

## 1. Responses to Prebid Queries

Sr.No	RFP Page No	RFP Clause No	Existing Clause	Query/Suggestions 1	Query/Suggestion 2	Query/Suggestion 3	Bank's Response
1	25	vi	Service Provider shall provide maintenance support for the Product including embedded software/ OS/ middleware etc over the entire period of Contract.	Please clarify the support scope, Bidder needs to support OS, middleware?			No change. As per RFP
2	50	Bidder's Eligibility Criteria Certification Requirements:	7b. Certificate from OEM that the hardware will be free from any known Hardware security Bug/malware.	Request you to remove this point. <b>Justification:</b> Bugs are associated to software and are hardware independent. Bugs gets detected in the Software/Firmware will be fixed in the next available patch or release of Software/firmware			No change. As per RFP
3	55	Table : PR-Rabale, Navi Mumbai Sr. No : 4   Network Connectivity	<b>Component details :</b> Cisco UCS 6536 Fabric Interconnect 32 no's of 40G port with 4 no's of 100G port uplink <b>Total Quantity : 2</b>	Please Change the total quantity to 4 <b>Justification:</b> The total quantity of servers is 21, with 4 ports required from each server (2 ports towards FI-A and 2 ports towards FI-B). Therefore, the calculation is 21 servers * 2 ports = 42 ports required for connecting servers. Additionally, 2 ports are needed for uplink connections in each Fabric Interconnect switch. This brings the total port count to 44 per switch. Hence, we request an increase in the quantity of Fabric Interconnect switches to accommodate the network requirement.			Please refer to the corrigendum for revised clause

4	62	Payment schedule Appendix-E Point No # 13	90% on installation, commissioning and go live working condition and successful completion of CDAC audit. Balance 10% after submission of PBG. <b>For AMC:</b> Payment for AMC will be made quarterly in arrears.	Please help to amend the clause as :- For Product: 50% on Delivery , 40% on installation, commissioning and go live working condition and successful completion of CDAC audit with issuing of Bank acceptance letter. Balance 10% after submission of PBG. For AMC: Payment for AMC will be made quarterly in arrears.	Request bank to modify " <b>90% on submission on PBG &amp; SLA &amp; racking, stacking &amp; power ON of Material &amp; successful completion of CDAC Audit. Balance 10% after Installation.</b> For AMC: Payment for AMC will be made quarterly in arrears."		No change. As per RFP
5	62	Appendix-E Point No # 5	Annual Maintenance (AMC) Term Comprehensive AMC with 24x7x365 onsite support for 2 years with Premium OEM support. Critical spares & components are to be identified and placed in Bank Premises.	As per SLA we will compile the support instead of placing critical spares & components at Bank Premises request bank to modify.			No change. As per RFP
6	62	Appendix-E Point No # 6	Integration / Migration Requirements with existing systems	Please clarify on the data migration scope	As per our understanding Data migration will be taken care by Banks Managed Service vendor & we will support for any Hardware issue.	Kindly share the approximate list of existing devices to be integrated with new solution.	No change. As per RFP

7	63	Appendix-E	2.3.1 Service provider shall maintain and upgrade the software/ hardware during the contract period so that the software/ hardware shall, at all times during the contract period, meet the performance requirements as set forth in this Agreement. Service Provider shall, at no cost to the Bank, promptly correct any and all errors, deficiencies and defects in the software/ hardware.	Upgrade of the software/ hardware after the acceptance will not come under the scope of the vendor. Kindly amend the term.			No change. As per RFP
8	64	Appendix-F	Indicative Commercial	We request Bank to modify the Indicative commercial <b>Server wise</b> instead of individual line item wise.			No change. As per RFP
9	67	<b>Tabel : PR-Rabale, Navi Mumbai Sr. No : iv   Network Connectivity</b>	<b>Component details :</b> Cisco UCS 6536 Fabric Interconnect 32 no's of 40G port with 4 no's of 100G port uplink <b>Total Quantity : 2</b>	Please Change the total quantity to 4 <b>Justification:</b> The total quantity of servers is 21, with 4 ports required from each server (2 ports towards FI-A and 2 ports towards FI-B). Therefore, the calculation is 21 servers * 2 ports = 42 ports required for connecting servers. Additionally, 2 ports are needed for uplink connections in each Fabric Interconnect switch. This brings the total port count to 44 per switch. Hence, we request an increase in the quantity of Fabric Interconnect switches to accommodate the network requirement.			Please refer to the corrigendum for revised clause

