



**State Bank of India**

**Press Release**

## **SBI launches 'State Bank of India NO Queue' Mobile App**

**Mumbai – March 31, 2016:** State Bank of India, countries largest commercial bank launched 'State Bank of India NO Queue' Mobile application to save the valuable time of its esteemed customers for availing banking services. The bank has taken a step further in its digital journey in the form of this innovative virtual queuing mobile application. The Application was launched by Smt. Arundhati Bhattacharya, Chairman, SBI in Mumbai.

State Bank of India NO Queue App can be downloaded from Google Play store and Apple App store. The Application is a mobile based virtual queuing application for customers to book an instant queue ticket for selected services at select branches. Based on the services selected by the customers, the list of branches with addresses providing those services within a configured radius of 15 Kms will be populated in the application.

Customers can view the details such as expected waiting time at the select Branch, number of customers waiting and distance to the Branch from the point of booking. Once the customer reaches the Branch, he has to activate his Q-ticket and he will be serviced immediately, thus avoiding waiting time at the Branch.

The Application is designed to save customers' valuable time, avoid queue for Banking services and aims to provide the customers with a better customer service experience.