

<b>STEP 1</b>	In case of any Grievance with the services of the Bank	<p>You may please contact the <b>Branch Manager</b></p> <p>or</p> <p>call at Toll free Nos <b>1-800-425-3800 / 1-800-11-22-11</b></p> <p>or</p> <p>send SMS “<b>UNHAPPY</b>” to <b>8008202020</b></p> <p>or</p> <p>submit your complaint/feedback “online” as per the <b>COMPLAINT/FEEDBACK FORM</b> available at <a href="http://www.sbi.co.in">www.sbi.co.in</a></p>
<b>STEP 2</b>	<p>In case the grievance is not resolved within 10 days from the date of registration</p> <p>or</p> <p>You are not satisfied with the resolution offered by the branch</p>	<p>You may please contact the <b>Network Nodal Officer</b> (select as per your branch location)</p>
<p>You may also write to the Chairman at the following address:</p> <p style="text-align: center;"><b>CHAIRMAN,</b> State Bank Of India, Corporate Centre, “State Bank Bhavan” , Madam Cama Road, Mumbai 400 021 Fax : 022-22742431 Email : <a href="mailto:customercare@sbi.co.in">customercare@sbi.co.in</a></p>		
<p>In case the grievance is not resolved within 30 days from the date of registration</p> <p>or</p> <p>You are not satisfied with the resolution offered by the Bank</p>	<p>You may please kindly take recourse to the Banking Ombudsman Scheme 2006</p> <p style="text-align: center;"><b>List of Banking Ombudsman</b></p> <p>(select as per your area of jurisdiction)</p>	