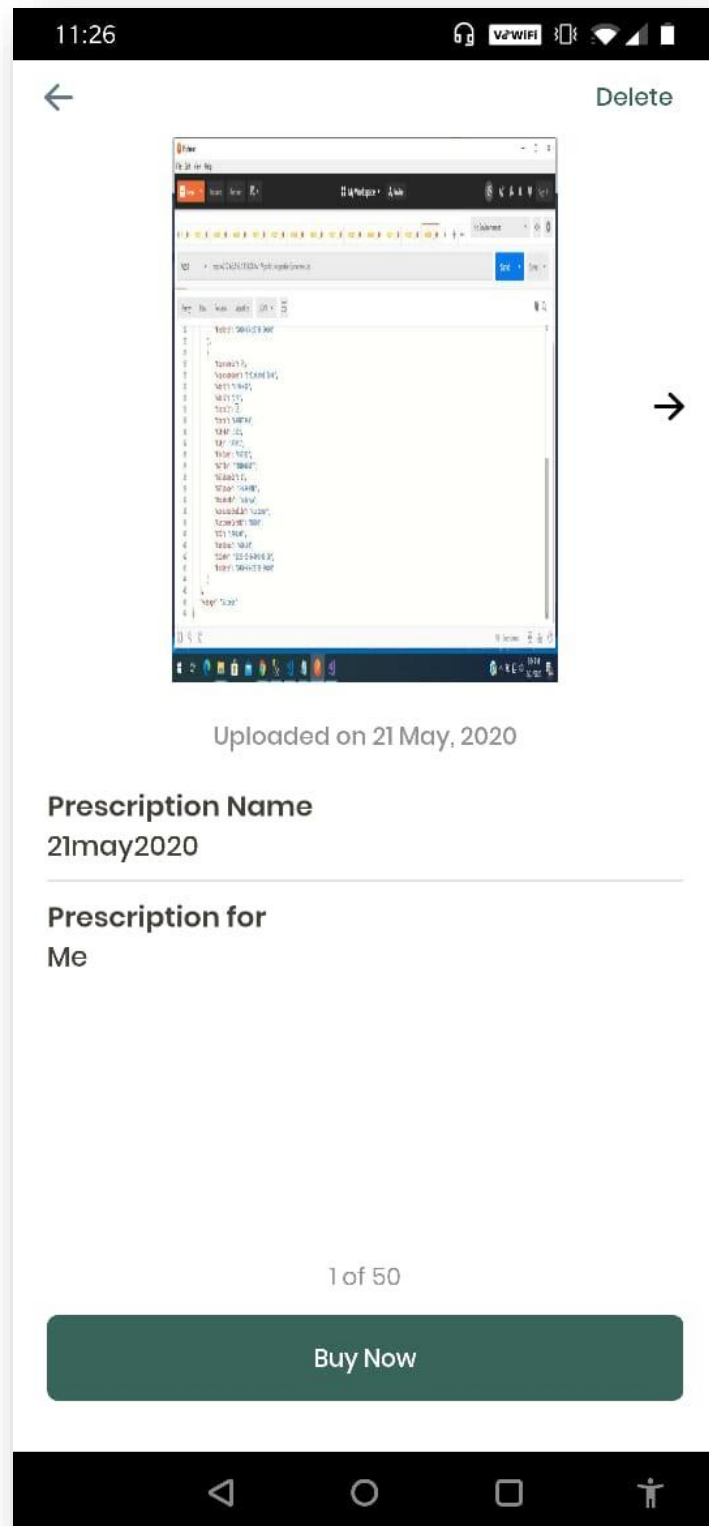
Prescription for

Me ☐

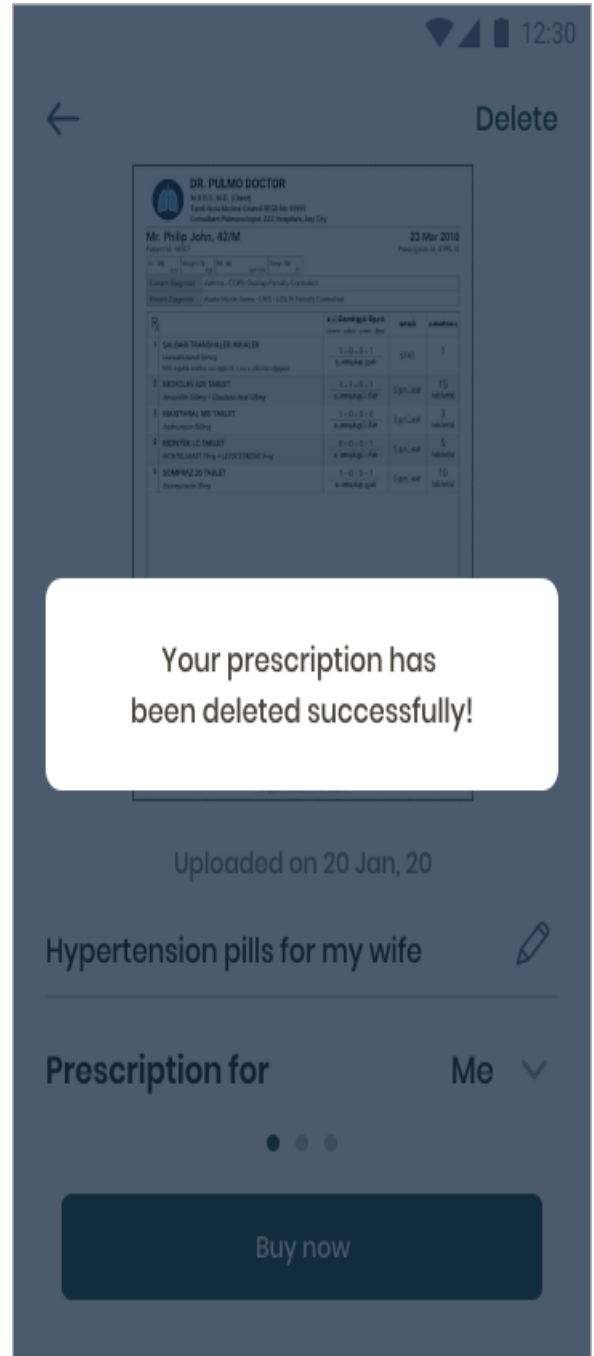
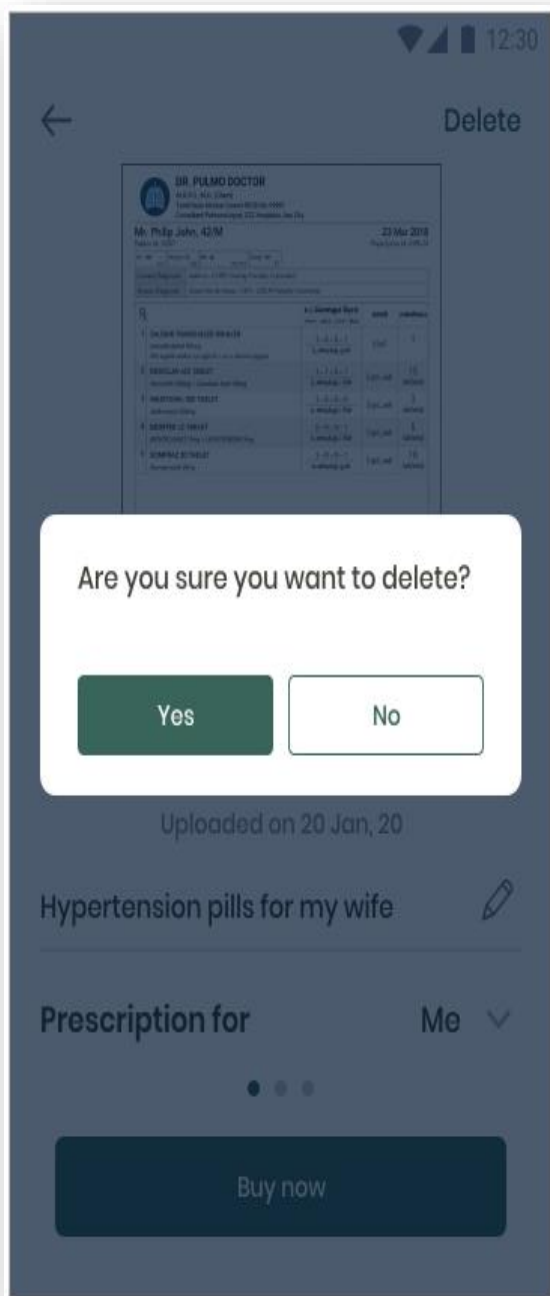
Spouse ☐



