

Corrigendum: RFP by MAB IT Ops for selection of Service Providers

Sr No	Page of RFP	Clause	Present clause / condition / criteria	Amended as under
1	4	Bid details	Last date and Time for Bid submission is 01-03-2017 and 16:00 hrs	Last date and time for Bid submission extended to 27-03-2017, 15:00 hrs at MAB IT Ops department, Nerul MIDC
2	4	Bid details	Date and time of Technical Bid opening: 03-03-2017 and 15:00 hrs	Date and time for Technical Bid opening: 27-03-2017 and 16:00 hrs
3	12, 80	6.1(i)(j) and 4(xi)	The connectivity medium (PSTN or GPRS) from terminal to Vendor's switch would be arranged by Merchant or Bank, as the case may be	The connectivity medium PSTN or GPRS (from terminal to NAC in case of PSTN) would be arranged by Merchant or Bank, as the case may be
4	15, 39, 73 and 104	ss, 33.8, ss	Neither employees of Vendor or its partner nor employees of the Bank will seek employment in each other's organization during the currency of this agreement.	During the term of this Agreement and for a period of one year thereafter, neither party shall (either directly or indirectly through a third party) employ, solicit to employ, cause to be solicited for the purpose of employment or offer employment to any employee/s or sub-contractor/s of the other party, or aid any third person to do so, without the specific written consent of the other party. However nothing in this clause shall affect the Bank's regular recruitments as per its recruitment policy

				and not targeted to the employees of..... (Service provider).
5	18, 60 and 77	9, format of PBG, 3.5.1	PBG of Rs One crore	PBG of Rs Fifty lacs only
6	29	14	Contract will be awarded between L1 and L2 Bidders in the ratio of 70:30 respectively which will be arrived at by allocation /distribution of installation of terminals. L1 is assured of 70% of projected installations.	Contract will be awarded between L1 and L2 Bidders in the ratio of 70:30 respectively which will be arrived at by allocation /distribution of installation of terminals. L1 is assured of 70% of new installations.
7	35	24	If vendor fails to perform services within stipulated time schedule or any loss is suffered by the Bank due to acts attributable to the Service Provider, the Bank shall, without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum maximum up to 10% of total last month's payments. This would be in addition to various penalties detailed elsewhere in the document. Once the maximum is reached, SBI may consider termination of Contract pursuant to the conditions of contract.	If vendor fails to perform services within stipulated time schedule or any loss is suffered by the Bank due to acts attributable to the Service Provider, the Bank shall, without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 15% of last month's payments. This would be in addition to various penalties and remedies as detailed elsewhere in the document.
8	44	Annexure B - 10	Bidders infrastructure should be compliant to RBI / card schemes regulations	Bidder's infrastructure should be compliant to all Regulatory requirements, card schemes regulations

				etc. Bidders to submit certificates like PCIDSS etc in support of this
9	46	Annexure B - 14	Ability of migration of merchants from existing system to a new system	Ability of migration of merchants from existing system to a new system within a span of 15 months from the date of contract agreement.
10	85	9.1	The Bank reserves the right to deduct, as liquidated damages to the extent of amount of bills paid/payable for last three months, in case of non-performance or for deficiency in services provided by ..... (Services provided) as per work order or service levels, if any. In such a case, the Bank also reserves the right to levy penalties as per Annexure 'G' notwithstanding the Bank reserving its right to terminate the contract.	The Bank reserves the right to deduct, as liquidated damages to the extent of 15% of the last month's payments, in case of non-performance or for deficiency in services provided by ..... (Services provided) as per work order or service levels, if any. This would in addition to various penalties and remedies detailed elsewhere in the document.
11	109	Penalties	Switching services downtime attributable to vendor	Switching services downtime attributable to vendor (scheduled downtime during off peak hours and if permitted by Bank would be excluded)
12	138	Annx K 8.1	Name of The IEM	Name of the IEM to be inserted: Sh Johny Joseph, Retd IAS, 701/702, Vallalily Y Nahar Amrit Shakti, Chandivali, Andheri (East) Mumbai-400072

13	57-58	Annexure F, Commercial Bid	----	Col D for Sr No 1, 2, 3 and 4 cannot be more than 0.20% each of Grand Total. Col D for Sr No 7 and 8 combined together cannot be more than 0.23% of Grand total
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