



REQUEST FOR PROPOSAL (RFP) FOR IMPLEMENTATION, MAINTENANCE AND SUPPORT OF TRELLIX (ERSTWHILE McAfee) DATA LOSS PREVENTION AND DATA CLASSIFICATION SOLUTION INCLUDING PROCUREMENT OF ADDITIONAL COMPONENTS

Corrigendum Dated 12-May-2023

To RFP

Ref no. SBI/GITC/Platform Engineering-I/2023/2024/982 Dated: 26-Apr-2023

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Corrigendum Dated 12-May-2023

RFP no. SBI/GITC/Platform Engineering-I/2023/2024/982 Dated: 26-04-2023

for Implementation, Maintenance and Support of Trellix (erstwhile McAfee) Data Loss Prevention and Data Classification Solution Including Procurement of Additional Components

Sr No.	RFP Page No.	RFP Clause No.	Existing Clause	Revised Clause
1.	79	Table -1 - Description of Services - Point 1	<p>1. The selected bidder should provide detailed solution document, project implementation/migration plan, new architecture diagram (HLD and LLD) and provision for hosting the proposed solution through Bank’s private cloud virtual environment or may also propose and supply their own hardware configurations (required for deployment of on-premises components of DLP solution, within 60 days from the date of issuance of purchase order by the Bank. The solution provider should provide a detailed Plan of action (POA) for implementation/migration from existing solution to new solution as per the RFP within 15 days of Issuance of PO.</p>	<p>1. The selected bidder should provide detailed solution document, project implementation/migration plan, new architecture diagram (HLD and LLD), <u>or any other document as required by Bank/Regulatory bodies during the period of engagement and</u> provision for hosting the proposed solution through Bank’s private cloud virtual environment or may also propose and supply their own hardware configurations (required for deployment of on-premises components of DLP solution, <u>as per project delivery schedule / timelines from the date of issuance of purchase order</u> by the Bank. The solution provider should provide a detailed Plan of action (POA) for implementation/migration from existing solution to new solution <u>as per project delivery schedule / timelines from the date of issuance of PO.</u></p>

2.	96	9	For the security risk issues raised by bidder to the OEM, the solution has to be provided by the OEM within 4 hours to 6 hours from the time of escalation of the issue.	For the security risk issues raised by bidder to the OEM, the solution has to be provided by the OEM within 4 hours to 6 hours from the time of escalation of the issue. <u>However, if the solution needs product level changes, the timeline can be relaxed as decided by the Bank.</u>
3.	109	Appendix-J Penalties	New Clause	The maximum penalty chargeable by the bank is capped at 20 % of the total project cost.
4	96-98	Appendix-E	DLP Solution Payment Schedule Table	<u>DLP Solution Payment Schedule Table Revised and mentioned below:</u>

REVISED PAYMENT SCHEDULE - TABLE

Sr. No	Name of the product / services	Particulars	Qty.	Milestone	Payment %	Period	Existing Payment frequency	Revised Payment frequency
1.	Data Protection Suite (existing perpetual licenses)	AMC cost	3 Lakh	On completion of Production Roll out at DC & DR sites	20%	Every year for 05 Years	Half Yearly in advance, covered by Bank Guarantee of equivalent amount	Yearly in advance, covered by Bank Guarantee of equivalent amount.

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2.	DLP add-on components (Incident Workflow & OCR Module)	Perpetual licenses Cost & AMC Cost		Product Delivery, UAT setup, acceptance and signing of SLA	10%	Once in the 1 st Year	After completion of milestone	No Change.
				On completion of Production Roll out at DC & DR sites	30%	Once in the 1 st Year	After completion of milestone	No Change.
				Cost of Licenses/AMC	15%	Every year from 2 nd to 5 th year	Half Yearly in advance, covered by Bank Guarantee of equivalent amount from 2 nd to 5 th year,	Yearly in advance, covered by Bank Guarantee of equivalent amount from 2 nd to 5 th year,
3.	DLP Appliances cost including AMC	DLP Appliances cost	32	On completion of Production Roll out at DC & DR sites	60%	Once in the 1 st Year	After completion of milestone	No Change.
		AMC for DLP Appliances	32	NA	40%	Year 2- 10% Year 3- 10% Year 4- 10% Year 5- 10%	Half Yearly in advance, covered by Bank Guarantee of equivalent amount from 2 nd to 5 th year	No Change.
4.	Migration Cost	Migration Cost	01	After migration of existing Infra to new DLP setup, ISD clearance and Production roll out	100%	One time	One time after completion of milestone	No Change.
5.	DLP Solution Management & Support Cost (@)	Onsite helpdesk	01	On complete Production Roll out.	5%	Quarterly for 05 Years	Quarterly in arrears	No Change.

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6.	OEM Professional Services for 5 years		01	On completion of Production Roll out at DC & DR sites	20%	Once in year for 5 years	Yearly in arrear	No Change.
7.	OEM Enhanced Success Plan for 5 years		01	On completion of Production Roll out at DC & DR sites	20%	Once in year for 5 years	Yearly in arrear	No Change.

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