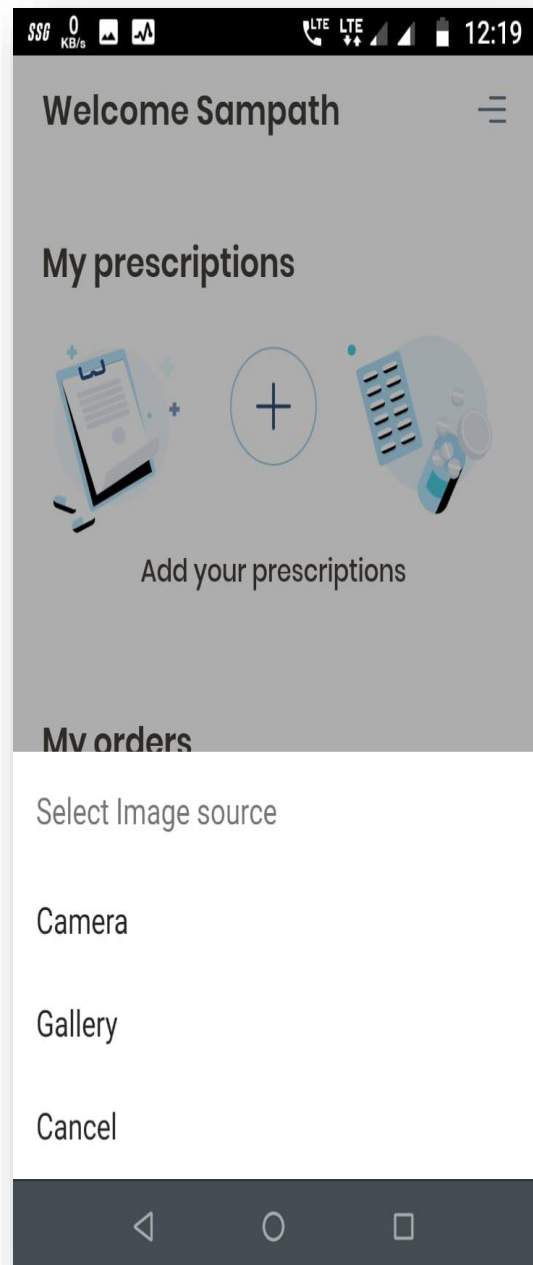
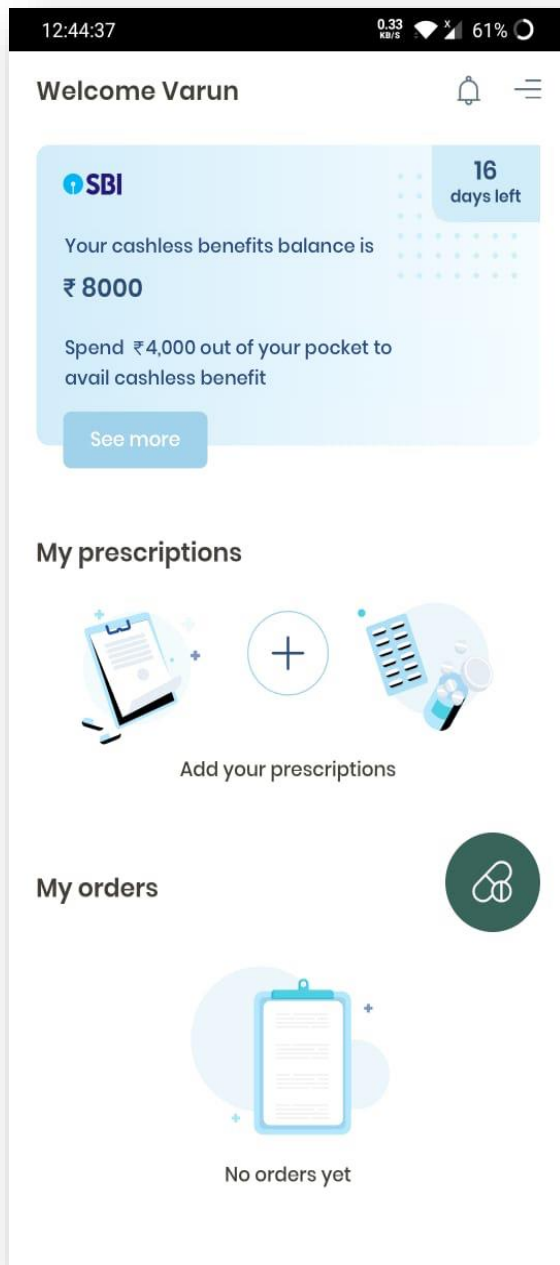
- **Once the prescription is saved, App will display the success message.**

Prescription view

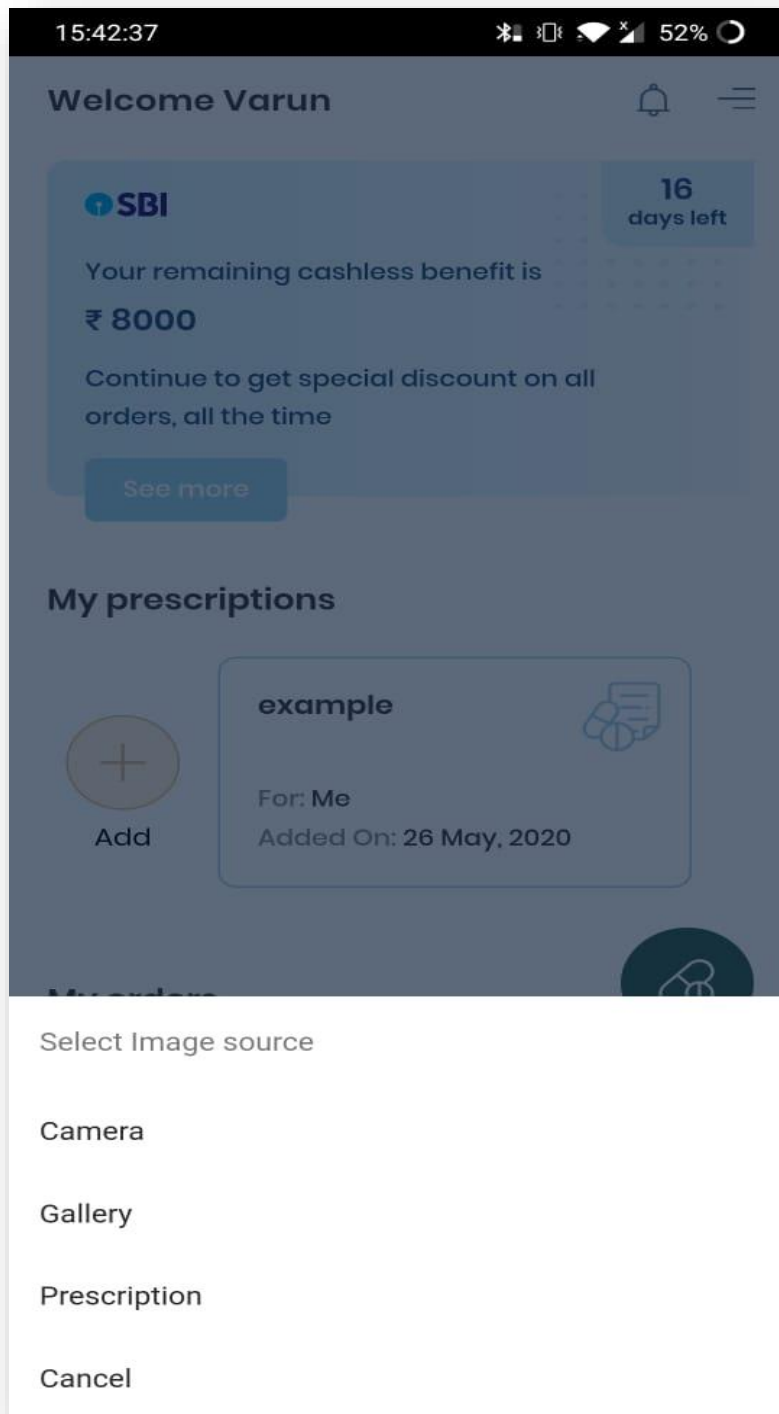
- Member can view saved prescription, on swiping left Member is able to select the preferred prescription from the list and place order.



- **Member has a provision to delete the prescription.**



- The tablet symbol below 'My orders' in the left screen is "BUY NOW" button. Clicking on 'Buy Now' icon for the member who doesn't have any prescription will have provision to capture from the camera or upload from Gallery.



