

STATE BANK OF INDIA
ADMINISTRATIVE OFFICE MOHALI, PUNJAB

E REVERSE AUCTION CONTAINING TECHNICAL, FINANCIAL BIDS AND TERMS & CONDITIONS FOR PROVIDING VARIOUS SECURITY RELATED SERVICES FROM EMPANELED PRIVATE SECURITY AGENCIES (PSAs) FOR PROVIDING SERVICES OF SECURITY SUPERVISORS, ARMED / UNARMED PRIVATE SECURITY GUARDS, MALE / FEMALE FRISKERS, ARMOURERS, CONTROL ROOM OPERATORS, FIREMEN, FACILITATOR SUPERVISOR, RECEPTION FACILITATORS AT BRANCHES/ OFFICES/CELLS/ SBI RESIDENTIAL COMPLEXES UNDER ADMINISTRATIVE OFFICE MOHALI

ADMINISTRATIVE OFFICE MOHALI, PUNJAB

RBO	DISTRICT WISE
RBO-1, MOHALI	MOHALI (48 Branches)
RBO-2, HOSHIARPUR	HOSHIARPUR (40 Branches) + GURDASPUR (7 Branches)
RBO-3, PATIALA	PATIALA (49 Branches)
RBO-4, PATIALA	PATIALA (39 Branches) + SANGRUR (8 Branches) + MALERKOTLA (2 Branches)
RBO-5, PATHANKOT	PATHANKOT (29 Branches) + GURDASPUR (20 Branches)
RBO-6, ROPAR	ROPAR (20 Branches) + FATEHGARH SAHIB (23 Branches)
RBO-9 DCB	Direct Control Branches under AO Mohali (8 Branches)

TECHNICAL BID						
Sr No.	Reference /Page No./ Para No.	Existing Clause			Clarification/ Revised Clause	
1	Page No 2-para no. 12.	Date and time of opening of e-tender 14.03.2024 (Thursday)- Financial Bid (11.00 PM)			Date and time of opening of e- tender (21.03.2024 (Thursday)- Financial Bid (11.00 AM)	
2	Page No 4-para no. D.	i	Vendor Application Form	Annexure - 'A'	Vendor Application Form	Annexure- 'A'
		ii	Earnest Money Deposited Details	Annexure - 'B'	Earnest Money Deposited Details	Annexure- 'B'
		iii	Terms and conditions as per standard draft Service level Agreement (SLA) format, duly signed, with Vendor's stamp / seal (on all pages) by the authorized signatory of the vendor	Annexure - 'C, D & E'	Terms and conditions as per standard draft Service level Agreement (SLA) format, duly signed, with Vendor's stamp / seal (on all pages) by the authorized signatory of the vendor	Annexure- 'C, 'D'
		iv	Terms and Conditions, undertaking by vendors duly signed and stamped	Annexure - 'F'	Terms and Conditions, undertaking by vendors duly signed and stamped	Annexure- 'D'
		v	Minimum Standard Configurations	Annexure - "G"	Performance Based Guarantee format	Annexure - "G"

3	Page No. 5 Para No. 3	The L1 Bidder will be selected based on net total of the price evaluation as quoted in the E-Reverse Auction. If the final L1 bid is unreasonably low i.e. L1 bid is less by 10% or more of the Estimated Cost, the contractor shall submit additional Security Deposit in the form of PBG/DD for an amount equal to difference in the 92.5% of the estimated cost vis-a-vis final tender amount quoted by the L1 contractor. PBG/DD to be submitted within 7 days from issue of letter from Bank.	Performance Bank Guarantee (BG) The selected bidder would be required to submit a performance Bank Guarantee to the Bank for an amount equivalent to 5% of the Annual Contract Value within 15 days from the issue of work order. The Bank guarantee will be valid for a period of 24 months or such other extended period as the Bank may decide for due performance of the obligations undertaken by the successful bidder. The Bank guarantee should be issued by any scheduled commercial bank, other than SBI. A format for BG is attached as per Annexure - F. The Performance Bank Guarantee is required to protect the interest of the Bank against the risk of nonperformance of the successful bidder or breach of performance of the conditions of the contract which may warrant invoking of Bank Guarantee (BG). Also, if any act of the PSA results in imposition of Liquidated Damages then the Bank reserves the right to invoke the Performance Bank guarantee.
4	Page No. 5	Clarifications	Clarifications shall be posted only on the Bank's website. No individual communication shall be provided to the Bidder.
5	Page No. 7 Para no. VII	All bidders must attend Reverse Auction which will be conducted on the next day of Tender price bid opening at https://www.tenderwizard.com/SBIETENDER .	<p>In place of E-reverse auction, the selection of the bids shall be on the basis of e-tender/e-price bid. Therefore, the words e-reverse auction in this tender may be substituted with the words e-tender and the perspective bidders can bid as per their discretion and the bid submitted online will be treated as final and no further e-reverse auction will be conducted.</p> <p>Those who have already applied for the financial bid will be given an option to modify/amend, if required by the bidder, in view of the e-tender in place of e-reverse auction till 21.03.2024.</p> <p>The L-1 rates will be based on the total rates of the financial bid of e-tender and if more than one PSA's becomes L-1 then L-1 bidder will be decided through Lottery system.</p> <p>Work Distribution: L1 Bidder will be awarded work of 03 Regions under AO Mohali. L2 Bidder (matching the L1 Price) will be awarded work of 02 Regions under AO Mohali. L3 Bidder (matching the L1 Price) will be awarded work of 02 Regions under AO Mohali.</p> <p>In case L2, L3 Bidders disagree to offer services matching the L1 price, L4, L5 and so on Bidders shall be offered to provide the services matching the L1 Price.</p> <p>The quantum of work (manpower required) shall be defined by the respective Regions / AO after the L1, L2, L3 ... bidders emerge through Lottery system.</p>
6	Page no. 16	Minimum wages payable to various categories of outsourced man power	Skill category of Personnel under various heads i.e. Unarmed Guards/Armed Guards / Security Supervisor/ Reception Supervisor/CRO /Fireman/Frisker/Armorer has already been clarified on Page no. 16 of the NIT .

