

**CRM DEPARTMENT  
GLOBAL IT CENTRE, NAVI MUMBAI  
ENGAGEMENT OF BUSINESS TRANSFORMATION SPECIALIST FOR CUSTOMER RELATIONSHIP MANAGEMENT & PROJECT IMPACT FOR STATE BANK GROUP**

1.	2	3	4	5	6	7	8	9	10	11	12	13	14
RFP NO / DATE	ITEM/SERVICES TO BE PROCURED	MODE OF TENDER ENQUIRY	TYPE OF BIDDING (SINGLE OR TWO BID SYSTEM)	LAST DATE OF RECEIPT OF TENDER	NO. OF TENDER RECEIVED	NOS AND NAME OF BIDDERS QUALIFIED AFTER TECHNICAL EVALUATION	NOS AND NAME OF BIDDERS NOT QUALIFIED AFTER TECHNICAL EVALUATION	WHETHER TENDER AWARDED TO LOWEST BID /VALUATED L1	NAME OF L1 VENDOR	PURCHASE ORDER DETAILS	VALUE OF CONTRACT	SCHEDULED DATE OF COMPLETION	REASON FOR NOMINATION (IF CONTRACT AWARDED ON NOMINATION BASIS)
RFP/GITC/CRM/2016-17/325 DATED 27.12.2016	ENGAGEMENT OF BUSINESS TRANSFORMATION SPECIALIST FOR CUSTOMER RELATIONSHIP MANAGEMENT & PROJECT IMPACT FOR STATE BANK GROUP	OPEN TENDER	TWO BID SYSTEM	12.01.2017	FOUR	THREE BIDDERS QUALIFIED i) M/S DELOITTE TOUCHE TOHMATSU INDIA LLP ii) M/S ERNST & YOUNG LLP iii) M/S KPMG ADVISORY SERVICES	ONE BIDDER NOT QUALIFIED i) M/S ACCENTURE SOLUTIONS PVT. LTD.	TENDER WAS AWARDED ON THE BASIS OF TECHNO-COMMERCIAL EVALUATION (70%-30%)	TENDER WAS AWARDED ON THE BASIS OF TECHNOCOMMERCIAL EVALUATION TO M/S DELOITTE TOUCHE TOHMATSU INDIA LLP	PURCHASE ORDER ISSUED ON 15.03.2017 TO M/S DELOITTE TOUCHE TOHMATSU INDIA LLP	Rs. 6.00 CRORE INCLUSIVE OF ALL TAXES EXCEPT SERVICE TAX	EIGHTEEN MONTHS FROM THE DATE OF ENGAGEMENT	NOT APPLICABLE

CRM Department,  
State Bank Global IT Centre,  
CBD Belapur, Navi Mumbai,  
Date: March 15, 2017

  
Dy. General Manager (CRM)