- **If a user has a single prescription, on clicking 'Buy Now' will enable the prescription option**

11:53:44     62% 





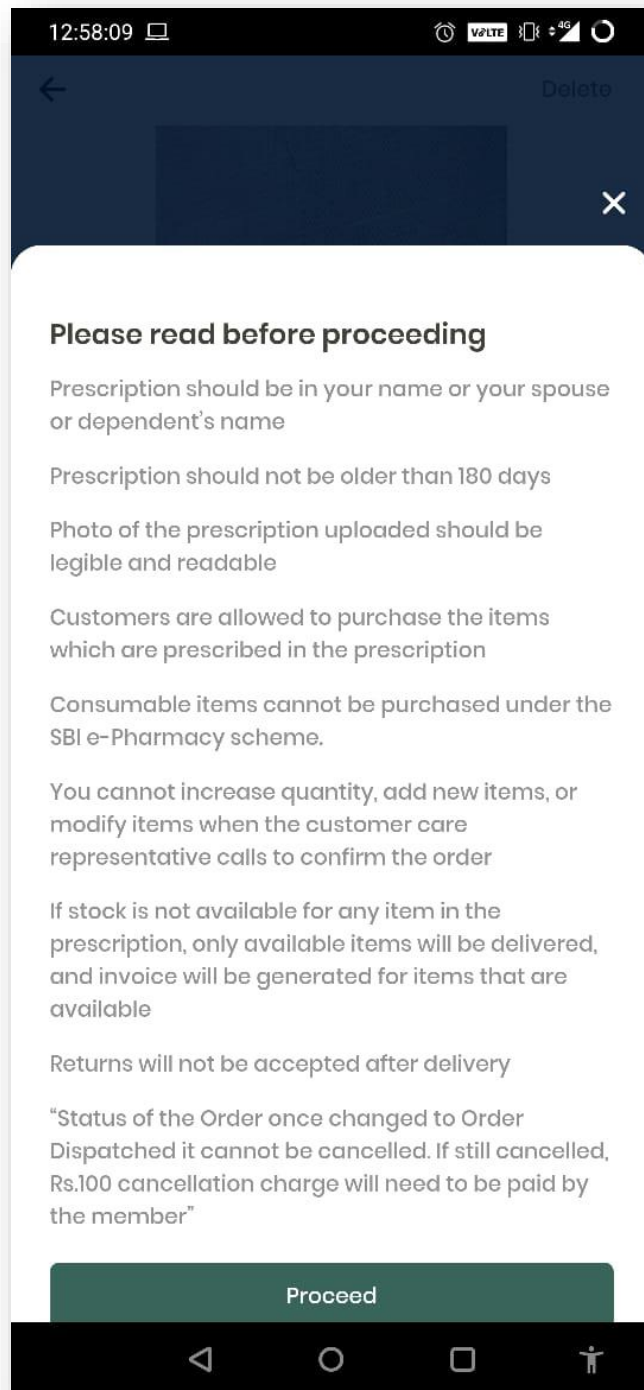
Re Take

Save for future use
21may2020

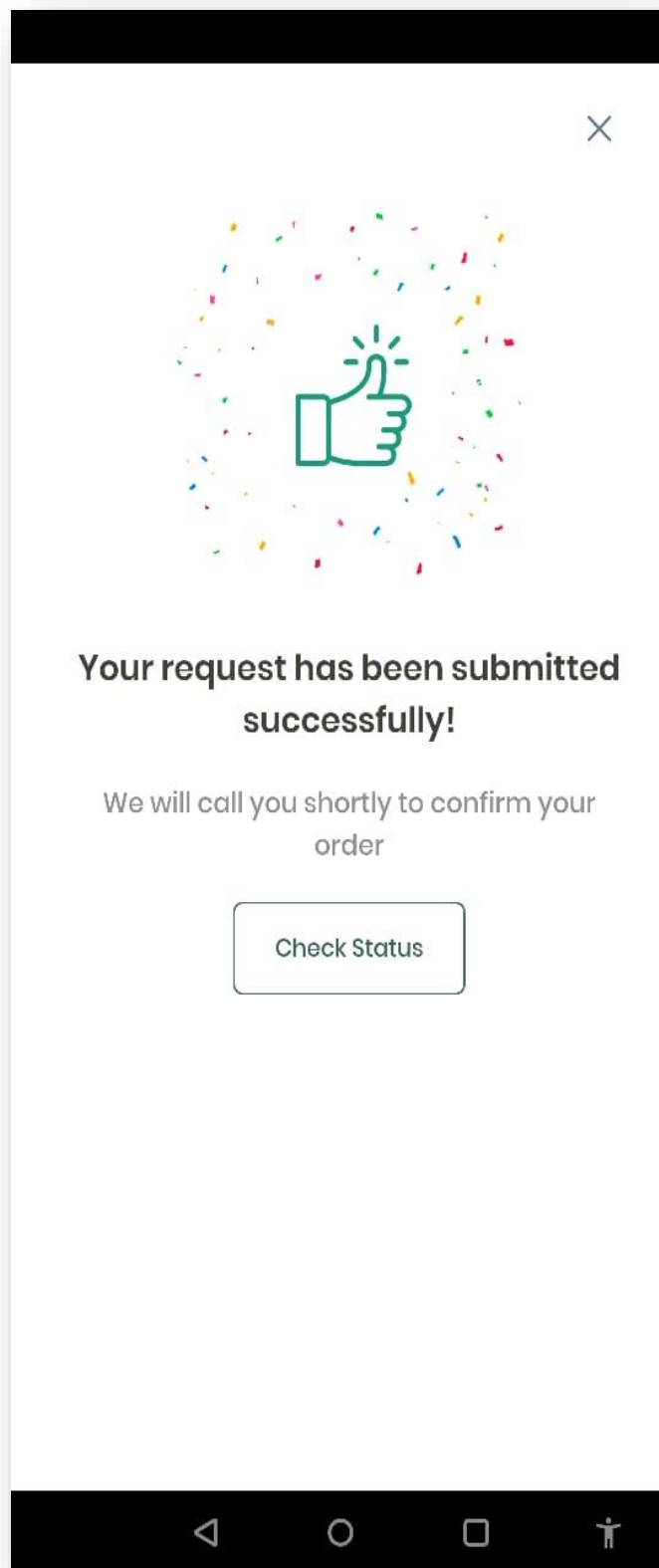
Prescription for Me 

Buy now

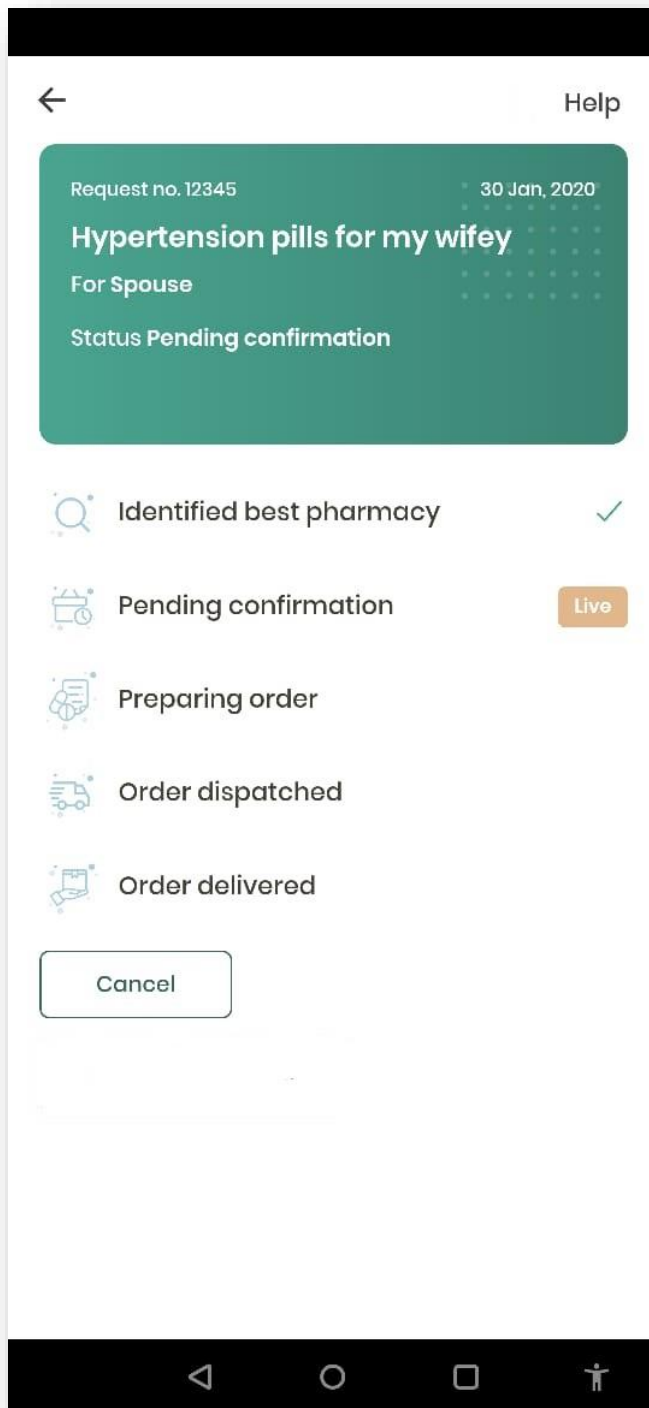
- If Member wants to buy the medicine clicking on 're-order' or the 'Buy Now' icon in the welcome page, App will navigate to this page where member can upload the prescription by giving a name and select the member for whom prescription is needed.