FINANCIAL BID			
Sr. No.	Existing Clause	Existing Clause	Clarification/ Revised Clause
7	Financial Bid Page no. 1 Serial No.1	Minimum wages payable	Minimum wages rates will be in accordance with the Central Minimum Wages latest rates i.e. Revised in October 2023.
8	Financial Bid Page no. 1 Serial No.2	Service Charges shall not be less than 3.85% and not more than 7%.	Service Charges shall not be less than 3.85% and not more than 7%.
Other Terms and Conditions remains same			

Annexure- G
Format for Performance Guarantee

BANK GUARANTEE

To

The Deputy General Manager (B&O)
State Bank of India
Administrative Office Mohali
Corporate Plot No. 89, Sector -68 ,
Mohali (Punjab)-160062

(Hereinafter referred to as "SBI-AO Mohali/you" and Private Security Agency -PSA)

Whereas consequent to your tender dated _____ you have awarded the contract vide letter No. _____ dated _____ to M/s _____ having its Corporate Office at _____ (hereinafter referred to as "the PSA") to _____. Whereas as per the payment terms of the said TENDER the PSA has to submit a Bank Guarantee from a any scheduled commercial bank, other than SBI in favour of you. And whereas, we, _____ Bank, having our branch office at _____ (hereinafter referred to as "the Guarantor") on the request of the PSA hereby expressly and unreservedly undertaken and Guarantee to pay to you, a sum not exceeding Rs. _____ /- (Rupees _____ only), in the event of any breach by the PSA of the obligations under the contract, or reasons attributable to the PSA on account of the same. This Guarantee shall be limited to an amount not exceeding Rs. _____ /- (Rupees _____ only). You may raise a demand on us in writing stating the amount claimed under the Guarantee and on receipt of your claim in writing, without any demur, protect or contest and without any reference to the PSA, we the Guarantor shall make the payment under this Guarantee to SBI within 24 hours of receipt of written claim / demand. We the Guarantor, further confirm that a mere letter from the SBI, AO Mohali that there has been a breach by the PSA of its obligations or there are sufficient reasons for invoking this Guarantee, shall without any other or further proof be final conclusive and binding on the Guarantor. We shall not be discharged or released from this undertaking and the Guarantee by any arrangement, variation, violation between you and the PSA, indulgence to PSA by you with or without our consent or knowledge and this Guarantee shall be in addition to any other Guarantee or security you possess against the PSA. This Guarantee shall be a continuing Guarantee and shall not be discharged by any change in the constitution of the Bank, Guarantor or the Contractor. It is further guaranteed that the payment under this Guarantee shall be made by us on receipt of your written demand as aforesaid making reference to this Guarantee. Notwithstanding anything contained herein above, our liability under this Guarantee is restricted to Rs _____ /- (Rupees _____ Only). This Guarantee shall remain in full force and effect for a period of _____ years up to _____ unless a claim under this Guarantee is made against us within one month from that date i.e. on or before _____, all your rights under this Guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under. Thereafter, our Guarantee shall be considered as null and void whether returned to ourselves or not.

For _____
(Branch and Bank)

Place:
Date: