

### Corrigendum -1

**Please refer our NIT published on 22.07.2023 with end date of 11.08.2023**

Based on the request/queries of the firms/vendors the clarifications/decisions are as follows:

| <b>S.N.</b> | <b>Clause No.,<br/>Page No.</b>                     | <b>Existing particulars</b>  | <b>Queries/ Change Desired by<br/>firms</b>   | <b>Revised particulars</b>  |
|-------------|---|--|---|---|
| 1           | Point 5 of NIT<br>on Page 2                         | EMD: Rs.50,000/- (Rupees Fifty Thousand Only) in the form of Demand Draft issued by any Nationalised /Scheduled Bank drawn in favour of "The Asst. General Manager(P&E), State Bank of India" payable at Chandigarh.   | As per MSMED Act, EMD & Tender Fee should be exempted for MSEs Original Equipment Manufacturers (OEM)   | Not Exempted. Bidders must have to submit the EMD and other amounts with the bank as per tender specifications.   |
| 2           | Page no. 7<br>ELIGIBILITY<br>CRITERIA Point<br>(iv) | The firm should have carried out digital signage board, electrical related work in PSU Banks/ Scheduled Banks/ Financial Institutions/ State and Central Govt. Organizations/ reputed MNC/ Private Companies, Insurance companies. The work order must be in the name of the firm only (i.e. sub contracts are not accepted). (Work orders and work completion certificates to be enclosed.) | Work Experience should be in the field of just "LED Display, LED Video Wall, Digital Signage Board, Data Wall, LED Display Board, etc.                          | Work Experience should be in the field of just "LED Display, LED Video Wall, Digital Signage Board, Data Wall, LED Display Board, Electrical Work etc. in PSU Banks/ Scheduled Banks/ Financial Institutions/ State and Central Govt. Organizations/ reputed MNC/ Private Companies, Insurance companies. The work order must be in the name of the firm only (i.e. sub contracts are not accepted). (Work orders and work completion certificates to be enclosed.) |
| 3           | Page no. 8<br>ELIGIBILITY<br>CRITERIA Point<br>(vi) | The firm must have full-fledged offices in Chandigarh. The list of service centre with Contact details and staff details must be attached. Preference will be given to those   | We request you to amend that firm should have office in Tricity i.e. "Chandigarh or Panchkula or Mohali or Zirakpur". Because these are all close to Chandigarh | Firms must have office in Chandigarh. If at present they don't have office, then the firm have to submit an undertaking on their letter head that they will   |

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|   |  | who have service centers in Chandigarh Circle i.e. U.T. Chandigarh, J&K & Ladakh and Himachal Pradesh, Haryana, Punjab state.  | (distance is even less than 10 kms from Chandigarh). Chandigarh being UT hence we request you to kindly add that the firm should have offices in these 4 cities for maximum participation & fair opportunity in the bid. Because due to mfg. limitations many companies are based in Panchkula / Mohali / Zirakpur. | open the office in Chandigarh within three months on receipt of work order/Purchase order.  |
| 4 | Page no. 8<br>ELIGIBILITY<br>CRITERIA Point<br>(vii) | The Firm must enclose the solvency certificate   | Please mention the amount of solvency certificate required in this tender. Is it necessary that a solvency certificate be in the name of "SBI" or any other also can work? Please share the format.   | There is no criteria of minimum amount. Firm must have solvency certificate to ensure that they are not insolvent.                |
| 5 | Point 5 of NIT<br>on Page 2                          | EMD: Rs.50,000/- (Rupees Fifty Thousand Only) in the form of Demand Draft issued by any Nationalised /Scheduled Bank drawn in favour of "The Asst. General Manager(P&E), State Bank of India" payable at Chandigarh. | Please confirm whether we can pay EMD in the form of "FDR/CDR"  | EMD must be in form of Demand draft (DD)  |
| 6 | Point 19.1 on<br>page 25                             | He has to obtain necessary approvals from local authorities, if required, at his own cost.   | We request to keep Govt approvals for installation of LED Digital Display in scope of SBI because it will be a hassle task for vendors because multiple govt horizons are included in the bid.  | Any approval (if required) must be obtained by the vendor/contact/bidder however bank will fully cooperate in obtaining the same. |