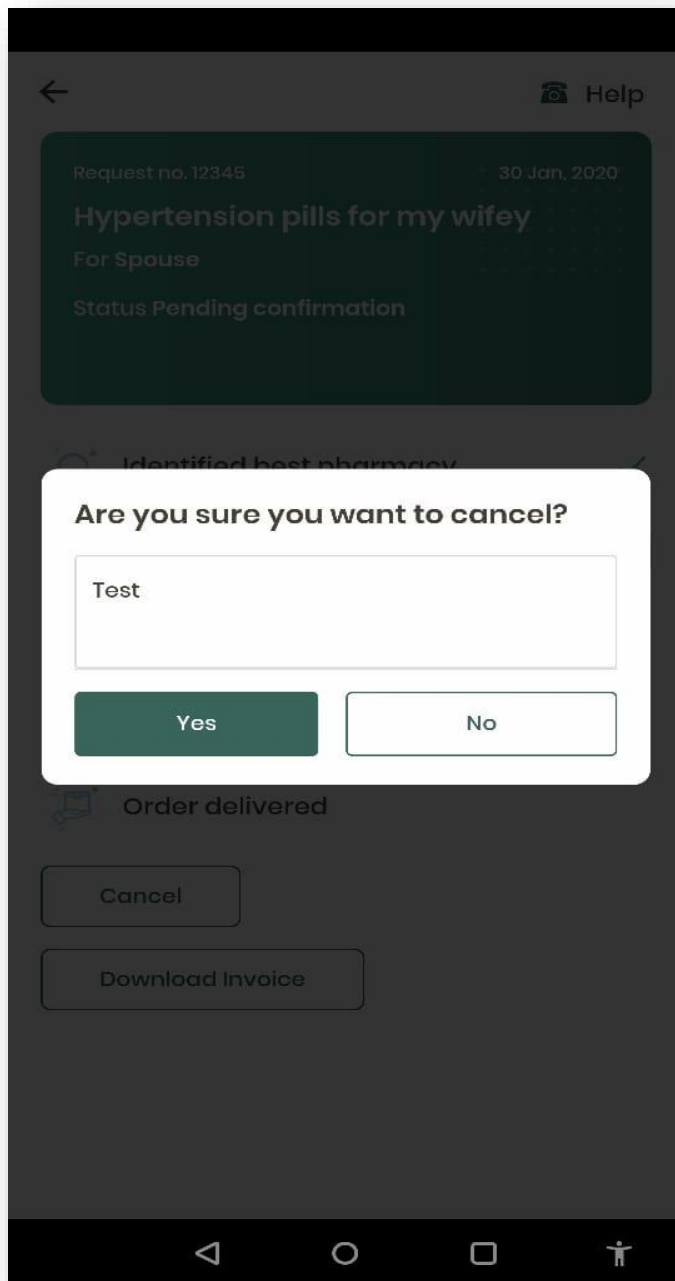
- **On clicking 'Buy Now' button, App will navigate to this page where few terms and conditions are displayed to the member to proceed further. Clicking on 'Proceed' a member accepts the terms and conditions.**



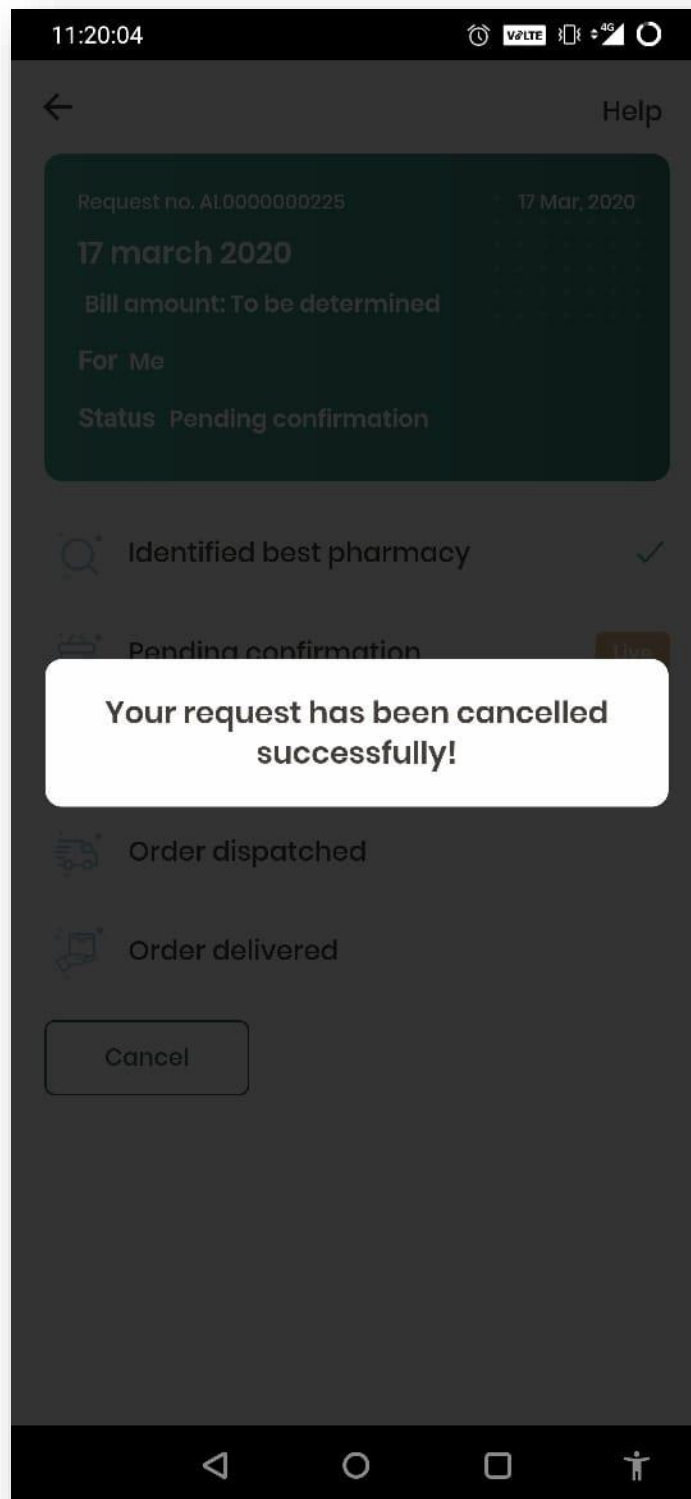
- **Member has a provision to check the status of the order that was uploaded by him / her.**

