

State Bank of India
Contact Centre Operations Department
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RFP NO. CCOD-OB-01/2023-24 DATED: 28.04.2023

RFP for Procurement of SIP Trunk for outbound contact centre services

Corrigendum-1 – CCOD-OB -01 dated 15.05.2023

Sr. NO.	RFP Page No.	Schedule of Events	Original Clause	Amended Clause
1	2	Clarifications to queries raised at pre-bid meeting will be provided by the Bank.	On 16.05.2023	On 30.05.2023
2	2	Last date and time for Bid submission	Up to 16:00hrs(time) on 30.05.2023 (date)	Up to 16:00hrs(time) on 15.06.2023 (date)
3	2	Date and Time of opening of Technical Bids	17:00hrs (time) on 30.05.2023 (date)	17:00hrs (time) on 16.06.2023 (date)