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| 7  |                     | -   | Who shall bear the advertising expenses charged by local municipal corporations/councils  | The display boards will be installed on bank's premises and if the same are installed at other places where charges are to be paid then the charges will be borne by the bank |
| 8  |                     |   | Who shall provide valid documentation for liaisoning  | If any document is required to obtain the approval/liaisoning will be provided by the bank/branch.  |
| 9  | Point 15 on page 14 | The work should be completed in <b>Five (5) weeks</b> from the date of the work order issued to the contractor to commence the work | Kindly extend the delivery period upto 8 weeks for SITC.  | Not accepted as the work is required to be completed on urgent basis and also there is option of division of work between three vendors/firms.                                |
| 10 | -                   | -   | Please add a column in the price bid for the liaisoning job because liaisoning is not easy & a lot of money is spent in taking approvals. | Not accepted.   |
| 11 | -                   | -   | You have provided specs for three different LED Displays, kindly mention a tentative location for each type in a branch                   | Branch location is not finalised yet. However, the branches will be located in the state of Haryana, Punjab, Himachal Pradesh and UT of Chandigarh, J&K, Ladakh.              |
| 12 | -                   | -   | Who shall be liable to provide structure & pole (if required for standalone). Structure specifications?                                   | If required bank will borne the cost.   |
| 13 | -                   | -   | From where Displays will be controlled?   | Display will be controlled by RBO/AO/LHO Chandigarh, GITC Belapur or Corporate Centre as per bank's requirement   |

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| 14 | -                     | -  | What is the warranty duration?<br>What is CAMC duration after warranty? Please clarify  | For Hiring the initial contract will be for 5 years.<br>For Supply the warranty will be 5 years and CAMC will be for another five years.   |
| 15 | 2 & Scope of the work | Supply, Installation, testing, commissioning, and Maintenance of LED digital signage on: -<br><br>(i) Supply, Installation, testing and commissioning of LED digital Signage Board on selected sites of SBI Branches and Offices under CHANDIGARH Circle. Along with 5-years warranty, technical and software support for content of to be displayed.<br><br>(ii) Hiring of LED digital Signage Board on selected sites of SBI Branches and Offices under CHANDIGARH Circle for period of 5 Years and may extendable as per bank's requirement based on the services with same price along with same terms and | We presume that the Bank is looking for procurement of the product and their support on a monthly basis. Please confirm whether our understanding is correct? | Two options are there:<br>1. Hiring basis – Cost will be bear by the vendor/firm and bank will pay the rent.<br>2. Supply basis – Cost of the board will be borne by the bank, however warranty and CAMC will be provided by the vendor/firm as per tender terms and conditions. |
| 16 | 4 & Scope of the work | Time of period for supply -5 weeks   | Time period 5 week is very short, it should be at least 8 weeks from the date of allocation of sites.   | Not accepted as the work is required to be completed on urgent basis and also there is option of division of work between three vendors/firms.   |