10	74	Appendix- H	MANUFACTURERS' AUTHORIZATION FORM	Request Bank to modify existing standard MAF with approved MAF of Cisco from Vendor Management.			Please refer to the corrigendum for revised clause
11	81	Appendix-L	<b>Other Terms and Penalties:</b> Delivery of all equipment should be within 6 weeks from date of placing of order. In the event of the any or all equipment(s) not being delivered, installed, tested and commissioned within a period of 8 weeks from date of Purchase Order, a penalty of one (1) percent of the total cost of equipment for each week or part thereof the delay, subject to maximum amount of ten (10) percent of the total cost of equipment will be charged to vendor. This amount of penalty so calculated shall be deducted at the time of making final payment after successful installation and commissioning of hardware.	Request you to change in delivery timeline. Delivery of all equipment should be within <b>8-10</b> weeks from date of placing of order. In the event of the any or all equipment(s) not being delivered, installed, tested and commissioned within a period of <b>12</b> weeks from date of Purchase Order, a penalty of one (1) percent of the total cost of equipment for each week or part thereof the delay, subject to maximum amount of ten (10) percent of the total cost of equipment will be charged to vendor. This amount of penalty so calculated shall be deducted at the time of making final payment after successful installation and commissioning of hardware.			Please refer to the corrigendum for revised clause
12	118	ANNEXURE-E	ANNEXURE-E	Please clarify on support scope and confirm if any onsite resource needs to be factored			No change. As per RFP
13	NA	NA	NA	Total Penalty Clause			No change. As per RFP

## 2. Corrigendum

Corrigendum I dated 16.10.2023

**REQUEST FOR PROPOSAL  
FOR PROCUREMENT OF SUPPLY, INSTALLATION,  
COMMISSIONING AND MAINTENANCE OF SERVERS FOR HADOOP PROJECT WITH 3 YEARS WARRANTY AND 2 YEARS AMC.**

Ref: SBI/GITC/Core Banking-Tech Operation/2023/2024/1045 dated : 04/10/2023

Sl. No	RFP Page No	RFP Clause No.	Existing Clause	Revised Clause
1	55	Table : PR-Rabale, Navi Mumbai Sr. No : 4   Network Connectivity	<b>Component details :</b> Cisco UCS 6536 Fabric Interconnect 32 no's of 40G port with 4 no's of 100G port uplink <b>Total Quantity : 2</b>	<b>Component details :</b> Cisco UCS 6536 Fabric Interconnect 32 no's of 40G port with 4 no's of 100G port uplink <b>Total Quantity : 4</b>
2	67	Table : PR-Rabale, Navi Mumbai Sr. No : iv   Network Connectivity	<b>Component details :</b> Cisco UCS 6536 Fabric Interconnect 32 no's of 40G port with 4 no's of 100G port uplink <b>Total Quantity : 2</b>	<b>Component details :</b> Cisco UCS 6536 Fabric Interconnect 32 no's of 40G port with 4 no's of 100G port uplink <b>Total Quantity : 4</b>
3	74	Appendix- H	MANUFACTURERS' AUTHORIZATION FORM	Revised MANUFACTURERS' AUTHORIZATION FORM is herewith attached with Corrigendum
4	81	Appendix-L	<b>Other Terms and Penalties:</b> Delivery of all equipment should be within 6 weeks from date of placing of order. In the event of the any or all equipment(s) not being delivered, installed, tested and commissioned within a	<b>Other Terms and Penalties:</b> Delivery of all equipment should be within <b>6-8</b> weeks from date of placing of order. In the event of the any or all equipment(s) not being delivered, installed, tested and commissioned within a

			period of 8 weeks from date of Purchase Order, a penalty of one (1) percent of the total cost of equipment for each week or part thereof the delay, subject to maximum amount of ten (10) percent of the total cost of equipment will be charged to vendor. This amount of penalty so calculated shall be deducted at the time of making final payment after successful installation and commissioning of hardware.	period of <b>10</b> weeks from date of Purchase Order, a penalty of one (1) percent of the total cost of equipment for each week or part thereof the delay, subject to maximum amount of ten (10) percent of the total cost of equipment will be charged to vendor. This amount of penalty so calculated shall be deducted at the time of making final payment after successful installation and commissioning of hardware.
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Existing : Appendix- H MANUFACTURERS' AUTHORIZATION FORM

**MANUFACTURERS' AUTHORIZATION FORM**

No.