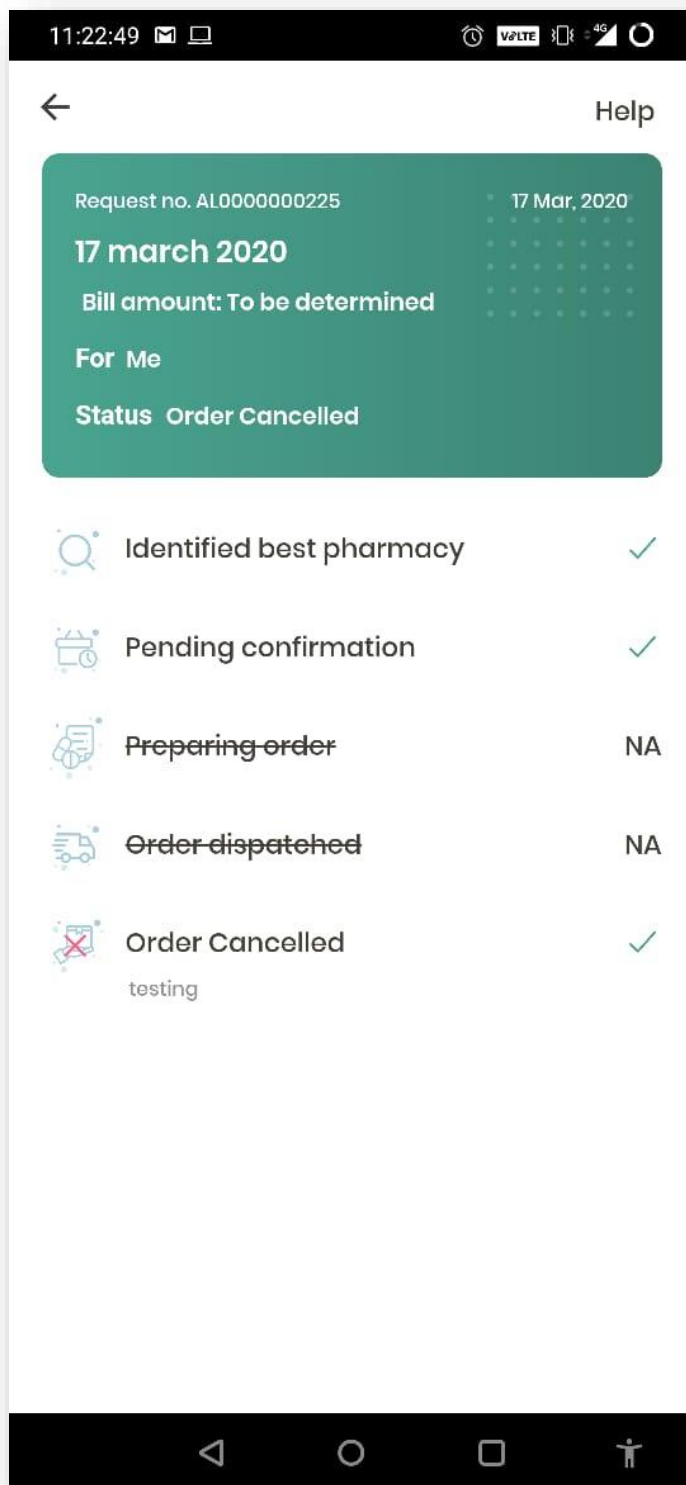


- **Member has a provision to cancel the order before preparing order.**



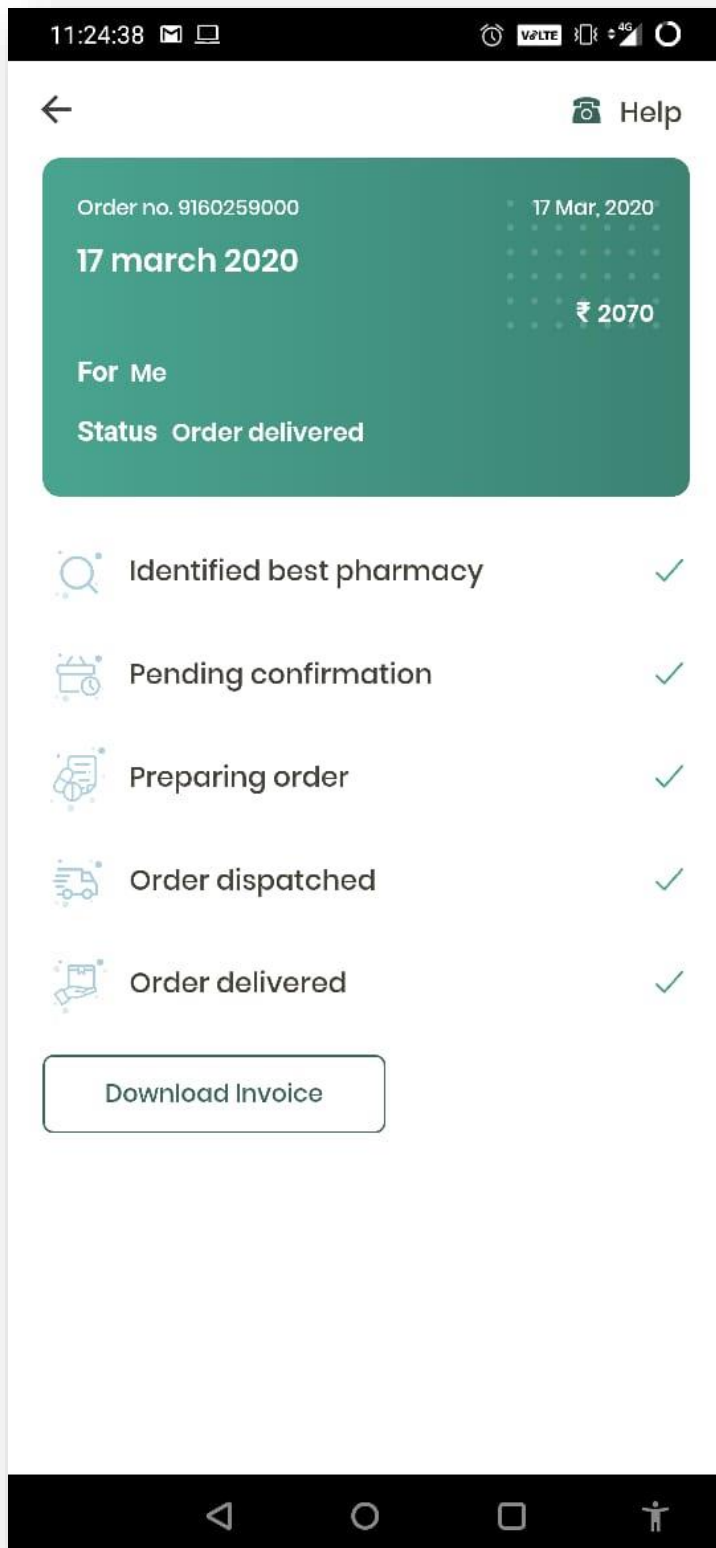
- **User has a provision to cancel the order by providing specific reason.**

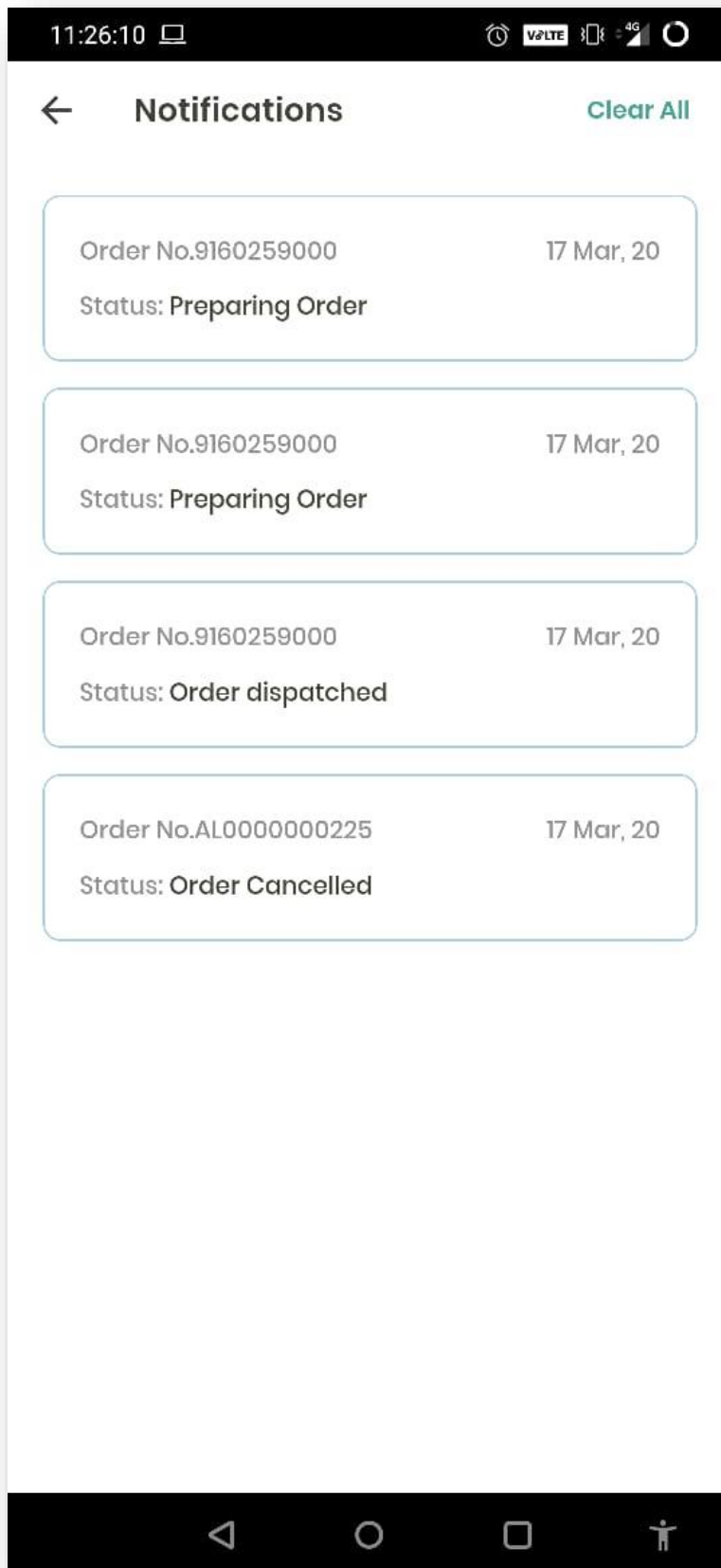




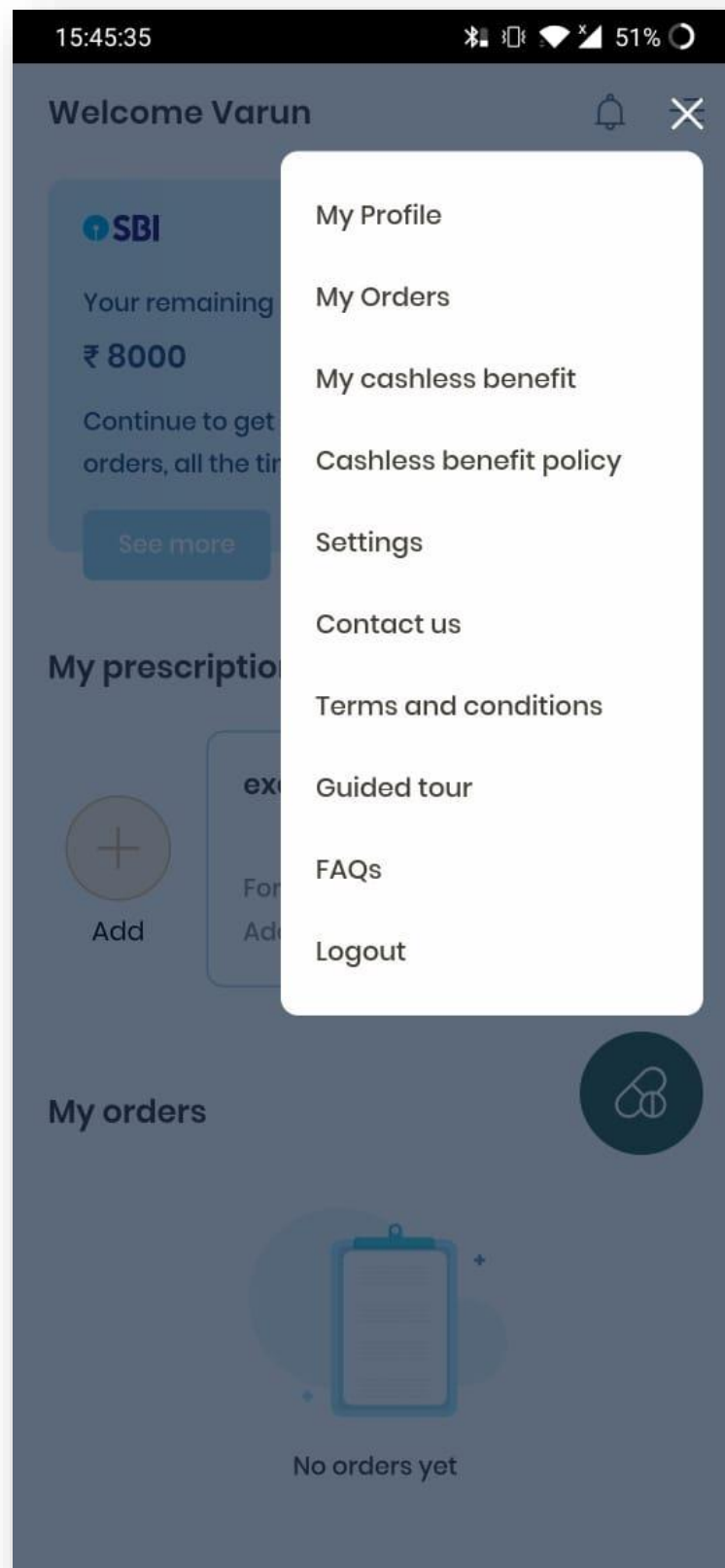
- If member cancels the order, Status Tracker will display as in the above image.

- If order delivered, Status Tracker will display as in the below image :

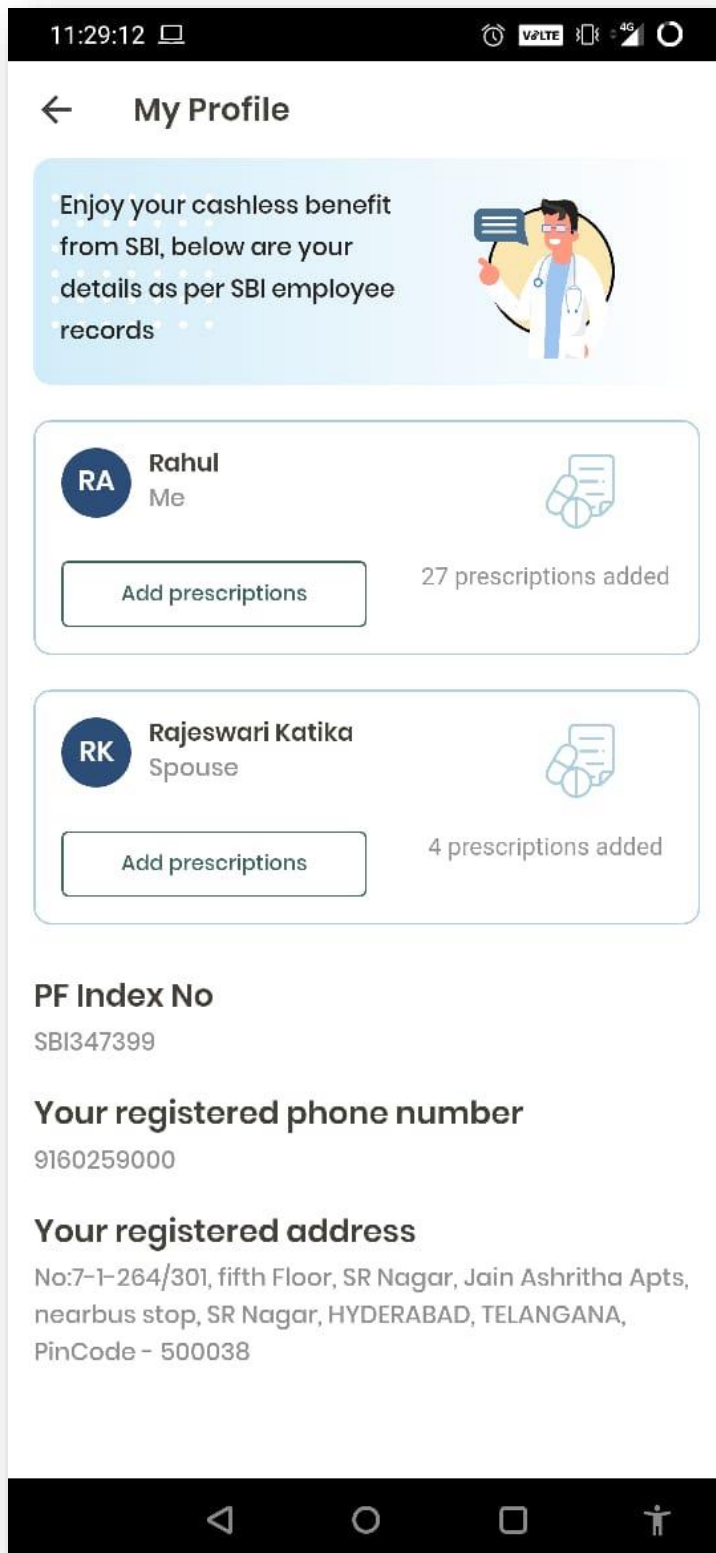




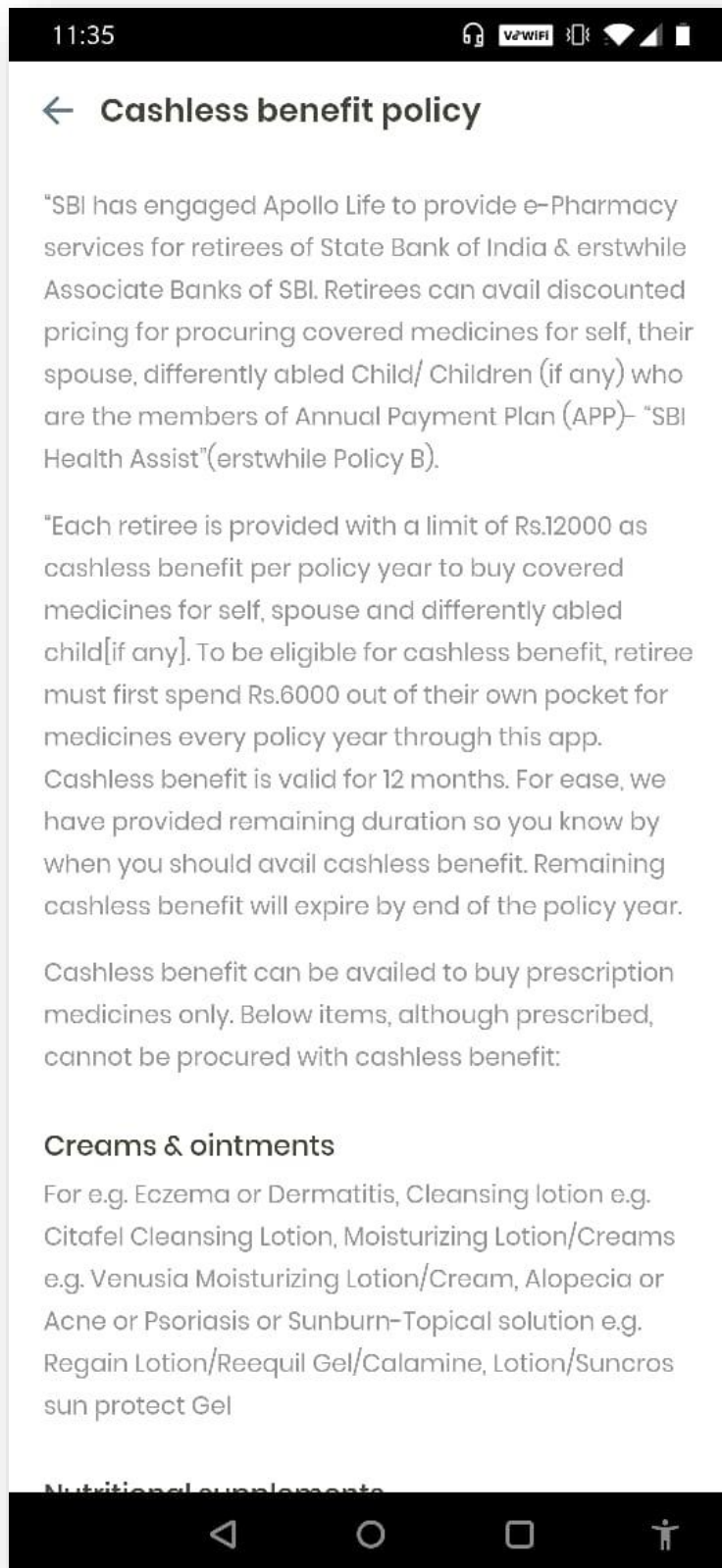
- **Clicking on notifications will display history of the orders.**