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| 17 | 8 & ELIGIBILITY CRITERIA pointno. (iv & v) | <p>(iv) The firm should have carried out digital signage board, electrical related work in PSU Banks/ Scheduled Banks/ Financial Institutions/ State and Central Govt. Organizations/ reputed MNC/ Private Companies, Insurance companies. The work order must be in the name of the firm only (i.e. sub contracts are not accepted). (Work orders and work completion certificates to be enclosed.)</p> <p>(v) Should have successfully completed digital signage board, electrical related works during the last 7 years ending last day of month previous to the one in which application is submitted (i.e. the completed works up to 31.03.2023 shall only be considered), as under:-</p> <p>(a) Three works, each costing not less than Rs.20 lakhs<br/>[or]</p> <p>(b) Two works, each costing not less than Rs.30 lakhs<br/>[or]</p> <p>(c) One work costing not less than Rs.40 lakhs.<br/>[or]</p> | <p>We presume that experience related to a similar service, Digital Signage Systems integrated with any other services/kiosk, advertisements on any display screen / monitors &amp; the experience of other bank kiosks will be considered by the Bank in this RFP. Please confirm.</p> <p>The experience should be as on the date on which the tender has been floated. We requested that the clause may be changed suitably as under.</p> <p>“Should have successfully completed similar works during the last 7 years ending last day of month previous to the one in which application is submitted (i.e. the completed works up to 31.07.2023 shall only be considered), as under:</p> <p>(a) Three works, each costing not less than Rs.20 lakhs<br/>[or]</p> <p>(b) Two works, each costing not less than Rs.30 lakhs<br/>[or]</p> <p>One work costing not less than Rs.40 lakhs.<br/>[or]</p> | <p>Date for eligibility will be 31.07.2023 and firm has carried out similar service, Digital Signage Systems integrated with any other services/kiosk, advertisements on any display screen / monitors in state/centre government, PSU/PSE etc.</p> |
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|    |                | Cumulative work of Rs. 1Crore in last seven years. | (d) Cumulative work of Rs. 1 Crore in last seven years.  |   |
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| 18 | 9 & CHECK LIST | ISO certification if any                           | <p>No weightage for any quality certifications like ISO, CMMI level, etc. is being given in the RFP eligibility criteria. We suggest that due weightage should be given to these qualifications as these are important points to ensure standard of services of Vendors.</p> <p>We suggest that the Bank should include the following in the eligibility criteria:<br/>         "The Vendor should have valid ISO/IEC 20000 Certificate for IT Service management, valid 27001 Certificate for Data / Information Security Or anyother equivalent certificate for Quality Management, IT Service management and Data / Information Security &amp; ISO/IEC 27701:2019 for Privacy Information Management System. The Vendor must possess ISO 45001:2015 or equivalent certification for occupational Health and safety Management system and ISO 14001:2015 for</p> | ISO certificate is optional and not mandatory. Those firms possess the certificate can provide the same with technical bid. |

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|    |   |  | <p>Environmental Management system. These are necessitated to assess and reassure the Vendors' capability to handle / dispose of the unusable sensitive materials like computers, peripherals, obsolete LEDs (including those to be taken under buy back) and also ensuring the health of its employees.</p> <p>The Vendor should be CMMI Level V certified as on 31-3-23)."</p> <p>The Vendor should be CMMI Level V certified as on 15-7-23)."</p> |  |
| 19 | 16 & SPECIAL CONDITIONS TO THE CONTRACT | <p>Permits, Laws and Regulations: Permits and licenses required for the execution of the work shall be obtained by the contractor at his own expense. The contractor shall give notice and comply with the regulations, laws, and ordinances rules, applicable to the contract. If the contractor observes any discrepancy between the drawings and specifications, he shall promptly notify the SBI in writing under intimation of the Architect/Consultant. If the contractor performs any act, which is against the law, rules and regulations he shall meet all the costs arising there from and shall indemnify the SBI for any legal actions arising there from.</p> | <p>The Permits required for the execution of the work should be obtained by the Bank at Bank cost.</p>   | <p>No change in tender term and condition is accepted.</p> |

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| 20 | Suggestion                      |   | <p>We understand from the point of view that the Bank is concerned about the financial strength of Vendors. Therefore, we suggest that to ensure financial strength of Vendors as on 31-3-23, the following criteria needs to be stipulated:</p> <p>“The Vendors(s) should have positive net worth (measured as paid-up capital plus free reserves) and should be a net profit-making company after tax in each of the last 3 audited Financial Years (i.e. 2019-20, 2020-21 and 2021-22).</p> <p>A CA certificate should also be submitted that the Net Worth and net profit for 2022-23 is positive if the balance sheet is not audited so far, otherwise the audited balance sheet shall be submitted.</p> <p>The loan accounts of the Vendor should not be NPA with its Banks as on 31-03-23. A certificate from main banker is needed to be submitted with the technical bid documents.”</p> | Firm needs to produce CA certified minimum average turnover of Rs. 1 crore.  |
| 21 | 6 / 39 / Notice inviting tender | Vendor should shift digital signage without any charges if Branch is shifted to new location                                      | Shifting charges should be additional over and above the rental cost.   | Shifting charges will be borne by bank (if required)   |
| 22 | 6/41/Notice inviting tender     | Vendor should obtain the necessary statutory approvals from Govt. authorities. Payment will be paid after receiving the approval. | project start date should be related to these approvals   | Payment will be paid from date of installation but will be released after obtaining the necessary statutory approvals from Govt. authorities |



