

**NOTICE**



**REQUEST FOR PROPOSAL**  
**for Engaging competent Twenty-Five (25) resources for Infrastructure**  
**Security Managed Services to work in Bank's environment for a period of**  
**one year, extendable on same terms and conditions.**

**Ref: SBI/GITC/ISD/2023-24/ISO/39**

**(RFP-1060)**

**Notice dated: 14.03.2024**

**Information Security Dept., Global IT Centre  
CBD Belapur, Navi Mumbai**

Proposals are invited from Company/ LLP /Partnership firm registered under applicable Act in India **for Engaging competent Twenty-Five (25) resources for Infrastructure Security Managed Services to work in Bank's environment for a period of one year extendable on same terms and conditions.**

Sr. No	Activity	Date and Time
1	Notice For Inviting Tender	14.03.2024
2	Last Date for Submission of Pre-Qualification of Eligibility Documents	21.03.2024 till 17.00 Hrs
3	Tender/RFP/ Bid document available from	22.03.2024 from 18:00 Hrs
4	Last Date of Pre-Bid Queries Submission (Pre-Bid Queries submitted afterwards is subject to Bank discretion to accept)	03.04.2024 till 17.00 Hrs
5	Response to Pre-Bid queries	12.04.2024
6	Last Date for Bid Submission	22.04.2024 till 15:00 Hrs
7	Contact details of issuing department (Name, Designation, Mobile No., Email and office address)	<p>Name: Mr. Kiran Maraju Designation: DGM (Cyber Security) Email ID: dgm.cs@sbi.co.in</p> <p>Alternate: Name: Mr. Mukesh Kumar Designation: CM (ISO) E-mail ID: admin.isd@sbi.co.in</p> <p>Name: Aparna Balachandran Designation: CM (ISO) E-mail ID: <a href="mailto:cm2.isd@sbi.co.in">cm2.isd@sbi.co.in</a></p> <p>Information Security Department Ground Floor, A - Wing, State Bank of India State Bank Global IT Centre, Sector 11, C.B.D. Belapur, Navi Mumbai-400614</p> <p>Contact Number: 9826340219</p>

\*Bidders are required to communicate mandatorily on this email id only. Any other form of communication will not be entertained by the Bank.

**The BID document may be downloaded from the e-procurement portal after submission of all the following documents/criteria and Bank's evaluation and approval thereupon. Broad Eligibility Criteria for bidders to participate in this RFP process is mentioned in this document.**

<b>SL. No.</b>	<b>Documents to be Uploaded</b>	<b>Remarks</b>
1.	Proof of payment of tender fees	Rs. 10000.00 (Rupees Ten thousand only) Amount should be deposited in  A/c No: 4897932113433 IFSC: SBIN0011343 Account Name: Subsidy Inward Remittance (If Mode of Transaction is NEFT and RTGS)  Tender fee will be non-refundable.
2.	Non-disclosure agreement (NDA) in the format as available on the e-Procurement portal.	The NDA should be digitally signed by the authorized representative of the Bidder. Board resolution authorizing representative to Bid/execute NDA and make commitments on behalf of the Bidder and duly certified by the Company Secretary is to be attached. It is mandatory for all the Bidders to have class-III Digital Signature Certificate (DSC) (in the name of person who will sign the Bid) from any of the licensed certifying agency to participate in this RFP. DSC should be in the name of the authorized signatory. It should be in corporate capacity (that is in Bidder capacity).
3.	The bidder must be an Indian firm/ company / organization registered under Companies Act and in existence for the last 5 years.	Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office and details as per Annexure B1
4.	Bidder individually and not Group Company should have average minimum turnover of Rs. 35.00 Crores during last	Copy of the audited balance sheet

	three financial years (2020-21, 2021-22 and 2022-23)	
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Upon receipt of the above documents and subject to evaluation and approval by the Bank, the access for downloading the RFP document will be made available to the eligible Bidders for further process/action through the **e-Procurement portal** as per Schedule of events given above.

**Detail of E-Procurement Portal:**

Contact details of e-Procurement agency appointed for e-procurement	M/s E-Procurement Technologies Ltd, Ahmedabad Website: <a href="https://etender.sbi/SBI/">https://etender.sbi/SBI/</a>  Contact details:  Mobile:
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**INDICATIVE ELIGIBILITY CRITERIA**

Sr.No.	Eligibility Criteria	Yes/No	Documents to be submitted
1.	The bidder must be an Indian firm/ company / organization registered under Companies Act and in existence for the last 5 years.	Yes/No	Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office and details as per Annexure B1
2.	Bidder individually and not Group Company should have average minimum turnover of Rs. 35.00 Crores during last three financial years (2020-21, 2021-22 and 2022-23)	Yes/No	Copy of the audited balance sheet
3.	Bidder should have reported net profit in 2 years out of last three financial year (2020-21, 2021-22 and 2022-23)	Yes/No	Copy of the audited balance sheet and details as per Annexure B2
4	The bidder must have experience in each of the below domains during the last 5 years (FY 2018 to FY 2023). (clients should be Banking, Financial Services and	Yes/No	NA

	Insurance (BFSI)/ Non-Banking Financial Company (NBFC)/ Payment industries/IT MNCs) (Experience within own organisation will not be considered):		
4.a.	Assessment of current state IT and security architecture, gap assessment and recommend security solution roadmap (short, medium and long-term) and implementation.	Yes/No	Supporting documents should be Purchase / Work Orders, letters from clients on their letter head, contacts of clients etc.
4.b.	<p>(i) Prepare RFP including eligibility criteria, scope of work, technical specifications, technical and commercial evaluation criteria, milestones for deployment and integration, payment terms, final sign-off criteria etc. Evaluate the bidders except on commercial criteria and submit the technically qualified bidders as per the ranking.</p> <p>OR</p> <p>(ii) Experience in deployment, configuring, migration, review of configuration of the infrastructure and security solutions like Network, Firewall, IPS, WAF, PIMS, Active Directory, cloud etc.</p>	<p>(i) Yes/No</p> <p>(ii) Yes/No</p>	Supporting documents should be Purchase / Work Orders, letters from clients on their letter head, contacts of clients etc.
5.	The Bidder should have a pool of full time minimum 200 professionals with any of the international accreditation or certifications in Infrastructure Security/ Infrastructure implementation (certification). deployed in Infrastructure Security/ Infrastructure	Yes/No	Self-Certification

	implementation /Cybersecurity domain.		
6.	The Bidder should not have been blacklisted / debarred by any Government / Government Organisation / PSU / PSB / IBA / RBI / SEBI / Regulatory bodies for Infrastructure Security Management or Infrastructure implementation.	Yes/No	Self-Certification

**Annexure B1**

**Engagement of organization in the Industry**

<b><u>Sl No.</u></b>	<b><u>Name of the Organization</u></b>	<b><u>Date</u> <u>of</u> <u>Incorporation</u></b>	<b><u>Number of years</u> <u>of engagement in</u> <u>the Industry</u></b>
1			

Signature

Seal of Company

Please Note:

- Certificate of Incorporation and KYC of the Organisation to be provided