- **Some of the menu items provided in the application**

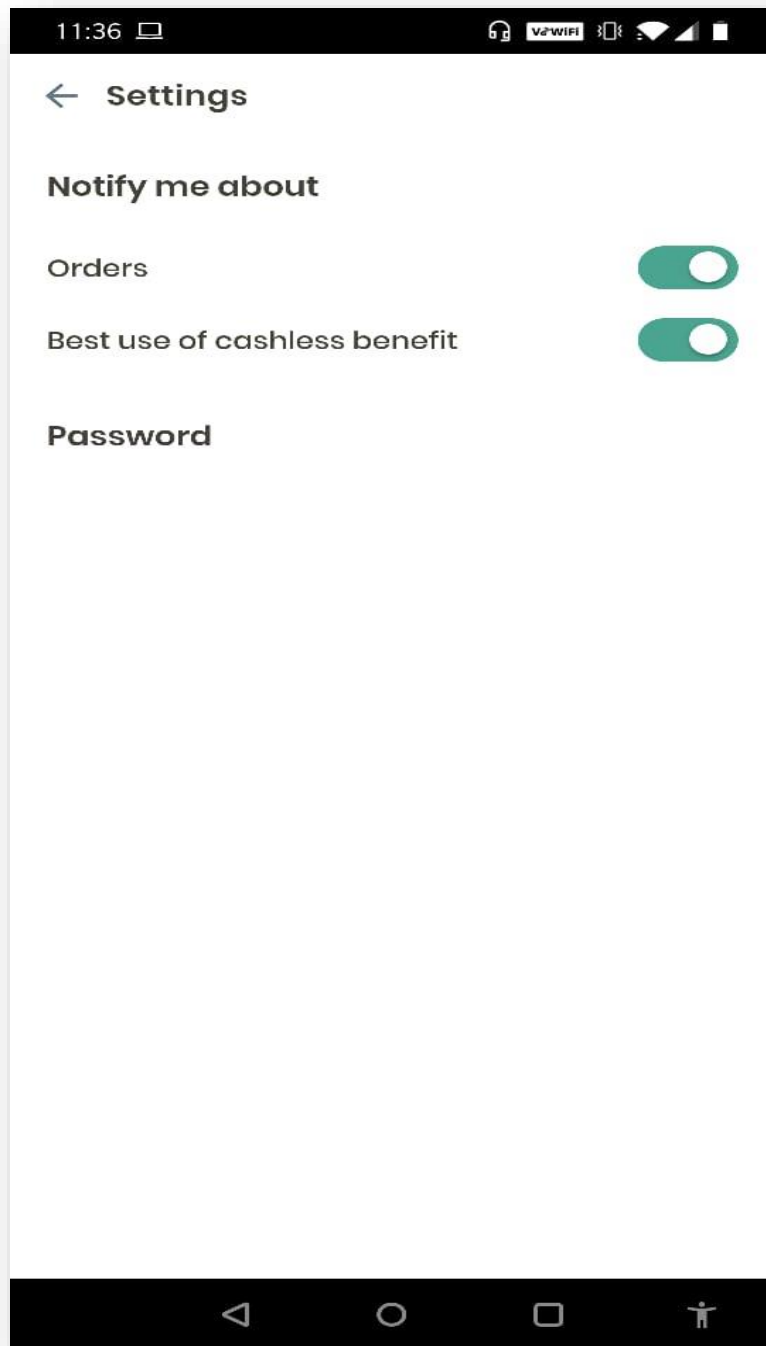


- **Clicking on my profile in the menu item will display complete details of the member.**

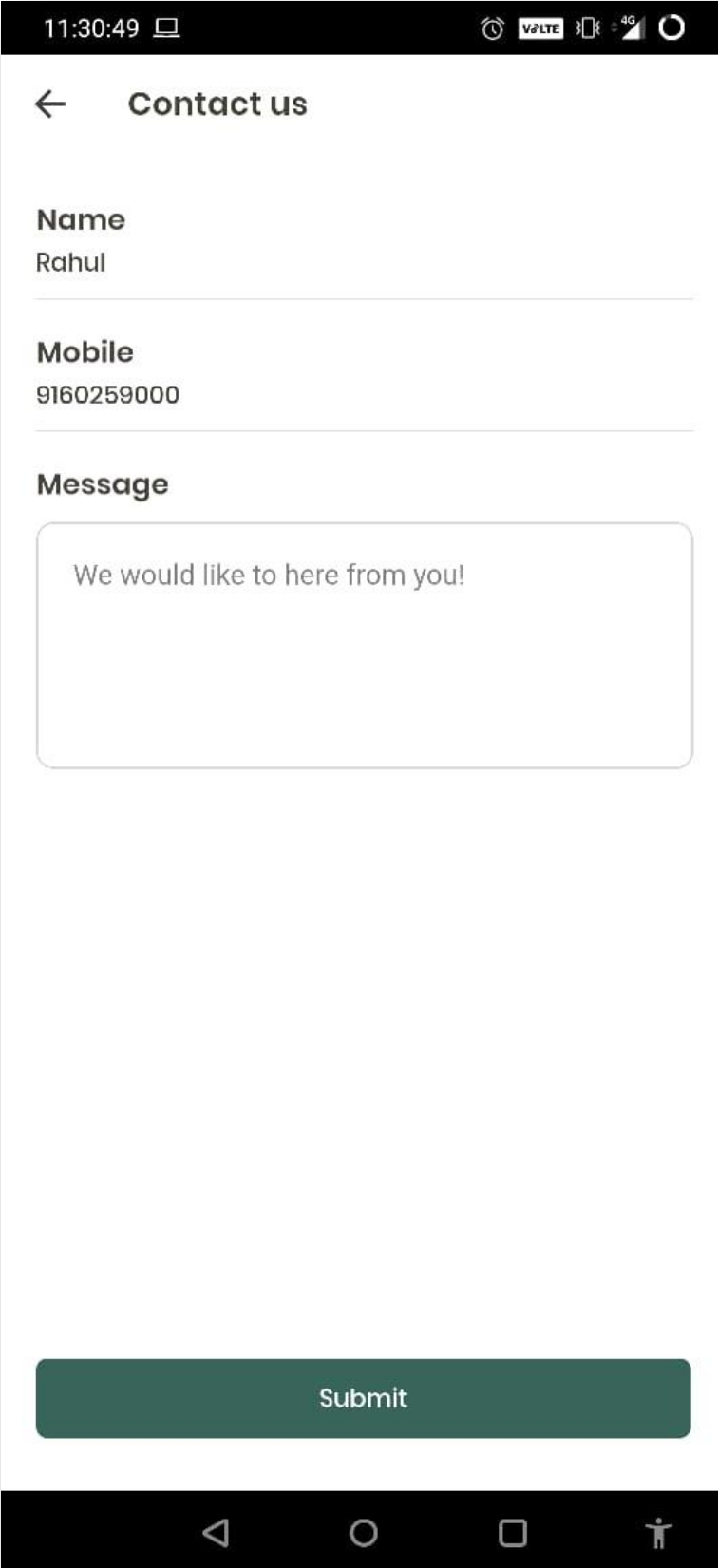


- **Member can view cashless benefit policy**

- **Application provides option of 'Settings' where user can enable orders and make best use of cashless benefit.**
- **User also has a provision to change the custom PIN that was set earlier.**



- **Member has a provision to send the feedback or make enquiry in the 'Contact Us' menu item.**

A screenshot of a mobile application interface for a contact form. The status bar at the top shows the time 11:30:49, a laptop icon, and various system icons including LTE, 4G, and battery. The app header has a back arrow and the text "Contact us". The form contains three sections: "Name" with the value "Rahul", "Mobile" with the value "9160259000", and "Message" with the text "We would like to here from you!". A green "Submit" button is at the bottom of the form area. The Android navigation bar is visible at the very bottom.