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| 23 | 7/iv/Eligibility criteria         | The firm should have carried out digital signage board, electrical related work in PSU Banks/ Scheduled Banks/ Financial Institutions/ State and Central Govt. Organizations/ reputed MNC/ Private Companies, Insurance companies. The work order must be in the name of the firm only (i.e. sub contracts are not accepted). (Work orders and work completion certificates to be enclosed.)                                     | It should not restrict to Digital Wallalone request you please change the clause as "The firm should have supplied Digital Signage in any mode of display device." | Accepted  |
| 24 | 13/7-a/ Instructions to Tenderers | Form should visit the identified branch and assess the size of the board required and get approval from Branch Manager   | Need clarity on this. project start date should be related to these approvals  | Vendor/firm need to visit the site and approval/consent from Branch manager and SBI LHO need to be obtained for proposed size of signage board before installing the signage board. |
| 25 | 14 /15/Instructions to Tenderers  | Time is the essence of the contract. The work should be completed in <b>Five (5) weeks</b> from the date of the work order issued to the contractor to commence the work. The successful Contractor will have to give CPM/PERT chart of various activities of works to be done so that the work gets completed within the stipulated time. The chart shall be submitted within 7 days from the date of acceptance of the tender. | Minimum 8 to 10 weeks is requested   | No change in tender term and condition is accepted.   |
| 26 | 14 /20/                           | The work has to be started within 7 (Seven) Days from the date of  | Need clarity on it whether the work will be start from the date  | No change in tender term and condition is accepted.   |

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|    |                         | receipt of work order/ mark out at site; whichever is later. In case of work not being started within this stipulated period, the bank reserves the right to cancel the work order duly forfeiting the Earnest money deposit   | of approved site and other documents (NOC)?   |  |
| 27 | 39 /14/                 | Payment will be made on quarterly basis after submitting preventive maintenance report of all the LED Digital Signage Board.   | Should be monthly under rental project  | No change in tender term and condition is accepted.  |
| 28 | 6/ Item 31              | Wherever interstate movement is involved the compliance and completion of statutory formalities including matters relating to transport, sales tax, excise duty, or other access or tax and at the cost of vendor only. In case any document is to be signed for the purpose, the same may be obtained by the vendors representative from the specified office/branch of the bank and the same will be signed and returned by the bank after due verification. | Do we envisage interstate movement? If so, what is the number of movements anticipated?   | It is for the firms who manufacture/prepare the sign boards other than the location where sign boards to be install than the charges   |
| 29 | Page 6 – Points 41 & 42 | 41. Vendor should obtain the necessary statutory approvals from Govt. authorities. Payment will be paid after receiving the approval.<br>42. If any penalty charged against non-receipt of approval, the same to be borne by the   | In case the DSS is to be installed inside the branch premises, there won't be any need for specific approvals for any authority.<br>For any outside DSS, if municipal/ Govt approvals are needed, the time for installation | Condition will be as per tender. The display boards will be installed on bank's premises and if the same are installed at other places where charges are to be paid then the charges will be borne by the bank |

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|    |                   | Vendor only.  | will start from the date of receipt of approvals. Please clarify / confirm on the above points.  |   |
| 30 | Page 25 (Item 20) | 20 Power Supply The contractor shall make his own arrangements for power and supply / distribution system for driving plant or machinery for the work and for lighting purpose. | Since the DSS is to be installed within the branch premises, the power connection should be available from the branch. For off site locations, the power connection can be possible only with the approval of the owner of the site from whom the Bank takes the site on rental. We suggest that while taking the offsite on rent, the Bank should take care of power / connection etc. Please clarify and confirm. (Further, it looks like the item does not pertain to this RFP and is superfluous. Please clarify). | Power supply will be provided by the bank/branch at its own cost and no cost will be charged from vendor/firm         |
| 31 | S.N.-9, Page 7    | Last date of submission is: 11.08.2023, 03:00PM   |  | <p><b>Last date of submission will be: 19.08.2023, 03:00PM</b></p> <p><b>Date of opening: 19.08.2023, 03:30PM</b></p> |