Date:

To:

Deputy General Manager,  
Core-Banking Tech-Operations  
State Bank Global IT Centre,  
2nd Floor, C Wing, Sector 11,  
CBD Belapur,  
Navi Mumbai- 400 614

Dear Sir:

**Ref: RFP No. SBI/GITC/Core Banking-Tech Operation/2023/2024/1045 dated : 04/10/2023**

We, who are established and reputable manufacturers / producers of \_\_\_\_\_ having factories / development facilities at \_\_\_\_\_ (address of factory / facility) do hereby authorize M/s \_\_\_\_\_ (Name and address of Authorized Business Partner (ABP)) to submit a Bid, and sign the contract with you against the above RFP.

2. We hereby extend our full warranty for the Products and services offered by the above ABP against the above RFP.

3. We also undertake to provide any or all of the following materials, notifications, and information pertaining to the Products supplied by the ABP:

(a) Such Products as the Bank may opt to purchase from the ABP, provided, that this option shall not relieve the ABP of any warranty obligations under the RFP; and

(b) In the event of termination of production of such Products:

i. advance notification to the Bank of the pending termination, in sufficient time to permit the Bank to procure needed requirements; and

ii. following such termination, furnishing at no cost to the Bank, operations manuals, standards and specifications of the Products, if requested.

4. We duly authorize the said ABP to act on our behalf in fulfilling all installations, Technical support and maintenance obligations required by the contract.

5. We hereby certify that we have read the clauses contained in O.M. No. 6/18/2019-PPD, dated 23.07.2020 order (Public Procurement No. 1), order (Public Procurement No. 2) dated 23.07.2020 and order (Public Procurement No. 3) dated 24.07.2020 regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that we are not from such a country or if from a country, has been registered with competent authority. We certify that we fulfil all the requirements in this regard and our ABP is eligible to participate in the above RFP.

Yours faithfully,  
(Name of Manufacturer / Producer)

*Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. The Bidder in its Bid should include it.*



Revised : Appendix- H MANUFACTURERS' AUTHORIZATION FORM

**MANUFACTURERS' AUTHORIZATION FORM**

No.

Date:

To:

Deputy General Manager,  
Core-Banking Tech-Operations  
State Bank Global IT Centre,  
2nd Floor, C Wing, Sector 11,  
CBD Belapur,  
Navi Mumbai- 400 614

Dear Sir,

**Ref: RFP No. SBI/GITC/Core Banking-Tech Operation/2023/2024/1045 dated : 04/10/2023**

1. We, \_\_\_\_\_, a company incorporated in India with its registered office at \_\_\_\_\_, who are an established and reputed manufacturer of Data Center Compute Equipment, information technology products and associated services, and having factories/development facilities worldwide, do hereby confirm that M/s \_\_\_\_\_, a \_\_\_\_\_ authorized reseller, located at \_\_\_\_\_ (“Authorized Business Partner” or “ABP”) shall submit a bid, and sign the contract with you against the above referenced RFP.

2. We hereby extend our full warranty and support for \_\_\_\_\_ products and services offered by the ABP against the referenced RFP, subject to the terms of the support contract between \_\_\_\_\_ and the ABP (“Support Contract”). We assure you that in the event of the ABP not being able to fulfill its obligations, then \_\_\_\_\_ would continue to extend full warranty and support through an alternate reseller or directly.

3. We also undertake to provide any or all of the following materials, notifications, and information pertaining to the \_\_\_\_\_ products supplied by the ABP:

(a) Such products as the Bank may opt to purchase from the ABP, provided that this option shall not relieve ABP of any warranty obligations under the RFP; and

(b) In the event of termination of production of such Products:

I. advance notification to the Bank of the pending termination, in sufficient time to permit the Bank to procure needed requirements; and

II. following such termination, furnishing at no cost to the Bank, operations manuals, standards and specifications of the Products, if requested.

4. We hereby confirm that the ABP, a \_\_\_\_\_ authorised reseller, is entitled to fulfill all installations, technical support and maintenance obligations required by the said contract in accordance with the RFP, and \_\_\_\_\_ shall extend all support to enable the ABP.

5. We hereby certify that we have read the clauses contained in O.M. No. 6/18/2019-PPD, dated 23.07.2020 order (Public Procurement No. 1), order (Public Procurement No. 2) dated 23.07.2020 and order (Public Procurement No. 3) dated 24.07.2020 regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that \_\_\_\_\_ is not from such a restricted country. We certify that we, as the OEM, fulfil all the requirements in this regard and our ABP is eligible to participate in the above RFP.

Yours sincerely,

For \_\_\_\_\_

\_\_\_\_\_  
Authorized Signatory

*Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. The Bidder in its Bid should include it.*

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