11:30:49

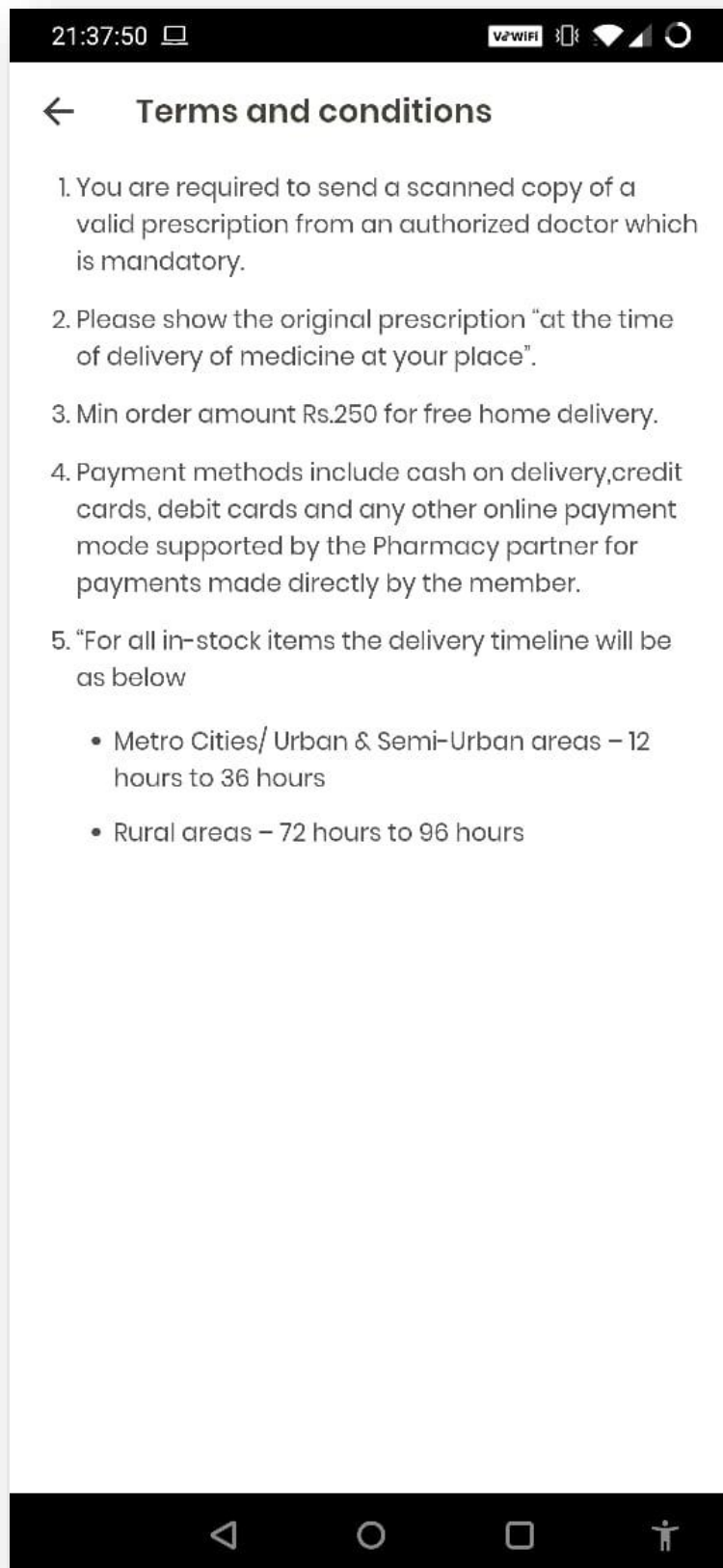
← Contact us

Name
Rahul

Mobile
9160259000

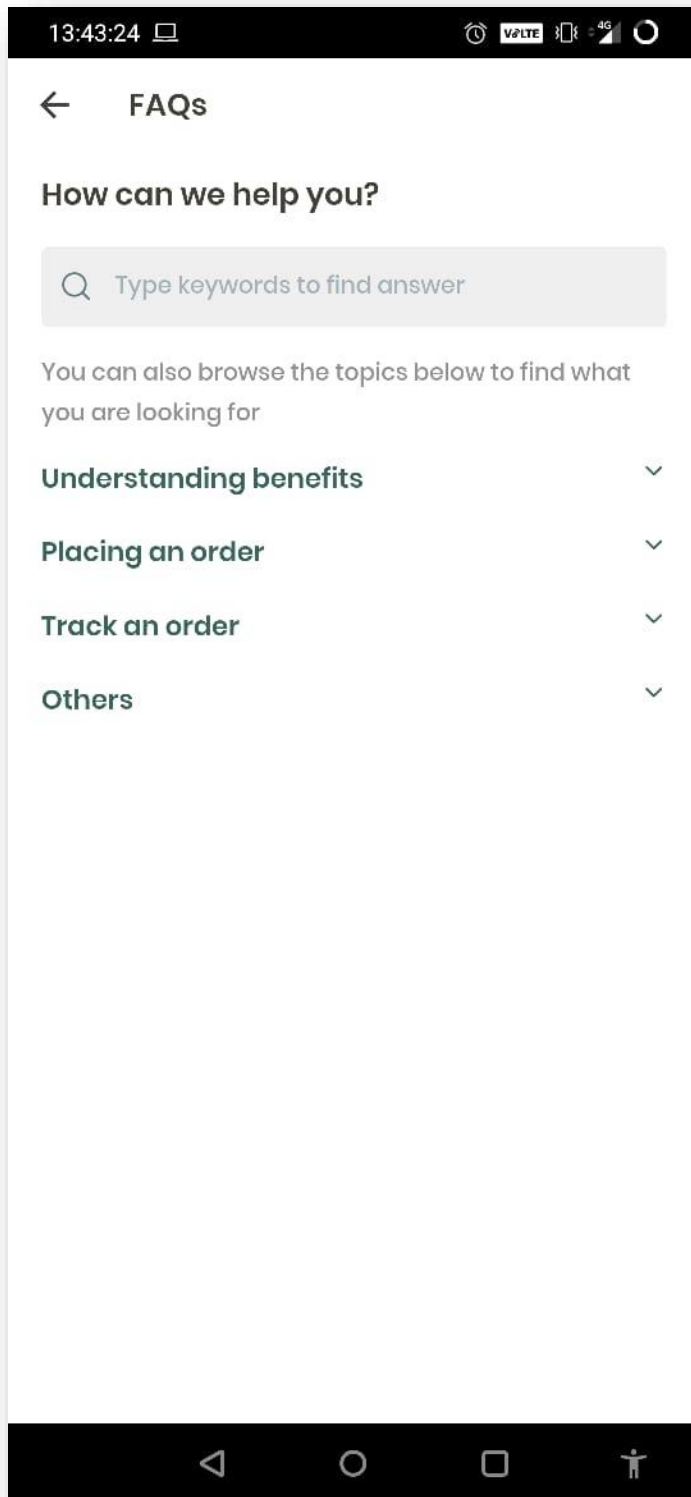
Message
We would like to here from you!

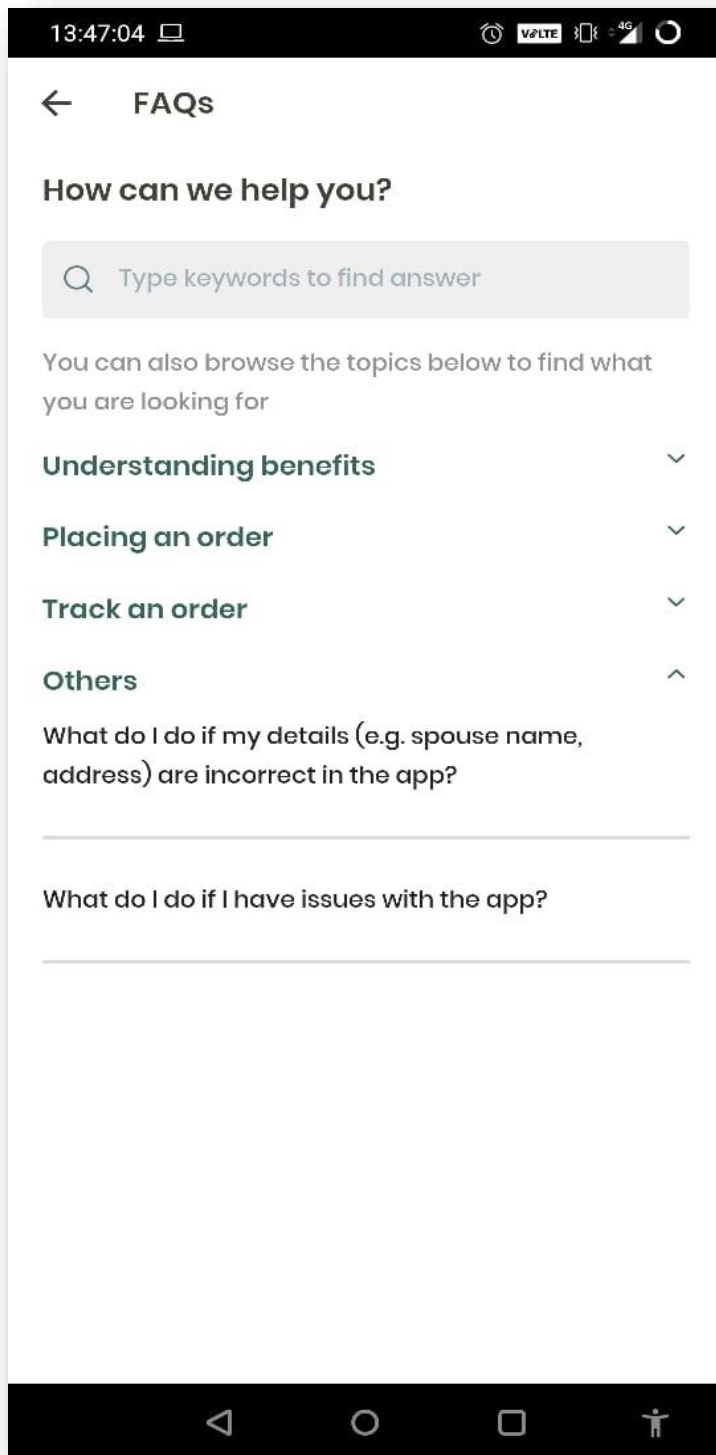
Submit

Terms and conditions

FAQ's:

- **Member has a provision to know the process in the FAQ's section for understanding the benefits, placing the order, tracking the order and orthers.**





Application is provided with a guided tour option also :



Log out of application: