

SMS UNHAPPY

SMS Unhappy is the latest facility launched by the Bank to improve customer service. The service is available 24 x 7 and you do not need to visit the branch to register your grievance. All you need to do is to send just one SMS to the Bank. It is thus paperless and one more Green Initiative of the Bank.

If you are not happy with the services offered by our Bank, just SMS "Unhappy" to 8008202020 and our dedicated "happy executives" will call you and get details regarding from you. They, together with your branch will resolve the issue to your satisfaction. The quick resolution of all your banking related troubles will surely bring a smile on your face.



Go ahead, send us an SMS and give us the opportunity to put a smile on your face!