

**ANALYTICS DEPARTMENT
GLOBAL IT CENTRE, NAVI MUMBAI
ENGAGEMENT OF VENDOR FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM) AND IMPACT PLATFORM**

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
|---|---|------------------------|--|--------------------------------|------------------------|---|--|--|--------------------|---|-------------------------------------|------------------------------|--|
| RFP NO / DATE | ITEM/SERVICES TO BE PROCURED | MODE OF TENDER ENQUIRY | TYPE OF BIDDING (SINGLE OR TWO BID SYSTEM) | LAST DATE OF RECEIPT OF TENDER | NO. OF TENDER RECEIVED | NOS AND NAME OF BIDDERS QUALIFIED AFTER TECHNICAL EVALUATION | NOS AND NAME OF BIDDERS NOT QUALIFIED AFTER TECHNICAL EVALUATION | WHETHER TENDER AWARDED TO LOWEST BID /VALUATED L1 | NAME OF L 1 VENDOR | PURCHASE ORDER DETAILS | VALUE OF CONTRACT | SCHEDULED DATE OF COMPLETION | Reason for Nominations (if contract awarded on Nomination) |
| RFP No.: SBI/GITC/Analytics Dept. /2015-16/222 dated 23.12.2015 | Engagement of Vendor for Customer Relationship Management (CRM) and IMPACT Platform | By Open Tender | Two Bid System | 08.02.2016 | Four | Two - 1. M/s Tata Consultancy Services Ltd 2. M/s Tech Mahindra Ltd | Two - 1. M/s Amdocs Development Centre India Pvt Ltd 2. M/s Wipro Ltd. | Tender was awarded on the basis of Techno-commercial evaluation (70%-30%). | NA | Purchase order issued on 30.06.2016 to M/s Tech Mahindra Ltd. | Rs. 494 crores, exclusive of taxes. | 30.06.2018 | NA |

**Analytics Department,
State Bank Global IT Centre,
CBD Belapur, Navi Mumbai,
Date: July 07, 2016**

Dy. General Manager (Analytics)